



ACTIVITY REPORT

2015



Impact to change

1. STRUCTURE

2. DEVELOPMENT CO-OPERATION PROJECTS

- 2.1. Albania - Strengthening of Agri-food Production chains of the mountain and rural communities of Puke and Cukalat in Albania for a sustainable agricultural development
- 2.2. Kosovo
 - 2.2.1. Enforcement and promotion of the forest fruit processing plant - UNIQUE
 - 2.2.2. Soft forest fruit for rural women entrepreneurs
- 2.3. Lebanon - Protection of migrating and refugee women's rights in Lebanon - Women Rights in Lebanon for Development WORLD
- 2.4. Kenya - Enhancement of agri-food sector and development of renewable energy sources in the Tharaka Nithi county
- 2.5. Mozambique
 - 2.5.1. Protection of urban and suburban environment. Project for the Maxixe Town Hall
 - 2.5.2. Promotion of small-scale river fishing in the Mopeia and Morrumbala districts
 - 2.5.3. Quality nutrition support: project for the Maxixe District
- 2.6. Zambia
 - 2.6.1. Quality education for a sound development. Improving early childhood education and basic education for marginalised children in Siavonga
 - 2.6.2. Briquette production and inclusive green economy in Mongu: a bridge for a sustainable business
 - 2.6.3. Olga's the Italian Corner - Livingstone

3. WORLD CITIZENSHIP EDUCATION ACTIVITIES

- 3.1. World citizenship, Intercultural education, Milan and province participation
- 3.2. School and community services: Foreign student integration, study space and communication workshops in Milan

4. SELECTION AND TRAINING

5. COMMUNICATION AND FUND RAISING

6. ASSOCIATION ACTIVITY

Enclosures

Balance sheet - Profit and loss account - Auditors' report

CELIM MILANO - 2015 ACTIVITY REPORT

1. STRUCTURE

The structure in Italy comprises the following staff:

- one **Director** of the operational structure who is in charge of the Co-operation Projects department and the Zambia and Mozambique desk;
- the **Development Co-operation Projects** department comprises 1 member of staff who is in charge of the Balkans, the Middle East and Kenya;
- the Accounts department comprises 2 volunteers for projects in Italy and abroad;
- the **Education to World Citizenship** department comprises 1 employee, 3 collaborators, 2 volunteers from the national civil service and 2 from the European civil service. 1 volunteer representing CELIM in regional co-ordination activities and research groups;
- an employee was in charge of the **Communication and fund raising** department and, in the last part of the year, a new employee was in charge of events as well as two volunteers from the civil service; the person in charge was substituted during her maternity leave by another person who has carried on her collaboration with CELIM until the end of the year as fund raising consultant;
- there has been no change within the **SSF** service (1 employee) supported by one volunteer, whereas in the **Administration** department there is now 1 employee helped by a volunteer.

7 voluntary workers and volunteers and, starting from September, 12 volunteers from the Civil Service have been working abroad.

2. DEVELOPMENT CO-OPERATION PROJECTS

2.1 ALBANIA

Strengthening of Agri-food Production chains of the mountain and rural communities of Puke and Cukalat in Albania for a sustainable agricultural development

With the aim of mitigating the economic insecurity of rural families, the project supports 2 village community centres, an important first driving force for income generation.

- The 'Ate Mhill Troshani' (AMT) Agri-food Centre in Kçira (Pukë) which, thanks to the supplies by families produces charcuterie, dried aromatic herbs, dried mushrooms, preserved fruit and vegetables and spirits. The centre engages 50 families of small holders, farmers and beekeepers;
- The 'Grupi Fermereve I Cukalat' (GFC) consortium of the Donofrosë-Cukalat village, which comprises about 50 families working in olive and aromatic herbs growing.

Besides an increase in productive capacities, the two social enterprise centres are expected to be organised, thus benefitting from contributions and incentives to employ people from disadvantaged social groups. Finally a single quality brand for wine and food products and an organic line of products are to be developed.

DONORS

Municipality of Milan, Tavola Valdese

BENEFICIARIES

620 producers, 292 men and 328 women

IMPACT

Works Implementation

Modernisation and structural adaptation of the building which accommodates the AMT Centre (stables, product processing workshops, changing room and employee bathroom).

Material aid

Transfer and installation of the required modern processing equipment to the AMT Centre and to the Bujar olive-press; purchase of quality control and hygiene material; purchase of packaging material.

Support activities

On-going technical assistance interventions to the two centres by the University of Agricultural Sciences of Tirana.

Training

Technical training of the workers of the AMT Centre, the Bujar Olive-press and the Cukalat consortium on product manufacture, processing and marketing techniques.

Training to the two centres on farm management (business plan, production chain planning).

Awareness-raising

Awareness-raising events on Foodstuff safety as part of the EXPO activities. Promotional events of the single quality brand Albanian by Nature and on organic production in Albania.

Special events

6 events of project presentation, tasting of products from the two centres at EXPO's Albania pavilion, in co-operation with the Albanian Ministry for Agriculture.

CHANGE

20% income increase of 132 mountain-dwelling and rural families in the Municipality of Puke, Region of Scutari and the village of Donofrose in the Municipality of Cukalat, Region of Berat.

