



ACTIVITY REPORT 2019



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CELIM ONLUS – ACTIVITY REPORT 2019

1. STRUCTURE

The year saw the death of dear Paolo Bergamini, a volunteer supporting the Projects and Reporting sector who had been working for CELIM for over 15 years.

Our memory and our gratitude go to him.

The structure in Italy comprises the following staff:

- one Director of the operational structure, who is responsible for the Co-operation Projects department
- the Development Cooperation Projects sector comprises one employed Project Coordinator for the Balkans and Middle East area and one employed Project Coordinator for Africa supported, since November, by one collaborator, and one volunteer from the National Civil Service
- the Accounts sector employed one volunteer for international projects up to July; one internship started work in December in agreement with Fondazione San Carlo
- the Global Citizenship Education sector comprises one employed Manager, two employees and 13 occasional collaborators, one volunteer from the National Civil Service, two volunteers from the European Volunteer Service and one volunteer representing CELIM in regional coordination activities and research groups
- the Communication and Fundraising sector comprises one employed Manager, one employee in charge of fundraising campaigns, one collaborator in charge of communication, three volunteers from the National Civil Service (until March through an extraordinary call, thereafter through an ordinary call) and a campaign collaborator (for six months)
- the Selection and Training Service comprises one employee and one volunteer
- the Administration comprises one employee and one volunteer

In addition, the staff makes use of the voluntary contribution of the Board of Directors (ten members) and of other 62 volunteers who, with different frequency and methods, give their contribution to the progress of the activities, in addition to the four listed above, who guarantee continuity and regular hours.

Nineteen aid workers, two collaborators and sixteen volunteers from the Civil Service (down to fourteen during the year) have been working abroad.

2. DEVELOPMENT COOPERATION PROJECTS

2.1 Albania – Community Action on Protected Areas in Albania (ACAP)

Thanks to its geographical position as a long-standing bridge between the Balkans and the Mediterranean, Albania has a valuable cultural and biological heritage that needs protecting and, at the same time, represents a lever for a sustainable socio-economic development.

After joining Natura 2000 – the EU's main instrument for biodiversity conservation – and fulfilling one of the criteria that would allow the country to join the EU, Albania started creating national parks and protected reserves covering about 4,600 km². However, the management of these areas is not optimal as it's lacking technical skills and financial resources.

Albania is also one of the signatories of the 2015 Paris Climate Agreement. However, the country still lacks a strategy to reduce CO₂ emissions and the people's lack of awareness of more sustainable energy alternatives further exacerbates this situation.

Within this context, the project aims to raise awareness among the local population on environmental issues to optimize the management of protected natural areas, reduce environmental impact and damage and improve sustainable tourism in 4 Protected Areas (AP).

DONORS

AICS - (Italian Agency for Development Cooperation), Rotary Sulmona

COUNTERPART AND OTHER AGENCIES INVOLVED

COSV, Ministry of the Environment – Protected Areas Agency (NAPA AKZM), Municipalities of Vlorë, Berat and Gjirokaster, INCA ong, International Union for Conservation of Nature (IUCN), Amsa, Arpa Lombardia, Parco Regionale Campo dei Fiori, WWF Policoro

BENEFICIARIES

- DIRECT: 120 employees of the four regional agencies for the PAs; 300 people residing in the PAs; 50 owners of SMEs operating in the PAs; 800 students in the PAs
- INDIRECT: 1500 people residing in the PAs; 20,000 family members of students and school staff involved in the activities; 3500 people are estimated to be involved in the related industries in the PAs

IMPACT

Implementation of works/supply of production conditions

- Energy efficiency of the Llogara and Bredhi i Hotoves Park ranger homes
- Construction of the Info Point Monte Tomorrit, set up of the Info Point Vlorë, Berat, Permet
- Restructuring and organisation of the environmental education centre of the *Regional Agency Protected Areas*

Material aid

- Supply of electronic equipment for biodiversity monitoring
- Purchase and installation of waste collection equipment (140 bins for separate collection and 50 composters) during the traditional Bekstahi pilgrimage to Mount Tomorrit and for the village of Zvernec
- Purchase of 20 photovoltaic panels for as many SMEs in the protected areas
- Purchase of mules to enable rangers to reach the most remote areas of the Bredhi i Hotoves Park
- Interior supplies and ATO shop sign; setting up of a warehouse with 35 food and wine products

Support

- Creation of the waste collection plan for Zvernec
- Planning waste collection interventions for the annual Bektashi pilgrimage to Mount Tomorrit

Training

- Assistance to the WWF Policoro study on the construction and equipment of the sea turtle rescue and first aid centre
 - 384 information meetings in 96 classrooms for 2560 students in eight high schools and four VTC
 - 12 educational visits in the four PAs
 - four seminars on Marine Protected Areas (MAP), alternative energies (RES) and responsible tourism
 - eight information meetings held at 50 SMEs selected based on their high environmental impact, to reduce the percentage of greenhouse gases emitted and coal/wood consumption



Special events

- 12 Open Days on RES organised in the four VTCs for 160 students

CHANGE

Improvement of the general living conditions of the various subjects involved

Training activities for personnel assigned to the Protected Areas, information meetings for schools and citizens, installation of photovoltaic panels, distribution of bins for separate collection and composters, collection of more than 2400 kg of plastic material for recycling, which reduced the environmental impact of both the inhabitants and business activities and improved the health of the environment, to the benefit of all the citizens of the areas involved, and the preservation of biodiversity. The change of mindset hoped for and promoted through information and educational activities will produce benefits in terms of carbon footprint, especially in the long term.

Contribution to cultural and entrepreneurial development

After just one year from the project's start, the activities related to sustainable tourism have led to a 10% increase in the number of visitors to the four Protected Areas of Llogara, Vjosa-Narta, Monte Tomorri, Bredhi i Hotoves-Dangelli.

2.2 Kosovo – Employability accelerator and Private businesses Incubator Centre (EPIC)

Kosovo is the youngest state in Europe. Independent since 2008, this country's economy is very fragile and its unemployment rate very high. In this context, CELIM works to help increase employment and self-employment by helping young boys and girls find a job, by facilitating meetings with companies (through an electronic platform), improving their training and promoting self-employment.

