



CELIM

Impact to Change

ACTIVITY REPORT

2020



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CELIM ONLUS – ACTIVITY REPORT 2020

1. STRUCTURE

The structure in Italy comprises the following staff:

- one Director of the operational structure
- one Head of the Cooperation Projects sector in charge of the Balkans and Middle East area, one Project Coordinator employee for Africa, one Grant officer in charge of some African countries
- the Accounts sector comprises one internship in agreement with Fondazione San Carlo
- the Global Citizenship Education sector comprises one employed Head, three employees, three volunteers from the Universal Civil Service, one volunteer from the European Volunteer Service, one trainer volunteer
- the Communication and Fundraising sector comprises one employed Manager, one employee in charge of fundraising campaigns, one collaborator in charge of communication, five volunteers from the Universal Civil Service
- the Selection and Training Service comprises one employee and one volunteer from the Universal Civil Service
- the Administration comprises one employee and one volunteer

In addition, the staff makes use of the voluntary contribution of the Board of Directors (ten members) and of other 26 volunteers who, with different frequency and methods, give their contribution to the progress of the activities, in addition to the two listed above, who guarantee continuity and regular hours.

Thirteen aid-workers, two collaborators and eighteen volunteers from the Universal Civil Service have been working abroad.

2. DEVELOPMENT COOPERATION PROJECTS

2.1 Albania – Community Action on Protected Areas in Albania (ACAP) – AID 011521



The three-year project aims to raise awareness on environmental issues among the local population, with the purpose of optimising the management of the protected natural areas, reduce environmental impact and damage and improve sustainable tourism.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART AND OTHER BODIES INVOLVED

COSV, INCA, Kallipolis, IUCN (International Union for Conservation of Nature),

Regional Administrations for the Protected Areas of Vlorë, Berat and Gjirokaster, AKZM (National Agency for Protected Areas)

BENEFICIARIES

- DIRECT: 30 employees of the four RAPA (Regional Agencies for Protected Areas); 100 people residing in the PA; 500 students in the PA; 20 owners of SMEs operating in the PA and surrounding areas
- INDIRECT: 15,936 people residing in the PA; 150 employees of all RAPAs; resident population of the areas adjacent to the PA; visitors to the Parks

IMPACT

Implementation of works/supply of production conditions

- Installation of 20 RES systems
- One Multifunctional Centre, inaugurated in October, set up at the RAPA Conference Hall in Berat and used to educate students on environmental issues and as a reference point for carrying out cultural, research and training activities for the community

Support

- funding of the 'Descriptive report on the interventions of restoration of the pilgrimage site in Teqe and the Tomb of Abaz Ali' requested by the Prefecture and the Regional Administration for the Protected Areas of Berat to manage the annual Bektashi pilgrimage, which brings over one hundred thousand people to Mount Tomorri, causing a high environmental impact

Awareness raising

- 13 workshops on PA governance
- 15 training days on RES technologies aimed at owners of commercial activities within the APs and employees of the ARPAs
- One turtle-shaped installation in Radhime for the collection of plastic and metal waste, built in collaboration with the Shkolla Industriale Pavarësia of Vlorë and located at the RAPA Tourist Information Centre, next to an information panel on the risks of littering in the sea for the environment and marine fauna.

CHANGE

Improvement of the general living conditions of the various subjects involved

Training activities for personnel assigned to the Protected Areas, information meetings for schools and citizens, installation of photovoltaic panels, separate collection activities with the collection of more than 800 kg of plastic and metal material for recycling, which reduced the environmental impact of both inhabitants and business activities and improved the health of the environment to the benefit of all the citizens of the areas involved and the preservation of biodiversity. The change of mindset hoped for and promoted through information and educational activities will produce benefits in terms of carbon footprint, especially in the long term.

Contribution to cultural and entrepreneurial development

Thanks to the development of activities related to sustainable tourism, authentic experiences could be developed that can actively involve both tourists and the local community, generating benefits for the environment, the biodiversity and the community. Thanks to this type of activity, the number of visitors to the four Protected Areas of Llogara, Vjosa-Narta, Monte Tomorri, Bredhi i Hotoves-Dangelli was stable, increasing by 10% with the first year of the project and remaining stable despite the health emergency and the resulting restrictions.



2.2 Albania – A municipality-owned company model for environmental services and the rehabilitation and conservation of natural areas of the Municipality of Vlorë (VaLORë GREEN)

The project integrates the action of ACAP (ref. 2.1) with the aim of supporting the sustainable development of the Municipality of Vlorë, through the organisation of a municipal waste management system based on the principles of social inclusion and circular economy.

DONORS

IADSA (Italian-Albanian Debt Conversion Programme)

COUNTERPART AND OTHER BODIES INVOLVED

Municipality of Vlorë

2.3 Albania – Eco-sustainable Development for Albanian coast-sea natural capital (BLUE coAL-ITion) - AID 011928

The project integrates the action of ACAP (ref. 2.1) with the aim of strengthening the role of national and regional institutions as well as local communities in the management of protected areas, with particular reference to areas characterised by water basins.

DONORS

AICS - (Italian Agency for Development Cooperation)

COUNTERPART AND OTHER BODIES INVOLVED

VIS, CESVI, University of Bari, University of Genoa, University of Trento

2.4 Kosovo – Employability accelerator and Private business Incubator Centre (EPIC) - IPA / 2017/1555035/14

To help increase employment and self-employment, CELIMby helps young boys and girls find a job by facilitating meetings with companies (through an electronic platform), improving their training and promoting self-employment.

DONORS

EU delegation to Kosovo

COUNTERPART

Center for Economic and Social Development (CESD), 10 Vocational Training Centers (VTC)

BENEFICIARIES

- DIRECT: 140 aspiring entrepreneurs were trained; 40 entrepreneurs were trained and financing was negotiated
- INDIRECT: 40 new employees were recruited by the 28 supported companies

IMPACT

Material aid



- 40 contracts for the provision of grants for the development of small and medium enterprises were signed, of which:
 - 18 entrepreneurs were financed for the reinforcement of existing businesses (3,000 Euros) or for new *start-ups* (4,200 Euros)
 - 12 entrepreneurs signed the contract to receive start-up subsidies even though, due to the pandemic, these have not yet been received

Training

- 12 courses for a total of 24 days to train 140 entrepreneurs or aspirants (out of 200 who had applied for them) in drafting a *business plan* and taking part in public tenders: six aimed at existing companies and six for *start-up* entrepreneurs
- training 40 entrepreneurs in business management

and *business* strategies through four sessions, each lasting five days

- *follow-up* and on-the-job *training* for a total of 100 days for the 28 entrepreneurs who were able to receive funding before the start of the pandemic

CHANGE

Improvement of the general living conditions of the various subjects involved

In the first year of the project, the strengthening of both the VTC professional training workshops and the platform that must promote the meeting between job supply and demand allowed more and more young people to find a job. In the second year, the number of young men and women employed increased thanks to business subsidies: the financing of 15 existing companies implies new recruiting and the financing of 28 start-ups has already created 40 new jobs through formal negotiation and by guaranteeing wages above the national minimum ones provided for by the law with respect to the employment categories. All this results in financial income for the worker and his family, with a consequent improvement of their general standard of living.