2.2 KOSOVO

2.2.1 Enforcement and promotion of the Forest Fruit Processing Plant - UNIQUE

The project proposes to help the economic recovery as well as the development of a sustainable economic system through the growth of agriculture and the rural sector in Kosovo. In this regard the co-operation with the Forestry Fruit Business Cooperative UNIQUE and the participation of 6 associations gathering over 350 fruit-growers in the 6 eastern Municipalities of the country has been of crucial importance. In the first year of the project most farmer training activities were launched, with the added involvement of new interested subjects. As well as a actively starting production, this has also led to the creation of an actual brand, which will represent UNIQUE in future expansion markets.

DONORS

European Union

BENEFICIARIES

350 fruit-growers, 300 already associated, 50 new ones to be involved in Unique's activities.

IMPACT

Works Implementation

Realisation of a product quality control laboratory; purchase of machinery and technical instruments; purchase of solar panels for water heating.

Material aid

Purchase of packaging material; obtaining the quality certification (HACCP); payment of 5,000-Euro contributions to each of the 6 primary associations.

Training

Information workshops on agro-business co-operatives, training courses on farming and harvesting techniques, training courses on food processing and conservation (European standards), on production and on how machines work; training courses on business management and sustainability.

Awareness-raising

Awareness-raising events on Food Safety as part of EXPO's activities. Promotional activities in Albania on the single quality brand Albanian by Nature and on organic production.

Special events

- 5-day visit at competitor agri-business co-operatives on the market (in Italy, in the Piedmont Region)
- 10 tasting events organised in the country's main cities, in hotels, public areas, supermarkets, schools and public gardens aimed at drawing attention to the product.
- Participation in national and local fairs, as well as events promoted by institutions.

CHANGE

The Unique co-operative comprises people belonging to different communities and ethnic minorities and its development thus allows for the promotion of a multi-ethnic society and inclusive economy.

2.2.2 Soft Forest Fruit for Rural Women Entrepreneurs

Promoting the production of soft forest fruit through cultivation in greenhouses, by involving in the project 40 women living in the area in question, allowing them at the same time to increase their confidence in their entrepreneurial skills. During the first year all the activities provided for by the project (training courses, installation of the 40 greenhouses, purchase/distribution of strawberry plants, irrigation systems and all technically-critical material) have been started and we are currently waiting for the harvest in order to get onto the second stage, which is accessing the market with the product.

DONORS

European Union

BENEFICIARIES

40 women chosen among the population of the village of Bec and surrounding areas

IMPACT

Works Implementation

Supply and installation of 40 greenhouses. Implementation of 40 irrigation systems, 1 for each greenhouse. Refurbishment of Collection Point.

Material aid

Supply of seeds, fertilisers and pesticides, packaging material, tools and van for the transportation of the harvested fruit.

Support activities

Constant monitoring of the women's production activities.

Training

Training courses on forest fruit, strawberry cultivation in greenhouses, harvesting and crop processing. Courses on the acquisition of managing and business administration skills.

Awareness-raising

The women's ownership of the greenhouses and the production activity helps them assert their role within their household and, consequently, their village. To this purpose, during the women selection process village information events were organised.

Special events

As part of their training the women will take part in the 'Women's Entrepreneurship Day' in Kosovo organised by WBA. The group will also take part (after the harvest) in at least 3 local fairs: Agro Kosova, Agricultural and Agro-industrial Products Fair, International General Fair.

CHANGE

The 40 women are engaged in a process aimed at developing their managing and leadership skills, as well increasing their self-confidence. Moreover, to obtain positive results the group will have to co-operate, also by creating paths towards the integration of the different minorities within the group itself. By acquiring the necessary skills to carry out the project independently in 18 months, each of the women will thus be put in charge of her own success.

2.3 LEBANON

Protection of migrating and refugee women's rights in Lebanon - Women Rights in Lebanon for Development WORLD

In its first year the WORLD project helped improve the situation of migrant women (about 900 per year) who transit through the Caritas centres in Lebanon by giving humanitarian supplies, employing specialised staff and organising professional courses. A new reception centre for women with psychological problems was inaugurated, where the women can benefit from a suitable environment and trained staff.

As far as Syrian refugees in Lebanon are concerned, humanitarian supplies to particularly vulnerable families have been organised as part of the project. Alongside these background activities, a day centre was inaugurated within the Dbayeh refugee centre to receive and support Syrian and Palestinian families.

DONORS

Ministry for Foreign Affairs, Caritas Ambrosiana

BENEFICIARIES

400 Syrians (100 women and 300 children), 300 migrant women

IMPACT

Works Implementation

Conversion of a former school to reception centre for migrant women with medical and/or psychological problems. Complete furnishings (bedrooms, kitchens, bathrooms, surgery, dining room and leisure room).

Material aid

- Humanitarian supplies (health-hygiene kits, nutritional kits, winter kits) for 80 extremely vulnerable Syrian families (about 400 between women and children).
- Covering of food and medicine expenses in the reception centres for migrant women
- Contribution towards the running costs of one reception centre and of the CLMC facility within the Dbaye refugee camp.

Support activities

Medical, psychological, humanitarian and legal assistance to migrant women.