DONORS

EU delegation to Kosovo

COUNTERPART

Center for Economic and Social Development (CESD), 10 Vocational Training Centers (VTC)

BENEFICIARIES

- DIRECT: 250 young people looking for work; 320 students from four VTC
- INDIRECT: 5,750 companies looking for young professional profiles

IMPACT

Implementation of works/supply of production conditions

Restoration of four workshops (for accounting and administrative staff, for hoteliers and tourist services, geodesy, mechatronics) in four VTC

Material aid

ICT tools for the CESD centre: free source web platform 2.0, free mobile app for mobile phones and tablets, Epic – Employability accelerator platform and private businesses incubator centre -, database with 6,000 contacts between job seekers and potential employers

Training

- 'Employment acceleration and business incubator methodologies' course for CESD staff
- Professional refresher course for teachers in the subjects described above
- Cyclical seminars on *soft-skills* for students, structured within the career guidance paths provided by the four VTCs

CHANGE

Improvement of the general living conditions of the various subjects involved

The strengthening of the VTC vocational training workshops on the one hand and of the platform that must promote the meeting between job supply and demand on the other allow more and more young people to find a job: this means an economic income for the worker and his family. In the first year, 250 young people were registered in the employment accelerator and their profile was seen by 5,750 companies needing to hire qualified personnel.

Contribution to cultural and entrepreneurial development

A substantial contribution is being given aimed at developing in vocational schools the soft skills and technical skills young people need to face the world of employment: as a result, young people no longer find themselves unprepared and have a better chance of finding a job.

2.3 Lebanon – Securing Woman Migration Cycle (SWMC)

With no documents, no salary, no assistance, no rights. They often suffer abuse and they have their dignity trampled on: each year many migrant women, especially Ethiopians, come to Lebanon in search of work. But their hope soon turns into a nightmare.

Project objective: to provide shelter and medical, psychological and legal assistance to women stuck in Lebanon, by supporting them until their return to Ethiopia and to other countries of origin.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART

Caritas Lebanon, Caritas Ethiopia

BENEFICIARIES

- DIRECT: 129 economic migrant women were repatriated to Ethiopia
- INDIRECT: 9,073 people were made aware of the *kafala* system (the 'sponsorship' system used by Lebanon to manage the flow of immigrant workers)

IMPACT

Implementation of works

Renovation works were carried out inside the Adlieh prison, where economic migrant women are kept awaiting forced repatriation because, having escaped or having been thrown out by their employers and having no documents, are illegal citizens on Lebanese territory

Material aid

Industrial washing machine for Adlieh prison

134,555 Euros of contributions to Caritas Lebanon for the rental and management of the Reception Centres in Beirut, to guarantee legal assistance, food rations and health services for migrant women

Training

- three small-business basic training courses for 63 economic migrant women repatriated to Ethiopia
- Vocational career courses for 122 migrants in TVET in Ethiopia

Awareness raising

28 awareness raising events on the *Kafala system* in Lebanon

CHANGE

Improvement of the general living conditions of the various subjects involved

In Lebanon, the assistance, protection and repatriation programme managed by CELIM and Caritas enabled economic migrant women, mostly domestic workers, to escape the *kafala* system that effectively makes them slaves of their employers, depriving them of documents and remuneration.

Contribution to cultural and entrepreneurial development

Domestic workers repatriated to Ethiopia can benefit from training courses and vocational courses that will help them get a job in their country of origin. 20 economic migrants each received financial support of € 300 to start income-generating activities.



2.4 Lebanon – Hasbaya olive growers and cooperatives for a quality brand (DOT Olive)

Large quantities of oil are produced in the Hasbaya District of southern Lebanon, yet a significant quantity of this product remains unsold due to poor quality and high costs. Furthermore, waste from the supply chain's processing is poured into the Hasbani river or onto agricultural land without being disposed of properly. This results in a rather unprofitable economic activity that in turn leads to an unsustainable environmental situation.

Project objective: to improve production efficiency, to create stable access to foreign and domestic markets and to reduce the environmental impact.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART AND OTHER BODIES INVOLVED

Engineers Without Borders Onlus, Chico Mendes Onlus, El Khalil Foundation, Lebanese Agricultural Research Institute (LARI)

BENEFICIARIES

- DIRECT: 587 olive growers

IMPACT

Support activities

- Introductory and assessment meetings with 11 Cooperatives

- Meetings for the collection of production data from 13 mills
- Meetings with three model agricultural producers to define data collection

CHANGE

The project is still in the start-up phase and has not yet produced changes in the general living conditions or in the cultural and entrepreneurial development of the various subjects involved.

2.5 Macedonia – Securing Decent Housing conditions for Roma community in Vinica Municipality (SDH)

Two million people live in Macedonia. Of these, 54,000 belong to the Roma ethnic group and, in numerical terms, they represent one of the largest minorities. Often marginalized by Macedonian society, the members of this ethnic group find themselves living in precarious conditions and with no real opportunities for integration.

Objective of the project: to improve the housing conditions of 245 families belonging to the Roma ethnic minority confined to an informal settlement in the suburban area of the Municipality of Vinica, in the north-eastern region of the Republic of North Macedonia.

DONORS

EU delegation to Macedonia

COUNTERPART

Rom Research Institute NGO (RRC), Municipality of Vinica

BENEFICIARIES

- DIRECT: 373 families beneficiaries of the census and the adjustment of the town planning of which 245 families benefiting from the regularisation of their homes (1,865 people)
- INDIRECT: 3,500 members of the beneficiary families that make up the entire settlement

IMPACT

Support activities

- Starting the census
- Starting the process of regularisation of the settlement and of 245 houses

CHANGE

Improvement of the general living conditions of the various subjects involved

The census (to be completed) enables the entire Roma population of the settlement to be registered and therefore legalised at the Vinica registry, a prerequisite condition to access health care.

Contribution to cultural and entrepreneurial development

The project is still in the start-up phase and has not yet produced changes in the general living conditions or in the cultural and entrepreneurial development of the various subjects involved.

2.6 Kenya – Development of a sustainable dairy supply chain in the Kiambu County (MilKy)

Kenya has the highest per capita consumption of milk of all African countries but, due to population growth, its production is now facing difficulties. The lack of tools and knowledge affects the economy, but also the environment and local communities.