Contribution to cultural and entrepreneurial development

The training days strengthened the country's business environment, and in particular the one aimed at the 40 selected people served the purpose of refining their project ideas and improving their positioning on the market and their ability to grow and, therefore, to be recruited. A 35% share was reserved to female-led businesses. 50% of the companies that signed a contract for subsidies were female-led, this data having been brought to the attention of the institutions in order to promote gender equality.

2.5 Lebanon – Securing Woman Migration Cycle (SWMC) - AID 011465

Project objective: to provide shelter and medical, psychological and legal assistance to women stuck in Lebanon, by supporting them until their return to Ethiopia and to other countries of origin.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART

Caritas Lebanon, Caritas Ethiopia, CVM, CeSPI, Municipality of Milan

BENEFICIARIES

- DIRECT: 375 economic migrant women were repatriated to Ethiopia; 649 women were supported during the covid-19 emergency
- INDIRECT: 8,872 people were made aware of the *kafala* system (the 'sponsorship' system used by Lebanon to manage the flow of immigrant workers)

IMPACT

Assistance activities

- 134,355 Euros of contributions to Caritas Lebanon for the rental and management of the Reception Centres in Beirut, to guarantee legal assistance, food rations and health services for migrants
- financial aid for 33 children of repatriated women for the purchase of school materials

Training

- one training for 10 psychologists and social workers operating in the Reception Centres to provide skills aimed at facilitating the beneficiaries' process of reintegration in their country of origin
- one vocational training course for four women repatriated to Ethiopia



- vocational career courses for 253 migrants provided by the Ministry of Labor and Social Affairs, the Bureau of Labor and Social Affairs, TVET (Technical and Vocational Education and Training) and Education Office in Ethiopia

- eight basic small-business training courses for 242 economic migrant women

Awareness raising

- distribution of one handbook on the health measures to be adopted to prevent the spread of Covid-19 in Ethiopia
- one workshop and five seminars with 55 regional institutions on: capacity building of the skills required for the management of returning migrants;

dialogue on illegal migration; development of a national strategy with the contribution of local institutions

- in Lebanon: eight awareness-raising events on the *kafala* system, reaching 523 people
- 54 information sessions on the *kafala* system addressing 8,359 employers

CHANGE

Improvement of the general living conditions of the various subjects involved

In Lebanon, the assistance, protection and repatriation programme managed by CELIM and Caritas enabled economic migrant women, mostly domestic workers, to escape the *kafala* system that effectively makes them slaves of their employers, depriving them of documents and remuneration. In Ethiopia, a national dialogue was started with the competent institutions, such as the Ministry of Welfare and Labour through local departments, aimed at protecting their rights.

Of the 375 women repatriated to Ethiopia, 362 were also given assistance in their country of origin in the shape of psychological support and health care at the Caritas' Salam Bet centre of Addis Ababa.

Contribution to cultural and entrepreneurial development

Domestic workers repatriated to Ethiopia can benefit from training courses and vocational courses that will help them get a job in their country of origin. In addition, each of 162 repatriated economic migrants received a financial support of € 475 to start income-generating activities.

Due to the pandemic, the awareness-raising activities did not follow the schedule, although a dialogue was started in Ethiopia too with all the bodies involved, as they are responsible for ensuring that human rights are not denied.

2.6 Lebanon – Hasbaya olive growers and cooperatives for a quality brand (DOT Olive) - AID 011865

The project aims to improve the production efficiency of olive oil, create stable access to foreign and domestic markets and reduce the environmental impact in the Hasbaya District.



DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART AND OTHER BODIES INVOLVED

Engineering Without Borders Ngo, Chico Mendes Onlus scsrl, El Khalil Foundation, LARI (Lebanese Agricultural Research Institute)

BENEFICIARIES

- DIRECT: 587 olive growers and 11 oil-mills

IMPACT

Implementation of works/supply of production conditions

- assessment of the quality of olive oil from eight producers and set up of a quality control scheme
- strengthening of LARI laboratory in Hasbaya, for the analysis of oil, water and soil
- study on the management of amurca was started and preliminary analyses for the creation of a composting plant in the Municipality of Kawkaba were made

Support activities

- meetings with olive growers and local authorities for the creation of a consortium

CHANGE

Contribution to cultural and entrepreneurial development

In the last quarter of 2019, the project kicked off with a series of preliminary meetings with olive cooperatives and with the attempt to collect data within the mills; the existing cooperative system however proved unreliable and inefficient. Therefore, in 2020 the review of the project began, pending approval by the sponsor, as well as the attempt to set up a consortium of olive growers, legally organised as a local NGO, as an alternative

association model to the existing one. Together with the launch of a system of quality controls aimed at guaranteeing the characteristics required on local and international markets, this should facilitate the marketing of Hasbaya olive oil.

Unfortunately, this took longer than expected: over the year, in addition to the problems related to the slow bureaucratic context, there was the slowdown caused by the Covid-19 pandemic, which in Lebanon caused an unprecedented economic crisis and public order disturbances that still persist.

2.7 Macedonia – Securing Decent Housing conditions for Roma community in Vinica Municipality (SDH) - IPA / 2019/162627

Objective of the project: to improve the housing conditions of 245 families belonging to the Roma ethnic minority confined to an informal settlement in the suburban area of the Municipality of Vinica, in the north-eastern region of the Republic of North Macedonia.

DONORS

EU delegation to Macedonia

COUNTERPART

RRC (Rom Research Institute NGO), Municipality of Vinica

BENEFICIARIES

- DIRECT: 55 families with their own regularised home (220 people); 122 families with their own homes in the process of being regularised (488 people); nine families (45 people) with their own renovated home; 14 young beneficiaries of cash for work.
- INDIRECT: 2,491 members of the beneficiary families that make up the entire settlement; 19,938 population of Vinica.



IMPACT

Implementation of works

- nine houses in danger of collapse or with precarious hygienic conditions were refurbished
- the tarmacking of the streets of the enclave started

Material aid

- 14 young beneficiaries of cash for work activated in civil works learned a trade as workmen and were employed for four months in the construction of houses and infrastructures

Support activities

- 55 homes were regularised
- 122 are in the process of being regularised

CHANGE

Improvement of the general living conditions of the various subjects involved

55 families regularised and obtained full ownership of their homes and for 122 the regularisation process started. The refurbishment of nine houses meant better living conditions for 45 people. 14 young people learned a trade as workmen and are employed for four months in the construction of houses and infrastructures for the benefit of the community and, by receiving a salary, they can contribute to their own maintenance and that of their family. The census of the enclave's population launched in 2019 has not yet been completed due to the health problems related to Covid-19.