Training

Computer, English and professional manual activity (cookery and tailoring) courses.

Awareness-raising

Awareness-raising campaigns aimed at Lebanese civilians and local armed forces.

Special events

Inauguration of a new reception centre in July 2015.

CHANGE

Migrant women affected by psychological problems can now benefit from an environment more suited to their needs and are assisted by specially-trained staff. Syrian families have been able to deal with economic difficulties thanks to humanitarian supplies aimed at the various aspects of vulnerability.

2.4 KENYA

Enhancement of agri-food sector and development of renewable energy sources in the Tharaka Nithi county

The project aims at helping solve the problems affecting the Meru Herbs agricultural co-operative, situated in Meru in the Eastern Province's Tharaka-Nithi County, a region which is characterised by a concentration of the population mainly in the rural area (94%) and by 65% of the population below the poverty threshold. The intervention acts on those critical issues that are causing the slow collapse of the co-operative: production inefficiency (both in terms of quality and quantity) of the 237 families that supply M.H.; inability by M.H. to satisfy wholesalers' requests and consequent loss of customers; excessive dependence of the processing centre on irregular energy supplies; need to differentiate income.

DONORS

Ministry for Foreign Affairs, Italian Episcopal Conference

BENEFICIARIES

237 farmers, 18 members of the M.H. co-operative's staff

IMPACT

Works Implementation

- Installation of experimental greenhouse and nursery to differentiate production.
- Re-organisation and expansion of the M.H.'s demonstration land.
- Installation of a well and a 10,000-litre water tank
- Irrigation systems for the farmers
- Installation of 150Kw/year photovoltaic system.

Material aid

- Purchase of big electronic pot.
- Purchase of 1 tractor and 2 rotary tillers.
- Distribution of fertilisers.

- Installation of drip irrigation systems.

Support activities

On-going technical agronomic assistance to the 237 growers linked to the agricultural co-operative.

Training

- Training course for 139 growers: 'Crop production': principles of crop production, agro-forestry, vegetable production, annual and perennial crops.
- Chamomile cultivation cycle.

Special events

Organisation of the 'Feeding development' event as part of Expo 2015.

Participation by MH in two local events: Nairobi's UE delegation and the event promoted by Slow Food and Fondazione L'albero della Vita in Nairobi.

Participation by MH in 2 local events in Kenya between September and October (in Chuka and Nairobi).

CHANGE

Already in the first year the project's activities have led to a 33% increase in sales on the Kenyan market, thus enabling the punctual payment of the supplying families.

In terms of product exporters the number of customers has increased from 5 to 6, leading to an increase of just 2% of the relative income.

The results of the installation of the photovoltaic plants - which will be measurable in 2016 - are eagerly awaited: energy savings of 30,000 Euros are expected, and this will secure the structure's balance.

2.5 Mozambique

2.5.1 Protection of urban and suburban environment. A project for the Maxixe Town Hall

The project aims at improving the sanitary- environmental conditions in the urban and suburban area of Maxixe by raising its population's awareness on environmental issues, enhancing the vehicles used by the city council to collect waste, building a new composting structure for bio-waste, producing compost and training growers to use organic fertilisers.

DONORS

Embassy of Japan in Mozambique

BENEFICIARIES

The 56,000 residents of the areas directly interested by the waste removal service can be considered direct beneficiaries.

IMPACT

Material aid

Purchase of 1 skip-loader truck to remove and empty the 18 bins spread out around the Maxixe's urban areas with the highest population density.

CHANGE

The enhancement of the waste collection system, which was made possible by the purchase of the skip loader truck, helped to improve the sanitary-environmental conditions.

2.5.2 Promotion of small-scale river fishing in the Mopeia and Morrumbala districts

The project's aim is to help improve the economic conditions of fishermen, traders and their families within the sector of small-scale river fishing in the Mopeia and Morrumbala districts by: improving the sector's management in terms of community organisations, exploiting fish resources sustainably, providing training on fishing and fish-processing techniques, promoting conservation systems and selling the catch.

DONORS

Ministry for Foreign Affairs, Tavola Valdese, Fondo beneficenza Intesa San Paolo

BENEFICIARIES

810 beneficiaries of the target group between fishermen (270), sellers (180) and people who will be involved in training on nutrition (360).

IMPACT

Works Implementation

- Construction works of the new Mopeia fish market have been completed; the ice-making equipment must be assembled in the market and a shop, a processing room and a warehouse must be fitted out.
- 2 ice-making machines (in bars and cubes) which will help the conservation and sale of the catch within the district have been purchased and transported to Quelimane.
- 2 ovens and 2 driers have been made and improved in the Deda and Gerra fishing centres.
- All the equipment and the accessories needed to equip the new Mopeia market have been purchased.

Material aid

- 90 fishing kits complete with nets have been purchased and will be distributed in the 18 fishing centres targeted by the project; demonstration sessions of good fishing practices will be held.
- Stationery and logistics support have been supplied to the Mopeia Agriculture District Services and to the IDPPE head office in Quelimane.
- Educational material has been purchased to enable all field training to be carried out.
- The material needed to build 2 new demonstration river boats has been purchased.
- The material needed for conservation and sale techniques (60-litre and 100-litre cooler boxes, various plastic accessories) has been bought.