Objective: to develop a quality dairy chain that is sensitive to climate change, promote access to credit and support forms of local micro-entrepreneurship.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPARTY AND OTHER BODIES INVOLVED

Caritas Italiana, Caritas Nairobi, University of Milan – Faculty of Agriculture, Department of Agricultural and Environmental Sciences (DISAA), Association of Animal Artificial Insemination Operators (UOFAA), Department of Animal Husbandry of the University of Nairobi, Department of Agriculture and Animal Husbandry of the Kiambu County, Agriculture Sector Development Support Program (ASDSP), Kenya Dairy Board

BENEFICIARIES

- DIRECT: 2000 farmers in 80 villages in four sub-counties
- INDIRECT: 500 farmer helpers, 10,000 other farmers in the area

IMPACT



Implementation of works

30 biogas plants were built

Material aid

- 5,750 kg of seeds and 20 kg of fertiliser were distributed to farmers

- 54,000 avocado and grevillea trees were purchased, of which 42,500 were planted

Support activities

- Commercial partnership with Uplands *Dairies and Food LTD* and one with FreshPro *LTD* to improve products' access to the market

- 770 artificial inseminations were performed

- 15 tool kits for artificial insemination, 4,200 sperm doses and 16 nitrogen tanks for its storage were purchased

Training

- one training course for 15 technicians on the synchronisation process
- 82 microcredit sessions
- 160 second level training courses on clean energy and bio-gas production
- one first-level training and 320 second-level training on water conservation techniques
- two training courses on gender equality, leadership, accounting and business management

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the diversification of the seeds introduced, the production of fodder improved; this, together with the strengthening of the farmers' skills and knowledge and the equipment provided, have resulted in an improve of the daily production of milk, in terms of both quantity and quality. The diet of the population of the four sub-counties has therefore improved.

100 farmers, who were introduced in the formal milk market, now benefit from secure income for the benefit of the whole family.

Contribution to cultural and entrepreneurial development

The training activities have improved and broadened the knowledge and skills of farmers.

The development of a network to connect groups of farmers with microcredit institutions in the area will facilitate their access to credit.

2.7 Mozambique – Protection and reclamation of urban and suburban environment in Quelimane

In Quelimane, in the north of Mozambique, the huge production and poor management of waste are having a devastating environmental effect and are forcing the local population to live in very bad health and hygienic conditions.

Objective: to strengthen cooperation between local authorities, civil society and private sector in the collection and management of solid urban waste. In particular, to support the municipal company in charge of waste management and to create and involve small- and medium-sized firms carrying out activities related to waste collection, composting and recycling.

DONORS

EU Delegation to Mozambique, Lombardy Region, Municipality of Milan, Fondazione Vismara

COUNTERPART AND OTHER BODIES INVOLVED

Municipal Council of the City of Quelimane, Municipality of Milan, Research Laboratory on Appropriate Technologies for Environmental Management in Countries with limited resources – CeTAmb LAB, AMSA, Social Assessment and Monitoring Committee – SAMcom

BENEFICIARIES

- DIRECT: 1,305 people directly involved in the activities
- INDIRECT: 349,842 inhabitants of the city of Quelimane

IMPACT

Implementation of works/supply of production conditions

The Plastic Treatment Centre was completed.

Material aid

Compost distribution reached 44% of farmers.

Support activities

In urban areas, seven rubbish collection are carried out each week in the central area, whereas in the suburbs there are three collections per week.

Training

60% of the officials of the EMUSA municipal enterprise successfully took part in the redevelopment programme.

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the completed intervention, the city of Quelimane guarantees access to the Urban Solid Waste collection service to 40% of its population. Thanks to the project's initiatives, the share of waste collected has increased by 67%: every week 800 kg of organic waste are collected from the fresh markets so that the composting centre produces 8 tons of compost each month.

Contribution to cultural and entrepreneurial development

The municipality of Quelimane involved the entire community on environmental issues and made agreements with: the markets commission, three micro-businesses involved in the collection, 10 restaurants for the collection of wet rubbish and four supermarkets for separate collection.

The micro-businesses are able to resell about three tons/month of plastic material to the Plastic Treatment Centre.



2.10 Mozambique – Agricultural development for resilient independent communities in Zambezia (SACRA) - AID 11297

In Mozambique, droughts and floods caused by climate change have been weakening self-sustaining capacities, particularly among the inhabitants of the poorest districts.

Objective: to help strengthen the resilience of 19,760 vulnerable people affected by climate change in the South-West of Zambezia by diversifying agricultural production, improving agricultural techniques, storage, processing and marketing.

DONORS

AICS

COUNTERPART AND OTHER BODIES INVOLVED

Provincial Union of Peasants of Zambezia (UPCZ), ICEI, Cizenda Tae cooperative, Provincial Directorate for Agriculture and Food Safety (DIPASAZ), District Services for Economic Activities (SDAE), Provincial Directorate for Fisheries (DPMAIPZ), Provincial Directorate for Land, Environment and Rural Development of Zambezia (DPTADERZ), National Institute for Disaster Management (INGC), Agricultural Investigation Institute of Mozambique (IIAM)

BENEFICIARIES

- DIRECT: 1,425 farmers damaged by the March floods; 161 producers who manage community gardens and demonstration fields; 300 members of the 40 Savings and Revolving Credit Groups (PCR); 204 individuals made aware of good environmental practices; 20 individuals

who have built their own aquaculture ponds; 120 fishermen; 100 beekeepers; 54 members of three Local Risk and Disaster Management Committees (CLGRC)

- INDIRECT: 11,920 family members of the direct beneficiaries

IMPACT

Implementation of works

- Improvement of the existing nursery at the headquarters of the District Union
- Repair and improvement work on the current warehouse of the Morrumbala Farmers District Union (UDCM) and construction of a new warehouse

Material aid

- 1,425 seed kits were sent to as many farmers affected by the floods in March 2019
- seven agricultural tool kits (one backpack sprayer pump, five rakes, five sprinklers and two pedal pumps) were distributed to as many community gardens
 - 100g of tomato, pepper and cabbage seeds, 200g of onion and salad and 300g of carrot were distributed to the seven community gardens
 - 18 tool kits were distributed to the beneficiaries of the individual demonstration fields
 - two motor pumps were delivered to the SDAE (District Economic Activities Services) of Morrumbala
 - 60 Fishing kits were delivered to the Ngulengule and Chiringa Fishing Centres
 - 100 hives, 50 catch boxes, eight individual and five collective kits were distributed to the school apiaries of Mendoso (Mandua), Gumanha, (Boroma), Penembe and Mizua (Chire), Mecaula (Megaza)
 - one motorcycle for the aquaculture technician, one for the beekeeping technician
 - two motorcycles and 16 bicycles for technicians and facilitators
 - 14,100 pineapple basal shoots distributed to 141 beneficiaries
 - Purchased components for six kits for the National Institute for Disaster Management (INGC)