2.8 Kenya – Development of a sustainable dairy supply chain in the Kiambu County (MilKy) - AID 011511

The project aims to develop a quality dairy supply chain that is sensitive to climate change, promote access to credit and support forms of local micro-entrepreneurship in Kiambu County.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPARTY AND OTHER BODIES INVOLVED

Caritas Nairobi, Italian Caritas, DISAA (Department of Agricultural and Environmental Sciences of the University of Milan – Faculty of Agriculture), UOFAA (Association of Animal Artificial Insemination Operators), Department of Zootechnics of the University of Nairobi, Department of Kiambu County agriculture and zootechnics, ASDSP (Agriculture Sector Development Support Program), Kenya Dairy Board

BENEFICIARIES

- DIRECT: 1,662 breeders were trained on microcredit, 545 breeders were trained on irrigation and water conservation techniques, 1,113 breeders were assisted with artificial insemination

- INDIRECT: 500 farmer helpers, 10,000 other farmers in the area



IMPACT

Implementation of works

- three milk collection hubs were built
- machinery for the processing and pasteurisation of milk was imported

Material aid

- 27,928 avocado trees were planted
- 2,020 reusable face masks were distributed

Support activities

- 1,336 artificial inseminations were performed
- 15 tool kits for artificial insemination, 4,200 sperm doses and 16 nitrogen tanks for its storage were purchased

Training

- 72 training courses on microcredit

- 51 training courses on water conservation and irrigation techniques

Awareness raising

- one awareness raising event on sustainable consumption aimed at 150 members of a savings group

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the diversification of the seeds introduced, the equipment provided and the strengthening of the farmers' skills and knowledge, the daily production of milk (from eight to 12 litres) increased and its quality improved. The diet of the population of the four sub-counties has therefore improved; in addition, the breeders have seen an increase in the annual revenues from their sales (from 87,600 to 128,850 Kes/year, exceeding the estimated 109,500 Kes/year) and this has benefited their whole family.

Contribution to cultural and entrepreneurial development

The training activities have improved and broadened the knowledge and skills of farmers.

The structural strengthening of the farmers' cooperative has resulted in a better positioning on the milk sales market.

The development of a network to connect groups of farmers with micro-credit institutions in the area is facilitating their access to credit: 554 farmers are now included in micro-credit programs.

2.9 Kenya – Cultivating the future – Models of eco-friendly agricultural supply chains for the arid areas of Kenya – AID 11886

The project's purpose is to implement a series of initiatives aimed at strengthening the agricultural-technical knowledge of farmers, as well as developing a series of activities (tourism, processing of agricultural products, etc.) intended to increase the resilience of local communities in the Laikipia county.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPARTY AND OTHER BODIES INVOLVED

IPSIA, LPC (Laikipia Permaculture Centre), UMIL-DeFENS (Department of Food, Nutrition and Environmental Sciences of the University of Milan), CAP Holding Milano

BENEFICIARIES

- DIRECT: 674 farmers were trained on permaculture and beekeeping
- INDIRECT: 3,370 family members of the farmers were involved

IMPACT

Implementation of works

- start of construction works for two centres for the transformation of aloe and for the storage of *ofopuntia* at the Twala and Naatum groups
- start of construction works for two centres for the transformation of aloe at the Osuguroi and Nabulu groups

Material aid

- preparation of technical drawings and supervision of the construction works of the four centres mentioned above



- 11 honey collection kits (smoker, brush, suit, gloves, rubber boots, other equipment) were purchased and distributed to beneficiary groups
- two biodigesters were purchased and installed at the Twala and Naatum groups for the production of gas from *opuntia* waste
- two machines were purchased and installed at the Twala and Naatum groups for the shredding of *opuntia* leaves

Support activities

- ongoing technical support with on-the-job training on beekeeping
- one consultancy by the University of Milan on the *opuntia stricta* transformation processes

Training

- one training course on ABS (*Access and Benefit Sharing of genetic resources*) lasting four days for 26 beneficiaries and 12 public officials was held by expert consultants from the Kenya Wildlife Service

Awareness raising

Participation in four fairs to promote and market the products deriving from the transformation of *opuntia*, aloe and honey:

- 16th October, World Food Day, at the Laikipia Permaculture Center
- 1st November, Nanyuki Farmers Market at Cape Chesnut in Nanyuki
- 21st November Farmers Market Day at Nanyuki Sports Club
- 24th November, Celebrating 100 years of Iconic Beauty at Mayian Hotel and Cedar Mall in Nanyuki

CHANGE

Improvement of the general living conditions of the various subjects involved

The drilling of three solar-powered wells and their equipping with distribution and storage systems (activity of the project partner) drastically reduced the average distance of households from water sources. This change benefited above all the Masai women, who are traditionally burdened with this task, who now have more time for other activities, from supporting children schooling to income-generating activities, and are less at risk of aggression and harassment on the long journey from home to the spring and back.

In addition, food and hygiene conditions have significantly improved.

Finally, access to water in otherwise arid areas, together with the installation of shading structures and electric fences to protect the fields, allowed the 11 groups participating in the project to start cultivation. As well as covering self-consumption, horticultural products are also sold at local markets, and this results in better eating habits and increased income.

Contribution to cultural and entrepreneurial development

During the first year, the activities related to the agricultural sector managed by the leading NGO IPSIA were mostly implemented, whereas the activities related to the tourism sector and the production chains managed by CELIM started at the end of the year.

Training in permaculture and beekeeping has strengthened the skills of farmers, with a consequent increase in cultivated areas and in the production of raw honey. While the collection of honey and the agricultural activities are facilitated by the project staff, beneficiaries demonstrated a growing level of independence, in some cases replicating the vegetable gardens in their own homes.

The restrictions on the movement of things and people due to the pandemic caused a significant reduction in the markets for the marketing of products deriving from aloe, honey and *opuntia* and the tourism sector, with a consequent 50% average reduction in the income of the beneficiary groups, with the exception of the sale of honey which recorded a 7% reduction.

Moreover, the construction of the processing plants has yet to be completed and the results and recommendations received in December 2020 as a result of the consultancy with the University of Milan have yet to be put into practice and, therefore, to produce a positive effect.



2.10 Mozambique – Agricultural Development for Resilient Independent Communities in Zambezia (SACRA) – AID 11297

The project aims to help strengthen the resilience of 19,760 vulnerable people affected by climate change in the South-West of Zambezia by diversifying agricultural production, improving agricultural techniques, storage, processing and marketing.

DONORS

AICS (Italian Agency for Development Cooperation)



COUNTERPARTY AND OTHER BODIES INVOLVED

UPCZ (Provincial Union of Peasants of Zambezia), ICEI, Cizenda Tae cooperative, DIPASAZ (Provincial Directorate for Agriculture and Food Safety), SDAE (District Services for Economic Activities), DPMAIPZ (Provincial Directorate for Fisheries), DPTADERZ (Provincial Directorate for Land, Environment and Rural Development of Zambezia), INGC (National Institute for Disaster Management), IIAM (Agricultural Investigation Institute of Mozambique)

BENEFICIARIES

- DIRECT: 1,742 farmers; 252 volunteers adhering to the Natural Disaster Risk Management Committees
- INDIRECT: 8,710 family members of the direct beneficiaries

IMPACT

Implementation of works

- one Casa del Miele (House of Honey) was completed in Morrumbala
- 9.45 hectares of community gardens were cultivated
- 4,244 kg of agricultural products were harvested
- one warehouse with shed for the storage and processing of products was built
- seven small reservoirs were installed for agricultural use

Material aid

- 24,311 kg of seeds certified in Morrumbala were purchased and distributed
- 3474 agricultural tools were purchased and distributed
- 1915 kg of sorghum, 4026 of Boer bean, 3142 of Nhemba bean, 1428 of common bean were distributed
- 136 fishing nets were distributed to the Fishing Centres
- one lagoon boat was built for the Ngulengule Fishing Centre

Support activities

- six natural disaster risk mitigation kits were distributed

Training

- one training course in economic management and feed production for aquaculture ponds
- one training course on the storage of agricultural products
- one training course for operators of honey processing centres

Special events

Due to restrictions for the containment of the covid-19 pandemic, the traditional agro-zootechnical fairs where fish, beekeeping and agricultural products of the project beneficiaries are promoted were not held.