Support activities

- Assistance through technical staff with fishing in the supported centres with the use of suitable nets and more sustainable techniques.
- Assistance to the groups which have been created (6) to monitor credit and saving activities.

Training

- 1 training course for 13 carpenters involved in the construction of 1 improved river boat at the fishing centre of Braz (Mopeia).
- 6 training course for 120 fishermen from 12 fishing centres of the Mopeia and Morrumbala districts.
- 1 course in nutrition for 1 educator and 8 community facilitators.
- 2 training courses for 40 beneficiaries on fish processing and conservation.
- 6 training courses, with a total of 150 participants, for the organisation of new credit and saving groups.

Awareness-raising

- Awareness-raising through meetings in the targeted 18 fishing centres in the two districts on the importance of community counsels (CCP) and good fishing practices;
- Production of information posters and various educational material for the various beneficiary groups.

CHANGE

The constant presence of qualified technical staff at the river fishing centres, the distribution of specific and appropriate material, the creation of new structures for the sale of fish and the purchase of machinery to help its conservation and sale help bring about a change in the basic conditions which will lead to improved general conditions for the fishermen and the local population and a development of the small-scale fishing sector.

2.5.3 SuppORTI for quality nutrition: a project for the Maxixe District

The project targets 9 early childhood community schools in the Maxixe District and proposes to help reduce malnutrition rates among children aged 0-5years by promoting healthy and eco-sustainable food production and consumption models. The main activities are: training sessions on issues of proper nutrition for mothers and child educators; cookery demonstrations; radio programmes on relevant topics; school and community vegetable gardens based on organic/conservation agricultural principles; construction of 1 well and 2 bathrooms and refurbishment of 4 kitchens.

DONORS

Italian Episcopal Conference, Italian Embassy in Mozambique, Archdioceses of Milan

BENEFICIARIES

500 nursery school children, 540 mothers and teachers

IMPACT

Works Implementation

Opening of 1 well at the Nursery school of the Community of Santa Paula.

Material aid

Purchase of an immersion hydraulic motor pump for the well.

CHANGE

The new well has led to an improvement in the living conditions of the residents of the Santa Paula community: the families enjoy guaranteed access to drinking water and the women, who are traditionally in charge of procuring water, therefore have more time to spend caring for their family and production and/or subsistence activities.

2.6 ZAMBIA

2.6.1 Quality education for a sound development. Improving early childhood education and basic education for marginalised children in Siavonga.

The project specifically aims at promoting human progress by improving primary and early childhood education in the rural areas of the Siavonga and Chirundu district. Such objective will be achieved by improving the quality of primary and early childhood education in 8 community schools, by promoting community participation in school life and management and by developing clear policies on community schools and grant-aided institutions.

DONORS

European Union, Italian Episcopal Conference

BENEFICIARIES

1,133 school children and 31 teachers from 8 community schools.

IMPACT

Works Implementation

- Construction of new building for the Spring Valley nursery
- Construction of 1 classroom, 1 office and 1 bathroom (3 toilets) for the Namoomba community school
- Construction of 2 classrooms, 1 office and 1 bathroom (3 toilets) for the Nabutezi community school
- Construction of 2 classrooms, and 1 library for the Kulishoma primary school
- Construction of 3 classrooms, 1 office and 1 storeroom for the Mitchell community school
- Refurbishing of 1 house to be leased (IGA for St Kizito's nursery)
- Construction of 1 house to be leased (IGA for the Lusitu community school)
- Start-up of 1 solar-powered typing office (IGA for the Nabutezi community school)

Material aid

- Supply of furniture, books, stationery and other school material.
- Distribution of food to 2 nurseries and to the 2 community schools of Namoomba and Nabutezi, which are not included in the feeding programme managed by the Ministry for Education

Support activities

- General medical visits in 6 schools

Training

- 3 training courses for teachers on psycho-social skills and counselling, reading and writing; teaching methods, ICT
- 2 school trips
- 5 extra-curricular awareness-raising activities on health and hygiene
- 1 counselling session to support psycho-social development within the parish of St Mathias
- Bursaries for 8 teachers for distance college training sessions
- Bursaries for 11 teachers to sit grade 12 & 9 exams

- 5 training courses of the school committees of the community schools of Lusitu, Kulishoma, Mitchell, Simamba and Nabutezi
- 5 literacy courses for adults in Kulishoma, Lusitu, St Kizito, Nabutezi, Namoomba
- 4 training courses on psycho-social skills for members of the communities of Kulishoma, Simamba, Mitchell and Lusitu, held by parents who have already been trained

Awareness-raising

- 4 awareness-raising events for the parents of the community school of Mitchell, Lusitu, Nabutezi and Namoomba
- Participation in monthly meetings with the civil society organisations engaged in the education sector to develop a centrally-coordinated advocacy plan

Special events

- Organisation of 1 national symposium on community schools with NGOs and representatives from the Ministry for Education
- Organisation of meetings and field visits with the DEBS and its officers.

CHANGE

To improve teachers' professional skills and school management, infrastructural work and the development of income-generating activities improve the quality of primary and early childhood education, thus guaranteeing economic-financial sustainability.