Support activities

- 41 new demonstration fields were created
- Excavation of four aquaculture ponds
- Technical assistance to 120 fishermen thanks to the work of four SDAE fishing technicians
- Technical assistance to beekeepers by an external consultant with visits to five groups and demonstration of honey extraction for the most experienced and motivated beekeepers (four per group)
- Planting of pineapple seedlings in 85 plots of agro-forestry systems

Training

- one training session for two technicians and 12 facilitators according to the on-the-job training mode on gardens and fields
- one technical-agronomic training seminar for 20 beneficiaries of collective gardens, eight rural facilitators, one SDAE technician and one agricultural technician
- two courses in production and use of bio-pesticides in horticulture for 46 people
- one course on creating SAF fields for 12 rural facilitators
- nine financial training sessions for 300 people (40 PCR members in six UZ)
- two courses in river fishing for 60 fishermen in the two Fishing Centres of Ngulengule and Chiringa (which replaced Nsau)
- one course on the preservation of river ecosystems and resources for 60 fishermen

- three training courses in the communities of Mendoso, Gumanha and Penembe for 60 beekeepers
- two courses in the apiaries schools of Mecaula (Pinda) and Mizua (Chire) for 52 beekeepers (10 women)
- one course in synthropic agriculture aimed at project technicians, SDAE technicians and the 12 rural facilitators
- one course on fish conservation and transformation techniques for 60 fishermen
- three refresher courses of the CLGRC of Chilomo, Jonasse and Tengane for 54 members

Awareness raising

12 two-day training/awareness-raising sessions on the adoption of fire and erosion control techniques, good environmental practices, notions on the Law of the Land (use concessions and gender issues) for 204 beneficiaries.

Special events

Participation in the first Agro-ecological fair in Quelimane: promotion of fish, beekeeping and agricultural products by the project beneficiaries

CHANGE

Improvement of the general living conditions of the various subjects involved

The economic conditions of the various parties involved have improved. Thanks to training activities and the distribution of tools, fish and agricultural land yields have increased, benefiting entire communities: the agricultural yield increased from 5,000 kg/ha to 5,900 kg/ha for individual vegetable gardens and 9,730 kg /ha for community gardens and from 800 kg/ha to 2,000 kg/ha for fields; thanks to the use of the new distributed nets, 554 tons of additional fish were caught.

Contribution to cultural and entrepreneurial development

Training and awareness raising activities have increased people's awareness of climate change, the consequences of one's behaviour and the best practices to be adopted.

The ability of communities to prepare to respond to climate shocks in an organised way was strengthened: a Local Climate Change Adaptation Plan was also developed and 11 local risk management committees were created.

1425 farmers, 120 fishermen and 100 honey producers were supported in strengthening their capacity to produce, store, process and market. The strengthening of the fish, honey and agricultural products supply chains is resulting in a greater and more stable entry of goods on the market, helping producers grow even in sectors that have not yet been explored or structured.

Thanks to the microcredit business, 300 members of 40 PCR groups were trained in financial management and now have access to production inputs to expand their business.

2.9 Mozambique – Supporting a resilient and inclusive development of the Lugela, Derre, Namarroi and Gilé districts in Zambezia (Agri-SMART)

Zambezia is one of the poorest provinces of Mozambique, with a poverty rate that has risen from 41% in 2008 to 55% in 2015, and with high rates of chronic (38%) and acute (18%) malnutrition.

By 2021, the project aims to reduce the rate of malnutrition by increasing and diversifying the agricultural production, supporting farmers, fish farmers and beekeepers and building three Multi-Service Centres (CSM) and increase the income of farming families by promoting the processing and local sale of products.

DONORS

AICS (Italian Agency for Development Cooperation)

COUNTERPART AND OTHER BODIES INVOLVED

Land Environment and Rural Development Provincial Directorate of Zambezia (DPTADERZ), COSV, ELIANTE, PIME, Carbon Sink Group, Cizenda Tae cooperative, Agricultural and Environmental Sciences Department (DiSAA) - University of Milan, University of Urbino, Zambezia Provincial Fisheries Directorate (DPMAIPZ), Zambezia Provincial Agriculture and Food Safety Directorate (DPASAZ), District Technical Services (SDAE, SDPI, SDSMAS), Incaju

BENEFICIARIES

- DIRECT: 100 fish farmers, 100 beekeepers, 240 small-size agricultural producers, 60 medium-size agricultural producers
- INDIRECT: 300 beneficiary families (1,500 people), 1,500 fish farmers, 4,000 farmers, 75 beekeepers of the Cizenda Tae Honey Cooperative, 594,024 inhabitants of the four districts

IMPACT

Implementation of works

- Construction of the Ligonha CMS was completed
- 70% of the construction of two CMS in Guerissa and Namarroi was completed
- A hatchery (now semi-operational) and a feed mill were created in Lugela
- Excavation of a further 10 ponds around the Alto Ligonha locality

Material aid

- Machinery necessary for the production of feed (mill, mixer, extruder)
- Preparation of the laboratory where the *tilapia* eggs taken from the breeders (females) kept in the external tanks will be incubated
- Tools needed for the CMS (machinery, agricultural stock, mobile equipment)
- 200 hives were delivered to eight school apiaries
- 850 Kg of feed were distributed
- 45,000 fry were released in Ligonha ponds
- Four Lugela hatchery ponds were populated with Nile *tilapia*
- First purchases to set up the Casa del Miele (House of Honey)

Support activities

- Consultancy mission to Lugela to redefine the plant and the ponds and draw up an estimate of the costs involved
- 65 samples of products (caiano, manioca) and agricultural by-products (bran, corn) were studied for the formulation of adequate diets
- Ongoing technical assistance to the fish farmers in Alto Ligonha by the project engineer

Training

- two theoretical-practical training courses lasting two days for 100 beekeepers (50 in Derre, 50 in Lugela) with external expert consultant
- one theoretical course on *tilapia* breeding for 11 fish farmers

CHANGE

Improvement of the general living conditions of the various subjects involved

The greater availability of productive inputs, such as fry and feed, adequate equipment and technical assistance to the CMS will allow beneficiaries to increase their agricultural, fish and honey production, therefore increasing their income and improving their daily diet. Even though they were started in 2019, the activities have already produced some effects: the first fishing in the High Ligonha ponds produced eight tons of *tilapia* and 312 kg of honey were produced between April and August.