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the training activities and the distribution of tools, the yields from fishing and agricultural land have increased, thus improving the economic conditions of the various subjects involved and their families.

Contribution to cultural and entrepreneurial development

The training activities have increased and reinforced awareness on climate change, the consequences of one's behaviour and the best practices to be adopted. Unfortunately, due to the pandemic, the planned awareness-raising activities that would have benefited a larger number of people could not be carried out.

The ability of communities to prepare to respond to climate shocks in an organised way was strengthened: 11 Local Risk Management Committees with 252 members were re-activated and trained.

The diversification of the agricultural production of 440 producers allowed a greater and solid placement of goods on the market, favouring the growth of sectors that so far have been little explored or organised (fish, honey and agricultural products chains). The agricultural yield increased from 5,000 kg/ha to 5,900 kg/ha for individual vegetable gardens and 9,730 kg/ha for community gardens and from 800 kg/ha to 2,000 kg/ha for fields; 459 tons of fish were caught, 2,700 kg of honey were produced, 4.7 tons of rice were processed and sold. The processes of conservation, transformation and sale of agricultural production have improved in the two districts (-10% of losses due to storage).

2.11 Mozambique – Supporting a resilient and inclusive development of the Lugela, Derre, Namarroi and Gilé districts in Zambezia (Agri-SMART) - AID 011476

The project aims to reduce the rate of malnutrition in the intervention area by increasing and diversifying the agricultural production, supporting farmers, fish farmers and beekeepers and building three Multi-Service Centres (CSM) and increase the income of farming families by promoting the processing and local sale of products.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPARTY AND OTHER BODIES INVOLVED

DPTADERZ (Land Environment and Rural Development Provincial Directorate of Zambezia), COSV, ELIANTE, PIME, Carbon Sink Group, Cizenda Tae cooperative, DiSAA (Agricultural and Environmental Sciences Department) - University of Milan, University of Urbino, DPMAIPZ (Zambezia Provincial Fisheries Directorate), DPASAZ (Zambezia Provincial Agriculture and Food Safety Directorate), District Technical Services (SDAE, SDPI, SDSMAS), Incaju

BENEFICIARIES

- DIRECT: 61 fish farmers, 55 beekeepers and their families (580 people)
- INDIRECT: 1,500 fish farmers and 4,000 farmers in Zambezia, 75 beekeepers from the Cizenda Tae Honey Cooperative, 594,024 inhabitants of the four districts involved

IMPACT

Implementation of works

- construction of the CMS was completed
- construction of the CMS in Namarroi was not been completed due to pandemic
- the management was awarded to two private individuals through a public competition
- the Lugela fish hatchery was equipped with feed production machinery
- beekeeping equipment for the two honey houses was purchased
- 57 community ponds for *tilapia* farming were excavated in the Lugela and Namarroi districts



Material aid

- 2.5 tons of feed were distributed
- 44,000 fry were released in the Namarroi and Lugela ponds
- 210 hives were distributed in Lugela and Derre

Support activities

- mission to Lugela by a consultant from the University of Milan to monitor the start of the hatchery, set up the work in the breeding tanks of the breeding stock and train the technicians
- mission by a local consultant to set up the laboratory and install the feed mill in the Lugela plant
- technical assistance to the fish farmers in Lugela and Namarroi
- technical assistance to the beekeepers of Derre and Lugela

Training

- one theoretical-practical training course of two days for 50 beekeepers (30 from Derre, 20 from Lugela) with external expert consultant
- one theoretical course on *tilapia* breeding for 57 fish farmers from Namarroi and Lugela

CHANGE

Improvement of the general living conditions of the various subjects involved

Even though they were started in 2019, the activities have already produced some effects: the first fishing in the High Ligonha ponds produced eight tons of *tilapia* and 312 kg of honey were produced between April and August.

Contribution to cultural and entrepreneurial development

The project will give a good contribution to business development, since the CMS, hatchery and feed mill will be privately run.

2.12 Zambia – Fighting climate change through low-impact agricultural activities in the Mongu and Limulunga districts – 254/2018

The project aims to fight poverty by introducing cultivation, processing and sales techniques for agricultural products and protect the environment by producing pellets and making the production of charcoal obsolete in the Mongu and Limulunga districts.

DONORS

US Embassy in Zambia, CEI (Italian Episcopal Conference)

COUNTERPART

Communities of Namushakende, Kalundwana and Ikabako (districts of Mongu and Limulunga), Caritas Mongu

BENEFICIARIES

- DIRECT: 240 farmers, 40 coal producers, 116 pupils from three primary schools and 74 parents; the related families for a total of 1,500 inhabitants of the three villages Namushakende and Kalundwana (district of Mongu) and Ikabako (district of Limulunga)
- INDIRECT: 195,000 inhabitants of the districts of Mongu and Limulunga, who will enjoy preserved forests, clean energy and a wider market of local agricultural products

IMPACT

Implementation of works

- two structures for fruit and vegetable processing and two solar panel dryers were built
- one briquette storage warehouse was built

Material aid

- 39 kg of seeds and agricultural tools for 110 beneficiary farmers were distributed
- agricultural tools for moringa gardens and 2,900 bags for the construction of a moringa nursery were distributed
- 1,440 mango seedlings for 80 farmers were distributed
- material for the processing and packaging of dried products (gloves, aprons, caps, containers, knives, cutting boards, scales, plastic bags, electric sealers, labels) were delivered
- tools for the production of briquettes (buckets, moulds, anti-smoke face masks, sieves, hammers) were delivered
- 16 bicycles to transport products to be sold were purchased
- 198 COVID-19 protection face masks were distributed



Assistance activities

Incentives for community leaders who help monitor and assist beneficiaries

Training

- 13 training courses on organic horticultural production for each of the three beneficiary communities
- one training course on the construction of moringa tree nurseries
- seven training courses on the process of fruit and vegetable drying, conservation and packaging
- nine training courses for the directors of the three farmers' associations of the beneficiary communities

Awareness raising

- four lessons on nutrition and three on the environment for about 116 6th grade students of the primary schools of the three communities
- two lessons on nutrition and two on environment for 74 parents of the 6th grade students of the primary schools of the three communities
- 243 brochures on environment and nutrition were distributed to primary school students in the three villages
- 900 trees were planted in the schools of the beneficiary communities

Special events

All scheduled meetings and public events were cancelled due to the pandemic.

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the revenues from the sale of products, the beneficiaries involved in the realisation of vegetable gardens were able to buy food for their family and pay the school fees of their children: 119 kg of vegetables were sold in 2020 for a total income of more of 5,000 euros.

Earning an income from the sale of moringa powder and dried products proved instead difficult, as the moringa market is still very weak; sweet potatoes were mostly consumed by the families and/or sold directly since the harvest was not significant; finally, the mango season (November-December) was characterised by heavy rains which compromised the drying process.

Furthermore, due to the restrictions imposed by the government to contain the spread of the virus, days for the promotion of products such as fairs and open days, which in the previous year had been very successful, could not be organised.

A large part of the beneficiaries involved in the production of briquettes from agricultural residues managed to create their own sales channel (the 40 families involved sold an average of five kg of briquettes each) or to barter the product for foods such as fish, meat or vegetables.

Contribution to cultural and entrepreneurial development

Thanks to the activities proposed in the primary schools of the three target villages, pupils and parents could be informed on and made aware of the importance of maintaining a balanced diet and safeguarding the environment in which we live.