The parent awareness-raising activities, the training of school committees and the literacy courses for adults have strengthened the participation by the community to school life and management, thus guaranteeing ownership and institutional sustainability.

Thanks to the centrally-coordinated advocacy activities, the Ministry for Education has approved the operational guidelines on community schools and thanks to the district advocacy activities, the DEBS has forwarded to the province a registration request for Namoomba and Nabutezi so that they can receive government contributions as well as a request to turn Kulishoma into a grant-aided institution.

2.6.2 Briquette production and inclusive green economy in Mongu: a bridge for a sustainable business

Realised in partnership with the Mongu Joinery Sawmill, the project focusses on the transformation into coal of the sawdust produced by the processing of wood for the production of furniture. 75% of the Zambian population has no access to electricity and therefore cook using coal. The production of coal is one of the main reasons for the deforestation which is devastating the Western Province. By producing coal using processing waste, the project promotes sustainable development and fights climate change, of which deforestation is one of the main causes.

DONORS

Finnish Ministry for Foreign Affairs

BENEFICIARIES

2,000 people who are using the new fuel

IMPACT

Works Implementation

The structure which houses the briquetting machine has been built.

Material aid

The production of briquettes has been started: 1 ton per day.

Training

Conservation horticulture and agriculture training have been carried out in the communities.

Awareness-raising

Awareness-raising on deforestation, climate change and tree planting in the schools of Mongu and through radio programmes.

CHANGE

A strong marketing and awareness-raising campaign is beginning to bring about a change in habits and the introduction of the new fuel, which has a lower impact on the environment.

2.6.3 Olga's The Italian Corner - Livingstone

Originally created to offer economic support to the YCTC diocesan professional training centre, the lodge has now been active for 8 years. 2015 has once again been a positive financial year despite the increase in prices for raw material, the decrease in value of the kwacha and the constant power cuts. A good level of visitors, both to the restaurant and the guest-house, was maintained. Like every year donations have been given to help finance the YCTC.

DONORS

Self-financing

BENEFICIARIES

23 young people engaged in the establishment's management.

IMPACT

- 54% room occupancy rate
- Number of nights at Olga's 2,659 (+7% with respect to 2014)
- Donations to YCTC: 5,000 Euros

CHANGE

The handover to local staff is yet another step towards making the initiative fully independent. The change is evident both in the transfer to local management of the entrepreneurial approach and in what by now has become a steady financing procedure that this production activity guarantees to a training and charitable work such as that carried out by the YCTC.

3. EDUCATION ACTIVITIES

3.1 World citizenship, Intercultural education, Milan and province participation

The projects are supported by local entities, private contributions, self-financing and volunteers, by the civil service and by the European voluntary service (in co-operation with the Joint association). The paths proposed in 2015 fulfil the rights of young people by promoting youth participation in the management of their community's assets, developing themes related to balanced nutrition (on the occasion of Expo) and climate change (in co-operation with Focsiv for the UN conference on climate change) and enhance the importance of meeting with others and learning about new people's cultures. They also promote intercultural training among NGO operators (in co-operation with the Metropolitan City of Milan) and among volunteers. The process entails the use of stories and fairy tales, simulation games and manual workshops. Activities benefit from co-ordination, research and advocacy activities developed by the *Portare il Mondo a Scuola* study group, the *Educazione alla Cittadinanza Mondiale* network of Co.Lomba, PiDlda and the MilanoSiFaStoria association.

DONORS

Education Department of the City Council of Milan, Co-ordination and International Solidarity Department, zone 6 sector, Colomba, Cooperativa Tuttinsieme, Associazione A Piccoli Passi, *Fondo Provinciale per la Cooperazione Internazionale* (Provincial Fund for International Cooperation), Associazione Sconfinando of Sesto San Giovanni.

BENEFICIARIES

1,765 children and young people from schools and youth centres; 117 adults, teachers and NGO operators of 29 schools in Milan and Sesto S. Giovanni and 30 international co-operation entities in Lombardy.

IMPACT

Supply of operational tools

- 1 educational kit on children and young people participation
- for primary and middle school to 47 teachers
- 1 statistical survey on children and young people participation
- in 47 classrooms of primary and middle schools

- 3 educational kits on diet sovereignty and balanced nutrition
- for primary, middle and secondary school to 27 classroom teachers
- 1 educational kit on climate changes for primary school
- to 12 classroom teachers
- 1 educational kit for workshops on peoples' cultures for primary school
- to 6 classroom teachers
- 1 educational kit on volunteering for young people from secondary schools
- to 9 teachers and trainers and 30 young people
- 1 educational kit on management of conflicts and listening skills for volunteers
- to 30 adults

Educational activities

- Educational workshops for 1765 children and young people
- Training activities for 117 adults

Contribution to cultural and social development

- young people's ability to express their social needs has been improved
- young people's perception with respect to their participation in decision-making processes affecting them has been documented and reported to the National Authorities
- public events involving school, community and local entities have been realised
- the awareness of global issues and people's cultures has been increased
- the listening and response skills with respect to the needs of young people (school pupils) and adults (educational figures) have been increased

3.2 Services for school and community: Integration of foreign pupils, Study spaces and Communication workshops in Milan

CeLIM's commitment to limit truancy and promote an active integration of weaker young people within the social fabric has been on-going. The activities last all year round and are held weekly specifically in the areas of Forlanini in Zone 4 (Istituto Comprensivo De Andreis Scuole Mezzofanti and Decorati) and Bovisasca in Zone 9 (IC Sorelle Agazzi), and new services were launched in the areas Stadera in Zone 5 (IC Capponi Scuola Gemelli), Barona (IC Capponi Scuola Gramsci) and Lorenteggio (IC Narcisi Scuola Anemoni) in Zone 6. The educational projects are realised in co-operation with schools and parent associations, local councils, parishes and private social entities and thanks to the help of volunteers, the civil service and the European volunteering service (in co-operation with the Joint association).