Contribution to cultural and entrepreneurial development

The project will give a good contribution to business development, since the CMS, hatchery and feed mill will be privately run.



2.10 Zambia – Fight climate change through low-impact agricultural activities in the Mongu and Limulunga districts

The districts of Mongu and Limulunga, in the Western Province, are among the poorest in Zambia. The population lives on agriculture and livestock and supplements this with an illegally production of coal. The project relies on the production of vegetables, moringa and dried mangoes with the aim of offering the inhabitants of three villages secure sources of income and healthy food and introducing the production of vegetable and ecological fuels that will replace the use of wood.

Objective: fighting poverty by introducing cultivation, processing and sales techniques for agricultural products; protecting the environment by producing pellets and making the production of charcoal obsolete.

DONORS

US Embassy, CEI (Italian Episcopal Conference)

COUNTERPART

Communities of Namushakende, Kalundwana (Mongu district) and Ikabako (Limulunga district)

BENEFICIARIES

- DIRECT: 240 beneficiaries and their families, for a total of 1,500 inhabitants of the three villages
- INDIRECT: 195,000 inhabitants of the districts of Mongu and Limulunga, who will enjoy preserved forests, clean energy and a wider market of local agricultural products

IMPACT

Realization of works

Build nine huts with traditional dryers for the processing of moringa

Material aid



- Distributed: seeds (moringa, cabbage, onions, tomatoes, rapeseed, aubergines, okra and millet to be grown as companion plants together with sweet potatoes) and agricultural equipment (spades, hoes, rakes, garden forks, watering cans, wheelbarrows, sprayers, water cans, harvesting containers)
- Tools for the construction of moringa dryers (canes, ropes), for the processing and storage of moringa (knives, sieves, mortars, pestles, salt, bins, gloves, scales, bags, plastic jars, labels)
- 160 mango seedlings were distributed
- three electric sealers (one per

community)

- 14 bicycles and 12 bike cargo trailers to help transport products
- Equipment for the production of briquettes (buckets, hammers, six pyrolysers for rice husk, two pyrolysers for corn waste, 40 moulds for pyrolysers, face masks, hammers)
- 110 trees of *Brachystegia spiciformis*, a plant mostly used in the production of charcoal, were planted in each of the three communities

Assistance activities

- Incentives for community leaders who help monitor and assist beneficiaries

Training

- 15 training courses on organic horticultural production for each of the three communities
- 10 training courses on the production, consumption and processing of *Moringa Oleifera* for the farmers of Ikabako

- one training course on the creation and management of sweet potato gardens for the communities of Kalundwana and Namushakende
- one training course on the creation and management of mango plantations for the communities of Kalundwana and Namushakende
- five marketing lessons for managers of farmers' associations (30 members)
- 10 training courses on the production of briquettes from agricultural waste for the community of Namushakende

Awareness raising

- four lessons on nutrition and three on the environment for about 70 6th grade students of the primary schools of the three communities
- two lessons on nutrition and two on environment for 20 parents of the 6th grade students of the primary schools of the three communities
- brochures on environment and nutrition were distributed to primary school students in the three villages
- radio programmes totalling 180 minutes on alternatives to coal for energy self-sufficiency and on moringa and vegetable gardens

Special events

Participation in the national 'Farmers' Day' fair: promotion of moringa powder and the *combo system* (baskets of vegetables) produced by the beneficiaries of the project

CHANGE

Improvement of the general living conditions of the various subjects involved

Thanks to the revenues from the sale of produce, the beneficiaries involved in the realisation of vegetable gardens were able to buy food for their family and pay the school fees of their children. The sales system introduced – *the combo system*, or the direct sale from the producer to the consumer of a basket of seasonal vegetables – allows producers to have regular customers and therefore a guaranteed continuous sale.

The 50 families involved in the production of moringa as an alternative income-generating activity to the production of charcoal produced 976 kg of charcoal (27 bags) less than the previous year, to the benefit of the environment.

During the dry season, the beneficiaries of the pilot activities related to the production of briquettes using agricultural waste produced a fair amount of pellets that could be used for their own energy consumption in view of the rainy season, when not even firewood can be used.

Contribution to cultural and entrepreneurial development

Thanks to the promotion of moringa, a greater number of people in the Western Province of Zambia are aware of the beneficial properties of this plant, now widespread in the area, which is gradually being introduced into the daily diet.

Furthermore, thanks to the production of briquettes using agricultural waste, the community of the District of Mongu is beginning to understand the importance of eco-friendly alternatives to the use of coal or firewood, in favour of forest preservation.

2.11 Zambia – Socio-economic inclusion of people with disabilities in the Ndola and Luanshya districts (DisAbility)

In Zambia, the legislation to protect people with disabilities is not fully and correctly implemented. The lives of these people are hampered by innumerable architectural barriers and are also affected by discrimination and prejudice, resulting in heavy social, educational and economic isolation.

Objective: the socio-economic inclusion and protection of the rights of 286 people with disabilities in the Ndola and Luanshya district, in the Copperbelt Province.