The processing and drying of fruit and vegetables allows the preservation for long periods of time of products such as mangoes and sweet potatoes, which are present in the area only in certain seasons, thus favouring their sale for profit by the local communities.

Thanks to the production of briquettes using agricultural waste, as well as new income-generating activities, the community of the Mongu District is beginning to understand the importance of eco-friendly alternatives to coal or firewood, given the depletion of trees in the area. In 2020, 24 kg of briquettes were produced from agricultural waste for self-consumption by each of the 40 families involved in this activity, thus reducing the average amount of charcoal produced per household: in 2018 this was 1,920 kg/year, in 2019 944 kg/year and in 2020 864 kg/year.

2.13 Zambia – Socio-economic inclusion of people with disabilities in the Ndola and Luanshya districts (DisAbility) – EIDHR / 2017 / 389-546

The aim of the project is the socio-economic inclusion and protection of the rights of 286 people with disabilities in the Ndola and Luanshya district, in the Copperbelt Province.

DONORS

European Union (Delegation to Zambia)

COUNTERPART

APG23 (Associazione Papa Giovanni XXIII), SFMA (Franciscan Missionary Sisters of Assisi)

BENEFICIARIES

- DIRECT: 188 people with disabilities; 30 teachers and care givers, 10 job coaches, three home assistants, 26 parents and five staff members of APJ23 were trained; 44 family members of people with disabilities were helped create a cooperative
- INDIRECT: 590 relatives of people with disabilities

IMPACT

Support activities

- visits to physiotherapy sessions for 108 people with disabilities
- diagnosis and therapy visits to 40 people with disabilities by specialised doctors
- provision of items for sale (production of doormats/rugs, soapstone figurines, wooden frames and cardboard chairs) in aid of 25 people with disabilities
- assistance to 11 families of people with disabilities in the cultivation of 1.5 hectares of land and in the creation of a cooperative
- physiotherapy sessions for children with disabilities at the Da Gama Center

Training

- training for 30 teachers and care givers on substance abuse and relationships with disability and inclusive education
- training for 26 parents on hygiene and personal care



- launch of a new home economics course at the UKubalula Training Center for 15 girls with disabilities
- training for 10 new job coaches on how to support the employment of people with disabilities
- on-the-job *training* for three home assistants by two physiotherapists from the Da Gama School to perform physiotherapy exercises three times a week
- training of the staff of the partner APJ23 on the project cycle

CHANGE

Improvement of the general living conditions of the various subjects involved

In the two years that the project has been running, accessibility to schools and beneficiary centres has improved for 186 people with disabilities thanks to the purchase of buses and wheelchairs.

Thanks to improved facilities, teachers and medical staff, access to quality education was promoted for 79 beneficiaries, who acquired greater skills and knowledge to teach and manage people with disabilities and parents who, thanks to awareness-raising activities, will be better equipped to support their children.

Optimal physical functions were achieved and maintained for the 138 people with disabilities with access to the physiotherapy services of the Gama Centre; in addition, the monthly physiotherapy sessions for each child assisted were increased (from two sessions to 10).

Contribution to cultural and entrepreneurial development

The stigma against people with disabilities has decreased, especially in the families, thanks to awareness-raising activities aimed at promoting human rights and in particular the rights of people with disabilities.

New job opportunities were created and promoted: the number of disabled people working at the Mary Christine Farm or working with wood, soapstone and fabrics and in the recycling of cardboard increased (from 33 to 72); 34 potential employers were made aware of and activated for the recruitment of people with disabilities.

2.14 Zambia – Rehabilitation and Reintegration of former convicts for a sustainable development – CSO-LA / 2018 / 403-537

The overall goal is to help create a peaceful, fair and inclusive society in the districts of Mongu, Kaoma, Senanga, Kalabo, Mumbwa and Mazabuka in Zambia. As one of the main challenges is to ensure that detainees do not pose a threat to society upon their release, the proposal aims to achieve the overall goal by promoting inclusive sustainable growth for 1452 offenders to be released in seven facilities in three years.

DONORS

European Union (Delegation to Zambia)

COUNTERPARTY AND OTHER BODIES INVOLVED



PFF (Prisons Future Foundation), PREO (Prisoner Reintegration and Empowerment Organization), GSM (Good Samaritan Ministries in Zambia), DAPP (Development Aid from People to People), CIDRZ (Center for Infectious Diseases Research in Zambia), PRISCA (Prisons Care and Counseling Association), PHAC (Prison Health Advisory Committee), Evelyn Hone College, Mongu Catholic College, Kaoma Training School, DEBS (District Education Board Secretary), DSW (District of Social Welfare), DACO (office of District Agriculture Coordinating Officer), DDCC (District Development Coordinating Committee), ZCS (Zambia Correctional Service), TEVETA (Technical, Entrepreneurial and Vocational

Education Training Authority), MCDSS (Ministry of Community Development and Social Services), DLO (District Labor Office), DEC (Drug Enforcement Commission), ECZ (Examination Council of Zambia).

BENEFICIARIES

- DIRECT: 1,452 offenders, committed for trial or sentenced with a residual sentence of less than four years
- INDIRECT: 7,260 family members of offenders, 32 local businesses, 1,000 community members

IMPACT

Implementation of works

- a two-classroom block and an office were built in the Mongu, Kalabo, Kaoma, Senanga penitentiaries
- one shelter for vocational school was built in the penitentiaries of Kalabo, Senanga, Kaoma, Mazabuka

Material aid

- stationery items and school materials needed for the various educational degrees were delivered in all facilities
- science laboratory equipment was provided to the Mongu and Mumbwa penitentiaries, which have been licensed to be Grade 12 Exam Centres
- teaching material and equipment for TEVETA professional courses were delivered to all facilities

Support activities

- Two CELIM-PFF meetings were held with *the Zambia Correctional Service (ZCS) Commissioner General* on the need to motivate officials of corrective structures to support the project
- quarterly meetings were held with ZCS education officers and offender managers of all structures to monitor the educational involvement of prisoners and work out how the training offer could be expanded
- meetings were held with the relevant government department (*District Commissioner, Employment Office, Social Services, Education District*) in each of the six districts to send government teachers to prisons with educational materials, to discuss job prospects, access identity documents and raise awareness on the prison issue
- four Memoranda of Understanding, framework agreements with 10 district government institutions were signed
- support was given to 617 inmates, enabling them to use a telephone service to strengthen ties with their families
- follow-up activities were held for 209 former prisoners to monitor their level of reintegration into society

Training

- 520 inmates and 14 officers participated in training on entrepreneurship and management
- 664 detainees participated in civic education courses that also benefited from 23 government teachers
- 306 inmates were trained in searching for job opportunities
- 17 inmates and three officers were trained to become adult teachers
- 11 officers received the funds to study educational methodology and become qualified teachers in prisons
- counselling was provided to 1055 inmates
- 25 former prisoners were able to continue their six-month professional studies at the Good Samaritan institution

Awareness raising

- 10 awareness campaigns for the population, despite the restrictions due to the pandemic
- 15 radio programmes were broadcast with the presence of project staff, prison officers, former prisoners and community leaders to discuss issues related to former prisoners and to reduce the stigma against them

CHANGE

Improvement of the general living conditions of the various subjects involved

The activities in support of education, training and employment aimed at prisoners significantly decreased the reoffending rate (from 27% to 4.7%). The activities aimed at raising awareness and reducing stigma targeting the population in general and family members in particular helped to improve the reintegration of former prisoners in the community and especially in the family context (the percentage of inmates re-accepted by their families increased from 50 % to 68%).