DONORS

Municipality of Milan, Central Department for Sport, Well-being and Quality of Life (Open Schools Project) and the Waldensian Church.

BENEFICIARIES

82 children and young people from schools grouped in 15 classes, 30 teachers of 6 schools in Milan.

IMPACT

Supply of operational tools

- 1 educational kit for learning and enhancing logical-mathematical skills in middle school for 62 pupils
- 1 educational kit for the development of study methods in middle school for 62 pupils
- 1 educational kit to promote linguistic diversity in primary and middle school including word games, songs, fairy tales, text simplification for 20 pupils
- 1 test of assessment of school support service effectiveness for 62 pupils in middle school
- 1 linguistic skill assessment test for 20 pupils in primary school

Educational activity

- School support and enhancement of skills activities for 62 pupils
- Play-recreational activities for 44 pupils
- Language diversity promotion for 20 pupils

Contribution to cultural and social development

- the school skills of the more vulnerable pupils have been improved
- foreign pupil integration has been improved
- the introduction of new middle school pupils has expanded the number of users

- the most effective educational practices have been documented to enable their diffusion and repetition.

4. SELECTION and TRAINING

During 2015 the work team comprised a person in charge and a part-time voluntary professional collaborator engaged in selecting and monitoring volunteers and aid workers, paying specific attention to the civil service.

As far as **Information and Orientation** is concerned:

- CELIM is part of *Rete Orientamento al Volontariato (ROV)* [Network of Volunteering Guidance], promoted at Provincial level by *Centro Servizi Volontariato (CiEsseVi)* [Centre for Volunteering Services] of Milan. In the last year this activity did not see much development.
- The cooperation with ISPI has continued through educational events as part of the summer and winter schools in NGO and Development Diplomas proposed by them at ISPI of Milan and Master in International Affairs (MIA), generating specific individual guidance for training and civil service activities.
- Group and individual guidance sessions for civil service were organised, in view of the annual announcement, published in May 2015, which were attended by about 40 interested volunteers.

As far as **Selection** is concerned:

- The selection activity continued following previously tested standards, this service being supplied particularly to CELIM and to the Missionary Office (some interviews for Missionary Laity).
- **Selection of international aid workers:** Head of project for **Mongu** with specific interviews and transfer of the chosen subject for September 2015 and Head of project for **Livingstone**, with service starting in March 2015.
- Selection of **12 international civil service volunteers** (8 in Zambia, 2 in Mozambique, 2 in Albania), who left in October 2015, after an assessment of 130 CVs, which generated 40 applicants who were interviewed at least twice.
- Selection of **4 civil service volunteers in Italy** who left in October 2015, after an assessment of 10 applicants who were interviewed at least twice.
- The activity generally carried out throughout the year broadly followed the previous year's activity and achieved the following macro-results: evaluation of **685 CVs** (**130** for **civil service**; **332** were given **information** on cooperation; **208** were guided to **co-operation**; **15** were invited to follow **other paths**), which led to **115 interviews in total** being held and the selection of persons to cover the above-mentioned specific positions.
- The activity of the European Volunteer Service (**EVS**) carried on throughout 2015, in co-operation with the partner association Join. The two volunteers (one Ukrainian and one Armenian) selected in 2014 concluded their mandate with good results and following a new call, two other volunteers - one from Brazil and one from Kosovo - were selected within the association's intercultural communication area.

As far as 2015 **Training** is concerned:

training underwent a rather significant development within CELIM, particularly with regards to the pre-departure training of the selected civil service volunteers and aid workers, thanks to the use of training packages established through time.

5. COMMUNICATION AND FUND-RAISING

5.1 Co-ordinated image

The slogan (*Impact to change*) was changed, thus unifying the Italian and international logo.

5.2 News

The half-yearly publication Ad Lucem is still being published and sent by post to **about 600 active donors**, by email to all the newsletter subscribers and published on the site as pdf available to anyone: the newsletter is sent to **about 2,500 contacts** between donors, sponsors, journalists, volunteers and those registered to the mailing list.

The first issue focussed on the Right to Food and featured an in-depth look at the SuppOrti project for quality nutrition in Mozambique, the Sustainable agriculture development in Albania, the Development of women's entrepreneurship in the agri-food chain in Kosovo and the dietary education paths in schools in Italy.

The second issue focussed on Expo's 'Feeding the Planet', featuring descriptions of the events realised as part of the Universal Exhibition to give visibility to the projects linked to the current right to food project in Albania and the interventions of dietary education realised in schools in Milan.