DONORS

European Union (Delegation to Zambia)

COUNTERPARTY

Associazione Papa Giovanni XXIII (APG23), Franciscan Missionary Sisters of Assisi (SFMA)

BENEFICIARIES



- DIRECT: three schools with 25 students with disabilities, one boarding school (*Da Gama Center*) for 140 students, one farm (in the *Marie Christine School*) for 65 workers and 25 apprentices, three doctors, 51 teachers of special schools, approximately 1,500 people attending disability awareness events in churches
- INDIRECT: 5,000 listeners made aware through radio programmes, 5,000 people involved in the various awareness-raising activities during the events in Ndola and Lusaka, 1,000 people with disabilities residing in the areas of intervention but not direct beneficiaries of the project

IMPACT

Implementation of works

- A dividing wall was built in a classroom of the *Holy Special School* to create an extra classroom
- A building was refurbished at the *Da Gama Centre* for physiotherapy

Material aid

- For the *Mary Christine Farm*: seeds, fertiliser, agricultural tools (rakes, hoes, irrigation hoses, watering cans) overalls and boots, well pumps, 500 litre tank
- 1.5 hectares of land were distributed to 11 families in Ndola for the development of income-generating activities
- Materials and tools for woodworking, the production of doormats, stone figurines and chairs from recycled cardboard
- 27 wheelchairs, seven walking frames and four pairs of crutches
- three electrotherapy machines

Support activities

- Specialist medical diagnosis and therapy visits to people with disabilities (90 from the *Holy Family Special School* and the *Ukubalula Training Centre* and also from other organisations)
- Physiotherapy sessions were offered to children with disabilities at the *Da Gama Centre*
- Support during production activities
- Economic support to six teachers for refresher courses on: professional exams - TEVETA-, care and integration of people with disabilities, use of new materials and teaching aids and promotion of partnerships for quality education for people with disabilities
- Financial support to an APJ23 member enabling him/her to participate in a one week training course on inclusive education
- Financial support to a specialist nurse for a week-long course on the management of epileptic children
- Two meetings in Lusaka with associations and institutions dealing with disabilities

Training

- 15 training courses for teachers and specialised staff
- 13 courses and meetings for parents
- Training for six social workers from the 'Rainbow Project' association, which collaborates with the partner APG23
- Three meetings for the beneficiaries of the *Mary Christine School* and the *Ukubalula Training Centre* on hygiene, sexuality and substance abuse
- Two training courses to become 'job coaches' for the staff of schools, beneficiary centres and organizations working in the field of disability
- One workshop on job coaching and tax exemptions for companies hiring people with disabilities for HR managers of different companies
- Field training for three home assistants by two physiotherapists from the *Da Gama School*

- Training course for two APJ23 volunteers at the *Beit Cure Hospital* to learn the 'Paper Technology' (production of chairs for disabled children with recycled cardboard)

Awareness raising

- Participation in 15 radio programmes
- Mini commercials were broadcast twice a day for a month to promote the project
- Flyers were distributed and a presentation of the project was given during various events, promoted by the EU, in Ndola and Lusaka and during an official match at *Levy Mwanawasa Stadium* in Ndola
- Participation in six meetings of parish groups to fight against stigma and inform communities about the services offered to people with disabilities
- The children of the *Mary Christine School* were involved in cleaning the streets at the Ndola market to raise awareness in the community
- 25 local companies were informed of the tax breaks for hiring people with disabilities

Special events

Celebration of the International Day of Persons with Disabilities on 3/12/2019

CHANGE

Improvement of the general living conditions of the various subjects involved

The purchase of means of transport and mobility aids allowed approximately 130 people with disabilities to reach and easily access the schools and centres involved in the project.

Promotion of access to quality education for the 286 beneficiaries thanks to improved facilities, qualified teachers and medical staff who have acquired more skills and knowledge.

The children assisted at the *Da Gama Centre* achieved and maintained optimal physical functions thanks to the more frequent physiotherapy sessions (from two sessions to 8/12 depending on the disability).

Contribution to cultural and entrepreneurial development

The stigma against people with disabilities has decreased, especially in the families, thanks to awareness-raising activities aimed at promoting human rights and in particular the rights of people with disabilities.

Job opportunities were created and promoted, with the introduction of the *job coaching* service, raising awareness among employers and developing new production units at the *Marie Christine Farm*. Disabled people working at the *Mary Christine Farm* and at various APJ23 facilities were increased (from 33 to 65).

2.12 Zambia – Improving health care and education within Zambian prisons for women and children through the promotion of human rights

The conditions of the Zambian penitentiary system have been alarming for quite some time, particularly in terms of inmates' health care, nutrition, education, rehabilitation and reintegration into society.

Objective: to improve the living conditions of detainees in seven prisons, paying particular attention to women and their children who are held in prison with them.

DONORS

European Union (Delegation to Zambia)

COUNTERPART AND OTHER AGENCIES INVOLVED

Caritas Zambia, UBUMI, Centre for Infectious Diseases Research in Zambia, Prisoner Reintegration and Empowerment Organisation, Prisons Future Foundation, Prisons Care and Counselling Association, District Health Office, District Education Board Secretary, District Agriculture Coordinator, Zambia Correctional Service, Technical Entrepreneurial and Vocational Education Training Authority, Ministry of Community Development and Social Services, Ministry of General Education, Ministry of Health

BENEFICIARIES

- DIRECT: 49 prison officers, 55 educators and socio-health workers, 192 inmates and 12 children detained with their mothers.
- INDIRECT: 5,340 prisoners

IMPACT

Support activities

Final report drafting: analysis of the data collected in three years of the project and evaluation of the results

CHANGE

Improvement of the general living conditions of the various subjects involved

The action helped reduce the violation of the human rights of prisoners in correctional structures: there is evidence of an increasing number of prisoners accessing and benefiting from the educational interventions and health services introduced. In terms of health, all too often detainees were left unattended while sick due to safety and logistics concerns, as the clinic or hospital were far from the correctional facility, whereas now it is easy for them to receive medical care. Awareness and training increased their knowledge of their rights.

Finally, the action integrated gender equality and children's rights as it was mostly focused on female prisoners and the few children living in correctional facilities. Because of their usually low literacy rate, which often hinders their inclusion in the training offered, women rarely took part in educational activities. Also, for safety reasons, women are usually not allowed to mix with men, further reducing the scarce educational opportunities offered within the facility. The project focused on enrolling as many women as possible, raising awareness of both inmates and officers. Nutrition training was mainly offered to women, to enable them to learn how to prepare an adequate meal for them and their children with the limited resources available.

Contribution to cultural and entrepreneurial development

Offering educational opportunities to inmates helps them greatly with their current life while in prison as it makes them feel relevant to society by increasing their self-esteem and giving them a better chance to reintegrate once released.



2.13 Zambia – Rehabilitation and reintegration of former convicts for a sustainable development

The overall goal is to help create a peaceful, fair and inclusive society in the districts of Mongu, Kaoma, Senanga, Kalabo, Mumbwa and Mazabuka in Zambia. As one of the main challenges is to ensure that detainees do not pose a threat to society upon their release, the proposal aims to achieve the overall goal by promoting inclusive sustainable growth for 1452 offenders to be released in seven facilities in three years.