Contribution to cultural and entrepreneurial development

The renovation of buildings and classrooms and the supply of teaching materials have improved the qualitative offer of vocational training in detention centres: the percentage of those who have obtained grade 12 (equivalent to our '*maturità*') has increased from 30% to 81 % and from 50% to 94% among those who have completed professional courses; the educational leaders in the penitentiaries wrote 131 letters of recommendation (compared to none the previous year). On the other hand, the employment rate of released prisoners went from 5 to 4.4%, while the rate of those who started a business activity went from 10% to 6.78%, certainly also due to reduced employment possibilities as a result of the pandemic.

Finally, the institutional meetings held with the relevant bodies led to the improvement of policies and a greater support from the State, which for the first time established a Commission within the Ministry of the Interior aimed at defining a policy on the reintegration and education of prisoners.

2.15 Zambia - Olga's the Italian Corner

Olga's is not just a pizza restaurant and guest-house, it's the fulfilment of an educational project for the most vulnerable young people in Livingstone. Olga's is a non-profit organization: all profits are reinvested in the Youth Community Training Center (YCTC), a vocational training school set up in 1999 by CELIM and the Diocese of Livingstone. The YCTC offers courses in plumbing and electrical systems, tailoring, IT, building construction and catering. Moreover, most of Olga's employees are former students of the YCTC catering course.

DONORS

Private

COUNTERPART

Diocese of Livingstone

BENEFICIARIES

- DIRECT: seven young people were employed in the management of the premises
- INDIRECT: 150 students are attending the YCTC

IMPACT

Material aid

- five TVs, three refrigerators and one computer

Training

- eight remote training sessions on management and accounting for the manager by qualified volunteer personnel in Italy

CHANGE

Improvement of the general living conditions of the various subjects involved

The structure employed seven people (four female and three male), thus guaranteeing them an income for the benefit of their whole family.

The periods of forced closure and the total absence of tourists due to the Covid-19 pandemic have put a strain on the work and sustainability of the structure, which despite everything never closed, but reduced its staff, thanks to the activation of local subsidies, and focused its activities on the preparation of take-away food.

Unfortunately, the lack of profits meant that no support could be given to the YCTC, which in turn, and after 20 years of existence, is being reorganised. However, training activities continued, albeit in a reduced way, for the benefit of 150 boys and girls.

Contribution to cultural and entrepreneurial development:

Following the almost total absence of customers, the rooms were renovated and equipped according to higher standards: five rooms were equipped with TV and three with a minibar. 2020 was also the last year in which CELIM had direct responsibility in the Board of Directors: from 2021 the Diocese will manage the activity in full autonomy.



3. EDUCATION ACTIVITIES

3.1 Global citizenship in Milan and province: Improving the environmental impact, Fighting hate speech

The proposed paths promote the Sustainable Development Goals (SDGs), in particular the 10th ('Reducing inequality, enhancing and promoting inclusion regardless of age, sex, disability, ethnicity, origin, religion, economic disadvantage'), the 13th ('Taking action to fight climate change'), the 15th ('Protecting life on Earth and promoting a sustainable use of its ecosystem') and finally the most important, the 4th ('Providing quality, fair and inclusive education, and learning opportunities for all').

In 2020 we took part in the projects funded by Aics 'Odiare Non è un Sport' (Hating is not a sport), which is developed throughout Italy in partnership with Ong 2.0 and 'Green School' and at regional level in partnership with the agencies of Co.Lomba, the Directorate for Environment and Climate of the Lombardy Region, the Municipality of Milan and Regional and Territorial School Offices.



We organise training activities for pupils in primary and secondary schools, for high school students (also as school-work alternating paths) and for NGO operators and we introduce new paths for teachers on topics of great importance for a sustainable growth of future generations: the fight against hate speech, also as an implementation of articles 3, 13 and 21 of the Italian constitution, and an active commitment to improving the impact of man on the environment.

The methodology, which was developed remotely using digital tools, is based on cooperative learning, research experiences and social action.

The activities are enriched with the work developed within the networks Educazione alla Cittadinanza Mondiale (Education for World Citizenship) by Co.Lomba, FOCSIV and Ong 2.0; thanks to this coordination, CELIM's educational activities are always a planning component of the main national calls (AICS).

DONORS

AICS (Italian Agency for Development Cooperation)

BENEFICIARIES

- DIRECT: 1,775 children and teenagers from 87 classes; 410 adults, teachers and educational workers.
- INDIRECT: 3,750 pupils and 4,100 teachers and educators from 15 schools in Milan, 3,550 parents of direct beneficiaries

IMPACT

Provision of operational tools

- two online training courses to fight hate speech for first and second grade secondary school students
- three online training courses to improve the impact of man on the environment for first and second grade primary and secondary school
- two online training meetings for teachers, educators and parents on the prevention of hate speech and on the development of listening skills



- six face-to-face and online training meetings for teachers, educators and parents on improving the impact on the environment starting from school, on the topics: green school method and awards, waste management, water, air, green decor
- 23 eco-actions in schools: 10 on waste, six on biodiversity protection, three against food waste, three on energy saving, one on green decor
- one document on the education of the NGOs of Co.Lomba as a contribution to the Adaptation Strategy of the Municipality of Milan after the first Covid-19 epidemic emergency

Educational activities

To fight hate speech:

- educational workshops for 130 children
- training activities for 24 adults

To improve the environmental impact:

- educational workshops for 1645 children and teenagers
- training activities for 372 adults

CHANGE

Contribution to cultural and social development

The activities carried out led to the consolidation or organisation of territorial coordination with the direct and pro-active involvement of schools, communities and local authorities in the educational proposal aimed at children and young people as a fundamental human right underlying the realisation of all the other rights.

A greater and more in-depth knowledge of the tools, potentials and risks associated with technological development was demanded from everyone, from individuals to the groups and institutions involved, as well as our educators and our volunteers. In the various activities carried out this year, we tried to reach each student with new approaches and innovative solutions to try and deal with the present serious situation in a constructive way and in view of the global challenges of the future. Educational practice was consolidated through participatory digital teaching and the ability to listen and dialogue increased, as required by the particularly serious moment.

The proposed activities encouraged pupils, teachers and parents to reduce their ecological footprint and to measure the consequent reduction of CO2 emitted before and after the suggested eco-actions, using indicators defined by a scientific committee ('Green School' project)

3.2 Education for schools and communities in Milan: Study Spaces, Italian for Foreign Students,

Expression Workshops

CELIM's commitment to enhance the potential of each student continues. The year-round activities, which take place on a weekly basis, are well established at the Istituto Comprensivo Sorelle Agazzi (Bovisasca district, Municipality 9), thanks to the '*La Mia Scuola è Differente – Bando Nuove Generazioni*' (My School is Different – New Generations Call) project, and at the Istituto Comprensivo Capponi (Torretta and Barona districts, Municipalities 5 and 6) thanks to the '*Tu6scuola – Bando Adolescenza*' (YouRschool – Teenagers Call) project.

Both calls are promoted by the 'Con i Bambini' Social Enterprise.