5.3 Newsletter

The newsletter, which features news on events, projects and pleas, is sent periodically only by email to **about 2,500 contacts**.

5.4 Website and Social Network

Taking part in the NGO 2.0 project co-financed by the Ministry for Foreign Affairs, which focussed on ICT (Information and Communication Technology) use in international co-operation, led to a broader and more in-depth use of social networks and of some online information sharing tools, as well as a 3-month training course for a university student:

- 1,320 Facebook Likes;
- 472 Twitter Followers;
- 93 LinkedIn Followers;
- 40 people in our Google Plus group;
- YouTube video uploads of Albania Domani; Olga's The Italian Corner (Zambia); Un Mondo da Favola (Italy) presented at Fondazione Vodafone for the Digital for Social Call; Community School (Zambia), La strada giusta (Albania) and Promotion of river fishing (Mozambique) projects presented as part of the Expo events.

5.5 Direct Mailing

The mailing is sent twice a year, alternating with the news, by mail to active donors and by email to all newsletter subscribers and has the purpose of providing updates on a specific intervention or intervention area and to raise funds for the same. The first issue focussed on CELIM's commitment for the environment, safety, dietary education of the communities as well as family agriculture as a model of sustainable agriculture; the second one dealt with the protection of migrant and refugee women in Lebanon.

5.6 RID and other ways to make donations

The possibility to donate and/or pay the association fee by direct debit has not met with much success. There was no drop in the number of donors who pay through postal payment slip, but there was an increase in people opting for an online transfer, whereas there has been a steady number of donations in cash, mostly on the occasion of events.

5.7 Crowdfunding

The new co-operation with the **HUG-Tap to Donate** fund-raising app led to €7,000's worth of fund-raising to build a new classroom in the community school of Nabutezi, in Zambia.

5.8 Five per thousand

The new campaign has been characterised by the volunteers active on various projects. The results of the **2013 5x1000** campaign have been made public throughout the year: there was a drop in the number of choices (**from 390 signatures in 2012 to 332**) and of the monetary consideration (**total amount of Euro 14,723** against 19,268.84 Euros of 2012).

5.9 Fair-trade wedding favours

The funds raised in favour of projects in Developing Countries through the offer of wedding favours made in those countries where we operate or purchased within the fair-trade network have remained steady with respect to the previous year.

5.10 Fair-trade gifts

The traditional Christmas event '*Intrecci solidali nel cuore di Milano*' (Fair-trade webs in the heart of Milan) was expanded and enriched, thanks to the co-operation of the independent bookshop **Isola Libri**, which waived part of the profits from the sale of some titles within CELIM's

market, and some eco-design companies and workshops which donated objects in support of the *Energia pulita in Zambia* (Clean Energy in Zambia) project. This first edition of **Eco Design Charity** was supported by the network for the promotion of sustainable living Best Up.

The purpose of the event was, as always, to showcase CELIM's projects also by means of products created as part thereof (textile creations from the YCTC professional training centre in Zambia, food from the Qendra AMT co-operative in Albania, soap produced by the co-operatives of women benefitting from the project of economic development and environmental protection in Zambia) and to give economic support to the association's activities.

CELIM's head office remained open to the public every day from 14th November to 23rd December: during this period two photographic exhibitions were also organised to showcase the association's activities abroad (one was dedicated to the Eco-sustainable agriculture project in Albania, the other to the Environmental protection project in Mozambique), as well as a Balkan aperitif event and 2 play-reading workshops for children to promote educational activities in Italy.

CELIM also took part with a stall in 2 markets organised by other entities:

- 20th - 21st October, solidarity market organised by Innes Wheel of Milano Centro
- 9th December, solidarity market organised by Cral within the structure of Rho's Hospital.

For the first time CELIM's volunteers were engaged in gift-wrapping activities for ten days in 4 **Limoni/La Gardenia** shops in Milan and for a few hours at **Banco di Garabombo** in Piazza Pagano (Christmas fair-trade tent). The initiative was well received both by shopkeepers and by the young people involved and had fairly good fund-raising results.

5.11 Companies

Several companies were contacted in order to obtain co-financing and help with new projects. The project **#OlgastheltalianCorner - Tourism can also make the difference** was among the finalists of the Solidalita Social Award 2015, even though it was not awarded any prize. Custom-made Christmas cards found favour with only one company (**Frigerio Food Ingredients**), which has been supporting us for a number of years.

5.12 Foundations

During this year 6 foundations were contacted: 3 gave a positive reply with respect to the contract and contributed to the co-financing of the Kosovo and Mozambique projects.

5.13 Events

- **Lebanese dinner - Sanvittore49, Milan - 26th March**

The buffet dinner featuring world cuisine catering and traditional Syrian-Lebanese music in support of the project 'Protection of migrant and refugee women in Lebanon' was fully booked thanks to the participation of 72 people.