DONORS

European Union (Delegation to Zambia)

COUNTERPARTY AND OTHER BODIES INVOLVED

Prisoner Reintegration and Empowerment Organization (PREO), Prisons Future Foundation (PFF), Center for Infectious Diseases Research in Zambia (CIDRZ), Good Samaritan Ministries, Zambia (GSM), Prisons Care and Counseling Association (PRISCA), District Education Board Secretary (DEBS), District of Social Welfare (DSW), (Office of) District Agriculture Coordinating Officer (DACO), Zambia Correctional Service (ZCS), Technical, Entrepreneurial and Vocational Education Training Authority (TEVETA), District Labor Office (DLO), Drug Enforcement Commission (DEC), Ministry of Community Development and Social Services (MCDSS).

BENEFICIARIES

- DIRECT: 1,452 offenders, committed for trial or sentenced with a residual sentence of less than four years

- INDIRECT: 14 coordinators of activities related to professional and income generation courses, 14 coordinators of educational activities, 12 ZCS officers engaged in *follow-up* activities for prisoners in the process of being released and released, 14 prison chaplains, 1,452 family members of the offenders, 32 local businesses, 1,000 community members, 20 local CSOs

IMPACT

Implementation of works



- Classrooms were built in Mongu, Kalabo, Kaoma, Senanga and Mazabuka prisons (one per prison)
- A former clinic was refurbished and a shop converted into a classroom in Mumbwa
- A classroom for masonry practice in Nakambala was refurbished
- One chicken coop was created in Mumbwa and one chicken coop was set up in Nakambala

- In the district of Mongu, the structure of an industrial *hub* was made secure and its one-year rent, furniture and equipment for carpentry were paid. In the districts of Mumbwa and Kaoma, two structures were identified for industrial *hubs*. The *hubs* will create job and skills improvement opportunities for former convicts.

Material aid

- Stationery, material and school furniture for all structures
- Recreational material for young people from the Nakambala and Mongu penitentiaries
- Equipment for the TEVETA courses held at the correctional facilities of Mumbwa and Mongu, which were attended by 138 inmates

Support activities

- Support to 31 inmates for the carpentry and masonry exam (in Mumbwa)
- Two CELIM-PFF meetings were held with the *Zambia Correctional Service (ZCS) Commissioner General* on the need to motivate officials of correctional structures to support the project
- One meeting was held with the *ZCS education officers and offender managers* of all facilities to discuss which topics should be covered during the entrepreneurship training (carpentry, masonry, agriculture were proposed)
- Meetings were held with the relevant government department in each of the six districts to promote employment prospects, accessibility to identity documents (NRC) and acquisition of office space
- Meetings attended by DSW, PRISCCA, the Church and ZCS were held to discuss juvenile delinquency, the need to provide psychological support to newly convicted inmates, the issuing of recommendation letters and the reintegration of former convicts: each of the detention facilities of Mumbwa and Kaoma organised one meeting, whereas the detention facilities of Mongu and Kalabo held two
- One meeting with the *Labor Office* of Mazabuka on the creation of jobs for former convicts
- One meeting with DEBS, District Labor Office, District Commissioner and DESO to facilitate job offers for former convicts and help them integrate into society
- Three meetings with the general commissioner of the ZCS in Kabwe and his entourage to explain the action envisaged by the project, seek support and receive the authorisation needed to start implementing the activities

- Signing of four *Memorandum of Understanding*, framework agreements clarifying that the proceeds from the income-generating activities financed by the project must contribute to the support of the educational activities during and after the project

Training

- 212 inmates and 86 officials attended training sessions on entrepreneurship and management
- 80 inmates took part in civic education courses
- 85 inmates were trained in searching for job opportunities
- 80 inmates were trained to become adult teachers alongside ZCS and ministerial teachers

Awareness raising

- 13 awareness campaigns for the population
- One awareness campaign was conducted in the Mumbwa city market, encouraging vendors to donate funds for inmates
- 2 radio programmes

CHANGE

Improvement of the general living conditions of the various subjects involved

Meetings with the Zambian General Commissioner for correctional facilities led to improved policies and increased support from the ministry.

The professional training offered to inmates (138 followed TEVETA vocational training, 120 signed up for curricular exams, 212 inmates and 86 officials benefited from entrepreneurship and management training) gives them the opportunity to start their own income-generating activities once they have served their time and work gives them the possibility to re-integrate into society.

The post-sentence support activities allowed former convicts to perfect the professional skills learned (75 *follow-up* visits were made to released prisoners) and to re-approach their families (36 meetings with family members were facilitated). The civic education courses serve the purpose of ensuring greater compliance with the rules by former convicts following their release.

Training for prison staff (20 male and 17 female officers were trained in psychosocial counselling) allows for a better re-education path for convicts (342 male convicts and 11 convicts received psychosocial counselling). Thanks to income-generating activities (chicken farming and horticulture) part of the produce is also distributed among the prisoners, thereby improving their diet.

Contribution to cultural and entrepreneurial development

The meeting with DEBS, the District Labor Office, the District Commissioner and DESO is aimed at facilitating the integration of former convicts into the working world and helping them reintegrate into society.

The renovation of buildings and classrooms and the supply of teaching materials improved the quality of the vocational training offered in detention centres, increasing the percentage of former prisoners who, upon their release, found a job and started an independent income-generating activity: nine released inmates completed their studies at the *Good Samaritan Center*, 92 former convicts were helped to find a job or to start their own business; 85 convicts were helped in their search for work; four former female convicts were put in contact with a women's cooperative, with the YWCA mission and with the Ministry of Community Development and Social Services.

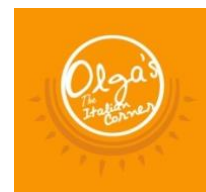
The 13 awareness-raising campaigns conducted for the communities help change the mindset and attitude that tends to relegate those who have served a sentence to the margins of society.

2.14 Zambia – Olga's the Italian Corner

Olga's is not just a pizza restaurant and guest-house, it's the fulfilment of an educational project for the most vulnerable young people in Livingstone. Olga's is a non-profit organization: all profits are reinvested in the Youth Community Training Center (YCTC), a vocational training school set up in 1999 by CELIM and the Diocese of Livingstone. YCTC offers courses in plumbing and electrical systems, tailoring, IT, building construction and catering. Moreover, most of Olga's employees are former students of the YCTC catering course.