The activity includes laboratories for the development of logical and mathematical skills and study method, the formulation of mental maps, the learning of the Italian language and manual and expressive workshops (vegetable growing and gardening, theatre as a means to express emotions, public art). The activities took place almost exclusively in digital and integrated mode.

The activity benefits from the presence of well-established volunteers and young people in voluntary service from Italy and Europe.

The educational projects are carried out online with the institutions that operate in the various areas of intervention and in close co-operation with schools and parents'



associations, the municipal councils and the parishes. The resulting networks allow CELIM to be present in the most significant projects at local and national level, also thanks to the process of establishing formal territorial educational agreements.

DONORS

impresa Sociale con I Bambini

BENEFICIARIES

- DIRECT: 458 children and teenagers from 59 classes; 80 teachers
- INDIRECT: 2,250 pupils and 800 teachers and educators from nine schools in Milan, 916 parents of direct beneficiaries

IMPACT

Provision of operational tools

- one kit two kits for the digital teaching of the Italian language to foreign children
- one language skill assessment test for primary and middle school
- one evaluation test of school support service effectiveness in middle school
- one kit for the digital processing of mind maps
- one kit to support the online exam
- 10 video clips on growing vegetables and gardening and on rhythm and movement



- one didactic kit for group-class training
- one educational kit for creative warming up
- one educational kit for future studying
- two web radio workshop podcasts

Educational activities

- school support and skills enhancement activities for 73 pupils in 18 classes
- language support for 35 pupils in 13 classes
- manual and expressive workshops for children and teenagers for 350 pupils in 28 classes

CHANGE

Contribution to cultural and social development

Despite the serious and difficult time, contact and educational activity were maintained, especially when schools were closed, even with the most vulnerable pupils. We therefore managed to maintain the school skills of the most vulnerable pupils and the integration of foreign pupils.

At the same time, we increased the number of users by introducing new students and we renewed the activities with integrated digital teaching.

The most effective teaching practices were documented to allow their diffusion and replication.

4. GUIDANCE, SELECTION AND TRAINING ACTIVITIES

Information and Guidance

- Informative meetings were held at the Istituto per gli Studi di Politica Internazionale (ISPI) (Institute for International Political Studies) in Milan as part of the proposals of the Summer School, Winter School and Master in International Affairs, which led to specific guidance interviews for internship and civil service activities;
- Due to the pandemic, cooperation guidance activities were carried out online: two webinars were held on 'Working in international cooperation in the era of Covid-19' and 'Time management in the uncertain era of Covid- 19. The practical lesson learnt in international cooperation', which was attended by 31 people and followed by eight individual guidance interviews.

Selection

- 335 curricula were evaluated (83 for the civil service position, 113 for the role of aid worker, 30 people were introduced in international cooperation, 109 led to different paths) and 43 interviews were held;
- Interviews held for the selection of aid workers, against 113 CVs received: 54 for the role of project leader in Progetto Azione Comunitaria per la Conservazione delle Aree Protette (Community Action Project for the Conservation of Protected Areas – ACAP); 34 for the role of project leader in 'DOT-OLIVE-Lebanon'; 25 for the role of Administrative Director at the headquarters in Milan;
- Since the 2020 call for the Universal Civil Service (SCU) was published only on 21st December, the selection of the required figures (12 for abroad and eight for Italy) started in 2021; in the meantime, the writing of the new project for the 2021 call started (20 places between abroad and Italy);
- Collaboration with the Associazione Joint for the selection of one person from Hungary for the European

Voluntary Service activity; in the year, one volunteer from Lithuania ended her service earlier.

The **Training**, both the one aimed at aid workers due to leave and that for the young people who had started the SCU (2019 call), was carried out online:

- nine volunteers (of the 10 envisaged) took up service in Italy in May, two in Albania in August and seven in Zambia at the end of October (of the 14 planned for abroad).

The end-of-service assessment sessions for the young people in the SCU of the previous call (2018) were instead held in person, as they took place in February, when the state of pandemic had not yet been declared.



5. COMMUNICATION AND FUND-RAISING ACTIVITIES

5.1 COMMUNICATION

5.1.1 Transparency

This year too, in line with the association's transparency and accountability, the Company Report relating to the year of activity 2019 was published on the CELIM website and on the Open-cooperation.it ItaliaNonProfit.it portals. The loans received from the Public Administrations were also made public, as required by law and within the time limits provided (Law n.124 of 04/08/2017 – article 1, paragraphs 125-129).

5.1 Online communication

a) Website

- from 25,944 to 28,072 sessions
- from 18,970 to 21,406 users
- from 42,109 to 57,425 page views

The 'News' section is now enriched almost daily with updates, insights and testimonials.

b) Social Network

- Facebook: from 2,830 to 3,077 likes
- Twitter: from 733 to 747 followers
- Instagram: from 478 to 579 followers
- Youtube: from 59 to 83 subscribers
- LinkedIn: from 538 to 949 connections

c) Newsletter

Sent every two weeks to the mailing list (3,800 contacts).

5.1.3 Paper communication

Ad Lucem Magazine

The bi-annual magazine, sent in paper format or in pdf format to members, active donors for whom there is no email contact and to all stakeholders who request it (about 750 contacts between individuals, groups and organisations), aims to describe in greater detail some of CELIM's interventions abroad and in Italy.

Mailing

At alternating intervals with respect to the magazine, a letter is sent by post to the above contacts and by email to the entire mailing list, as an update on the progress of a specific project and to raise funds for the same.

5.1.4 Press Office

CELIM's projects or campaigns were mentioned in 26 articles that appeared on local and national websites and newspapers, and in two radio interviews.

5.2 CAMPAIGNS

5.2.1. 5x1000



To help non-profit organisations that, due to the pandemic, have experienced a sharp decline in revenues, mostly in favour of health and scientific research bodies, the State provided funds for two years of the 5x1000 campaign (2018 and 2019). In the first year the number of signatures and the relative monetary contribution remained almost unchanged, while the second year shows a noticeable increase in the number of people who chose to allocate the 5x1000 to CELIM (+ 7%) as well as the corresponding economic amount, thus reversing the trend of recent years.

5.2.2 Dona un sorRISO (Donate a smile) - all year round

After years of Focsiv campaign 'Abbiamo riso per una cosa seria' (We laughed for a serious thing), CELIM managed independently the Dona un sorRISO campaign for the second year. Produced by Antica Riseria Tarantola della Bruciata in Albairate, in the Milanese area, the Carnaroli quality rice in a biological, biodynamic 0-km product grown without the use of chemicals. Due to the lockdown first and the subsequent ban on

gatherings, which made it impossible to set up a stall inside companies, this year the campaign suffered a sharp drop: 6,471 1-kg packs were distributed, compared to over 11 thousand in the previous year, and the funds raised were allocated to the 'Milky' project in Kenya. The availability by both the parishes and individual supporters was however extremely high.

5.2.3 Abbiamo fatto l'Uovo (We Made the Egg) - April

The Easter campaign also suffered due to the lockdown: 127 eggs were distributed, compared to the 600 of the previous year, and the funds raised were allocated to the 'Green School' project in Lombardy. Furthermore, being the laboratory that produces the eggs, Dolci Saperi, a project of the Associazione Variopinto, part of the cost of the campaign was used to support their activities in Rwanda.