- **EXPO**

5 events open to the public were organised to present current activities in Albania, Mozambique and Zambia at the relative pavilions as well as 1 workshop for field experts, as part of the sustainable agriculture development project in Albania:

- 2nd June, show-cooking 'The ancient culture of Albanian shepherds in the kitchen';
- 12th June, presentation and tasting event 'Kallmet: a single grape, wine, territory';
- 29th July, workshop 'Reflections on Expo's topics with reference to the project experience in Albania and the rural development models which are being promoted in the Country for the creation of new synergies';
- 10th September, show-cooking 'Wild herbs and fruit: the tradition of Albanian gatherers and the use in traditional cooking'.

The above-mentioned events were held as part of the project 'Eco-sustainable agricultural development in Albania', financed by Milan's City Council.

- 21st September, 'Mozambique celebration': interventions, concert and food tasting in aid of the commitment by CELIM, Nexus and Manitese in this country.

- 24th October, 'Zambia Independence Day': on the occasion of the country's independence day. It was decided that this event should coincide with the annual meeting of association activity (see point 7).

- **Abbiamo riso per una cosa seria** (We laughed for something serious) - **Milan - 16th/17th May**

For the 10th consecutive year CELIM took part in the national FOCSIV information and fund-raising event, in aid of family agriculture projects for everyone's right to food: CELIM dedicated its fund-raising to the project 'SuppOrto for a quality nutrition in Mozambique'. Thanks to tens of volunteers, almost 2,000 packs of rice were distributed to 13 stalls in Milan and surrounding areas and 3 outside the Province.

- **Concert of laVerdi (Campogrande - The Expo variation: United Arab Emirates, Bach - Concert for 2 violins in D minor BWV 1043, Haydn - Sinfonia concertante Hob. I: 105 in B flat major, op. 84, Schubert - Symphony n. 9 in C major D. 944 'The Great') - Milan, Auditorium F. Cariplo - 29th November**

The concert had already been programmed by Fondazione Verdi which, for the fifth consecutive year, donated some tickets to CELIM: the profit from the 120 bookings went to support the project 'Protection of migrant and refugee women in Lebanon'.

- ***Intrecci solidali nel cuore di Milano* (Fair-trade webs in the heart of Milan) - Milan, CELIM head office - from 14/11 to 23/12**

Handicraft market with products from the countries in which CELIM operates, in aid of the NGO's activities in the Developing Countries and in Italy (see point 5.10).

5.14 Support from other associations

The association AMICI CELIM is finding it hard to find new members: the few remaining resources are not enough to devise and realise new activities in aid of the NGO, although they are always available to help the NGO for fund-raising and entertainment and educational activities.

The Bethesda association based in via Cannero in Milan is still supporting CELIM's activities with dedicated fund-raising around Christmas time: this year they chose the project SuppOrti for quality nutrition in Mozambique.

6. ASSOCIATION ACTIVITY

CELIM's activity featured a last post-sixtieth-anniversary event [concert dinner described at point 5.13] dedicated to all our volunteers, the ordinary meeting and the participation throughout the autumn in different initiatives at Expo.

6.1 Sixtieth-anniversary concert dinner

On 26th March a lovely event was held to end the series of initiatives dedicated to CELIM's sixtieth anniversary. This was a dinner-cum-concert dedicated to Middle East Emergency with the presence via Skype of our volunteer Stefano Fogliata, who gave a live report on the country's situation and the association's current intervention there in co-operation with Caritas Ambrosiana.

The dinner was prepared by M'ama Food, a project of the Farsi Prossimo co-operative: the women working there are either asking for asylum or are political refugees. Music was provided by Ghazi Makhoul who played traditional Syrian-Lebanese music with his lute. A solid group of former CELIM volunteers attended the dinner.

The profit was used to improve life conditions of migrant women from the Raifoun and Burji Hammud shelters and 200 women and 327 children and minors, both Syrian and Palestinian, from the Dbayeh site (Beirut).

The event's format, which was new to CELIM, was quite successful and should certainly be repeated.

6.2 Shareholder's meeting in April

The association's annual meeting was held on 25th April 2015 with a total number of 26 voting members. The 2014 final balance and the 2015 Budget were analysed. The members addressed their attention to the progress of all projects, specifically requesting information on the consolidated situation of the projects in Zambia, Mozambique and Albania and on the projects involving new countries: Lebanon, in co-operation with Caritas Ambrosiana, and Kenya, in synergy with Ipsia.

Following EXPO, the ECM focussed on the topic of food and many events with our participation have been planned as part of EXPO. In terms of Human Resources, the European voluntary service (EVS) activity started with the arrival in our head office of two girls, one from Ukraine and one from Armenia. The selection for work experience abroad in view of the conclusion of the mandate of the young people currently doing their national civil service (NCS), for which

there was a 2015 call in March, which will see the selection of 16 volunteers (12 abroad and 4 in Italy) for September.

6.3 Association meetings at EXPO

The customary association day in September was substituted by the participation at various educational and information events at EXPO. As the participation of members at such events should be encouraged as much as possible, it was decided that the overlapping of such events with other ones should be avoided.

6.4 Other activities with the active participation of members

As well as the above-mentioned events specifically characterising the association's activity, in 2015 members and supporters had other occasions to meet and actively take part in other events listed in the section 'Information, Promotion and Fund-raising'.

6.5 Meeting of the Board of Directors

The association's Board of Directors met 13 times during the year.

Milan, 25th April 2015 - www.celim.it