5.2.4 Panettoni solidali – November/December

The Christmas campaign did not suffer as a result of the pandemic: 1,110 panettone were distributed, most of them produced by the Dolci Saperi artisan workshop, compared to almost 900 the previous year, and funds were raised for the project 'Supporting the development in Zambezia' (Agrismart) in Mozambique.

5.2.5 Insieme per gli ultimi (Together for the last)

In July, we joined the 'Dacci oggi il nostro pane quotidiano' (Give us this day our daily bread) campaign by Focsiv and Caritas Italiana which, in this emergency, joined forces 'for the love of the last'. CELIM decided to raise funds to support employment, and therefore income generation, as part of the project 'Supporting development in Zambezia' (Agrismart) in Mozambique.



EVENTS and FUND-RAISING

5.3.1 Crowdfunding and external fundraising portals

- HelpFreely: a platform linked to e-commerce sites through which users who have chosen to allocate funds to CELIM support us simply by making online purchases. Over the years, the number of so-called 'heroes' has not increased, but above all fewer and fewer people remember to activate the application or to carry out transactions on participating sites.
- Benevity: CELIM receives funds from employees of companies around the world registered with this platform. This year, in addition to raising funds for two Milanese organisations involved in fighting the spread of coronavirus (ref. 5.3.7), funds were raised for international cooperation projects and for the 'Educational activities in safety' campaign in Italy.
- Dona la tua energia: five users chose their electricity supplier through this platform, thus generating a donation in favour of CELIM.
- Facebook: three of our followers opened a fundraiser for their birthday, and we proposed a fundraiser for the purchase of health equipment that allows educational activities to be carried out with children in safety.

5.3.2 Wedding favours

Due to the pandemic and the postponement of almost all ceremonies, there were no requests.

5.3.3 Fair-trade gifts



Due to the uncertain health situation, the traditional Christmas temporary shop could not be set up; a decision was therefore made to invest in the creation of an e-commerce site, which proposed handicrafts from the countries where we work. In particular, the washable face masks sewn by inmates were presented to the public for the first time as part of the 'Second chance' project (Rehabilitation and Reintegration of former inmates for sustainable development) in Zambia.

The new channel received 463 total views, led to 35 new contacts and raised funds for institutional activities in Italy and abroad.

Some products were also offered on the Regali solidali (Fair-trade gifts)

section of the Italia non-profit portal and on the reserved Soci in rete di Banca Etica site.

5.3.4 Events

Concert – The seasons of the world – Orchestra Sinfonica Giuseppe Verdi di Milano, laBarocca Ensemble – 16th October, 4 pm

The only event we managed to organise in a year of pandemic, when, with due caution, the Cariplo Foundation Auditorium in Milan was able to reopen briefly to the public, was the traditional charity event with music of the Orchestra Verdi.

Under the direction of Ruben Jais the concert, which had been scheduled for the current Symphonic Season, included 'The four seasons' by Antonio Vivaldi and 'Las cuatro estaciones portenas' by Astor Piazzolla; both the combination and its performance were very much enjoyed by the 56 participants (for CELIM), a lower

number than those we are used to due to the reduced seating, in compliance with the rules against the spread of the virus, and the fact that some people were afraid to participate in an event indoors.

Thanks to the collaboration with Orchestra Verdi, which has been going on for 10 years, we were given some tickets at a reduced price to raise funds which, this year, were allocated to the project 'Donne in Trappola' (Trapped Women) (Securing Woman Migration Cycle) in Lebanon.

Informative webinars

During and after the lockdown period, we decided to organise some meetings on the Zoom platform, free and open to all, to raise awareness on the socio-health situation that was being experienced in some countries where we operate, through the story of journalist Enrico Casale and the direct testimony of the operators in the field: on 28th April 'Zambia at the time of Covid-19' was held, on 12th May 'Lebanon, between economic crisis and coronavirus epidemic', on 26th May 'Albania, the challenge for a sustainable future'.

5.3.5 Companies, CRAL and GAS

- 33 Solidarity Purchase Groups (GAS) and eight between companies, professional firms, banks and cooperatives chose to join our campaigns by supporting the purchase of our eggs and our panettone among their members and employees.
- Only two Workers' Corporate Recreational Clubs joined the Christmas campaign: the restrictions imposed on outsiders entering large companies, as well as the choice, where possible, to have employees work from home meant that it was impossible to set up information and promotional stands within these organisations.
- The Frigerio Food Ingredients company chose to support our activities with a donation over Christmas.
- The Amazon Web Service section supported the 'Educational Activities in Safety' campaign by donating us 25 bottles of disinfectant gel, 2,000 surgical masks and 25 packages of disinfectant wipes: some of the material was kept for the educators and volunteers engaged in activities with children and citizens, part was delivered to three schools in two Istituti Comprensivi with which we work.



5.3.6 Collaborations with other associations

- For over thirty years, the Bethesda association has been supporting CELIM's activities: this year, following a participatory meeting via Zoom on 22nd November with the former aid worker Tommaso Sartori, who managed the "DisAbility" project, the young people of the condominiums in via Cannero, where the Milanese association is based, organised a fundraiser over the Christmas period to support their disabled and particularly vulnerable peers in Zambia
- The cultural association 7 Mila Miglia Lontano decided to support two of our projects in Africa through as many stages of its 'H2O Planet' project, with which it intends to organise, by 2026, documentation trips along the coasts of our planet with the aim of investigating the state of health of its waters and the relationship between human beings and this vital resource, through images and stories of photographers, videomakers, journalists, biologists and keen travellers. Unfortunately, with the outbreak of the pandemic, the trip to Zambia had to end early, whereas the trip to Mozambique never started. An online auction was however set up with photos of previous trips, which raised funds for the projects that would have been reached by the trips.
- A parish decided to pursue the bond established with CELIM through the campaign 'Dona un sorRiso': on 20th October, upon request, we organised a meeting in Lainate to talk about cooperation, missionary spirit and our projects in Africa.

Whenever possible, CELIM also relies on suppliers with social objectives:

- as well as holding an account with Banca Popolare Etica
- shipments to donors are managed by the Francis Today Social Cooperative, which promotes social inclusion through the work of disadvantaged people
- moreover, especially during the Christmas period, the collaborations we entertain with other non-profit organizations in the Milan area (Variomondo, Scarceranda and La Strada) allow us to expand the range of products we can offer the public and, at the same time, help other worthy social activities.

Last but not least, five fundraisers were activated in favour of as many organisations:

- Caritas Anatolia, which managed humanitarian aid and reconstruction after the earthquake that hit the Turkish region in late January
- 'La casa del sole' and 'Una mano alla vita' – two social welfare organisations in the Milanese area which, being medium/small-sized, are excluded from the main fundraisers sponsored by the media – to help

them contain the spread of Covid-19 among operators and patients through the purchase of protective and sanitising materials

- APMED, an association operating in Togo, thus enabling it to purchase food and seeds for the inhabitants of some villages heavily affected by the local lockdown
- Olga's – The Italian Corner (ref. 2.15) in Zambia which, following the collapse of tourism due to the pandemic, was at risk of not being able to continue its business nor pay the severance indemnity to redundant employees.



6. ASSOCIATION LIFE

6.1 Shareholders' meeting in April

Due to the ban on gatherings to prevent Covid-19 infections, the annual Assembly of the Board was held in live streaming on 3rd July 2020 with the participation of 34 voting members and four non-voting observers.

6.2 Meetings of the Board of Governors

The association's Board of Governors met ten times throughout the year.