DONORS

Self-financing



COUNTERPART

Diocese of Livingstone

BENEFICIARIES

- DIRECT: 16 young people were employed in the management of the premises
- INDIRECT: 300 students are attending the YCTC

IMPACT

- 45% occupancy rate of the nine rooms
- Number of nights at Olga's 1,440
- Donations to YCTC: 55,000 kwacha (about 4,000 euros)

CHANGE

Improvement of the general living conditions of the various subjects involved

In 2019, the structure employed 16 people (nine female and seven male), thus guaranteeing them an income for the benefit of their whole family. In addition, the profits donated to the YCTC enabled 300 young people to attend YCTC courses.

Contribution to cultural and entrepreneurial development:

In 2019 there was a further decline in turnover, after the decline recorded in 2018. The ongoing COVID pandemic, with the forced closure periods and the total absence of tourists, does not bode well for 2020.

During 2019, thanks to the voluntary work of three CELM directors, the health of the business was analysed and innovations were proposed for the relaunch of the activities, after 10 years of business. One of the first effects was the replacement of the Manager, who was replaced by the previous Deputy, who is now in charge of managing the structure. Careful management and waste reduction are the two areas on which work is being done to consolidate the positive experience of these years.

3. EDUCATION ACTIVITIES

3.1 Global citizenship in Milan and Voghera: Inclusion and Integration, Digital Literacy



The paths proposed implement the Sustainable Development Goals (SDGs), particularly the fourth: 'to provide fair and inclusive quality education and learning opportunities for all', by promoting listening, dialogue and participation among children, teenagers and adults, also by paying attention to an informed use of the new development technologies.

Training activities were carried out for primary and secondary school pupils, for high school students (alternating between school and work) and for NGO operators.

The methodology is based on cooperative learning, social research experiences and creation of public events.

The activities are enriched with the work developed within the networks Educazione alla Cittadinanza Mondiale (Education for World Citizenship) by Co.Lomba, FOCSIV and Ong 2.0; thanks to this coordination, CELIM's educational activities are always a planning component of the main national calls (AICS).

In 2019, we led the 'Like an Okapi' project, developed throughout the region in partnership with the entities of Co.Lomba, and we were partners of the 'Digital Transformation' project, developed throughout the country in partnership with the Ong 2.0 organisations.

DONORS

AICIS (Italian Agency for Development Cooperation)

BENEFICIARIES

- DIRECT: 2791 children and young people from schools and community centers, 86 of which alternating between school and work; 363 adults, teachers and educational workers.
- INDIRECT: Indirect: 14 schools in Milan and two schools in Voghera

IMPACT

Provision of operational tools

- three training courses on inclusion for primary, lower and upper secondary schools
- one training course on participatory social research through the use of digital technologies
- two training courses on the production of social videos
- four murals in the schools of Milan
- one theatre show in a primary school in Milan
- two videos with high schools in Milan
- three regional events of one day of education for global citizenship on the topics of inclusion, listening and enhancement of differences
- three training sessions on global citizenship: from analogue to digital
- three educational kits on inclusion through the use of digital technologies for 363 teachers
- one educational kit on social research for 20 teachers
- one educational kit on the production of social videos for two teachers

Educational activities

- Educational workshops for 2791 children and teenagers
- Training activities for 363 adults
- School-work alternation experience, internship, apprenticeship for 86 young people.

CHANGE

Contribution to cultural and social development

- The activities and public events carried out, which involved schools, communities and local authorities, increased the ability to listen and dialogue and an understanding of the potential of new technologies.
- The training aimed at teaching staff enriched the teaching methodology by promoting the acquisition of skills on digital technologies, on social research, on the production of social communication.

3.2 Services for schools and communities in Milan: Integration of Foreign Students, Study Spaces, Art, Theatre and Music Laboratories and Campus Holidays

CELIM's commitment to fight educational poverty continues. The year-round activities, which take place on a weekly basis, are well established at the Istituto Comprensivo Sorelle Agazzi (Bovisasca district, Municipality 9), the IC Capponi (Torretta and Barona districts, Municipalities 5 and 6).

The activity includes workshops for the development of logical and mathematical skills and the study method, for learning the Italian language and expressive workshops (theatre, art, music, improving the environmental impact of the school system).

This activity benefits from the presence of well-established volunteers.

The educational projects are carried out online with the institutions that are present in the various areas of intervention and in close co-operation with schools and parents' associations, the municipal councils and the parishes. The networks thus constituted allow CELIM to be present in the most significant projects at national level (fund for the fight against juvenile educational poverty of Impresa Sociale Con i Bambini).

DONORS

Impresa Sociale Con i Bambini, Associazione Genitori Ami.Ca.

BENEFICIARIES

- DIRECT: 255 school children and young people grouped into 29 classes; 26 teachers
- INDIRECT: eight schools in Milan

IMPACT

Provision of operational tools

- one educational kit for learning and consolidating mathematical logic-math skills in middle school was supplied to 125 pupils
- one educational kit for the development of study method in middle school was supplied to 125 pupils

- one educational kit for language facilitation in elementary and middle school comprising word games, songs, fairy tales, and text simplification was supplied to 50 pupils
- one educational kit for the implementation of holiday campuses was supplied to nine organisers
- one educational kit for the realisation of theatrical activities was supplied to 25 students
- one educational kit for the realisation of musical activities was supplied to 15 students
- one educational kit for the realisation of art activities was supplied to five students
- one educational kit for the realisation of environmental monitoring and care activities was supplied to 20 pupils
- one evaluation test of school support service effectiveness in middle school for 125 students
- one language skill assessment test for primary and middle school for 50 students



Educational activities

- School support and skills enhancement activities for 255 pupils
- Language support for 50 pupils
- Educational activities during holidays for 30 children and young people

CHANGE

Contribution to cultural and social development

Improvement of the school skills of the most vulnerable pupils and the integration of foreign pupils. The number of users was increased by introducing new students, and the new activities were included in the proposal.

Public events involving schools, communities and local authorities were held.

The most effective teaching practices were documented to allow their diffusion and replication.

4. GUIDANCE, SELECTION AND TRAINING ACTIVITIES

With regards to **Information and Guidance**, the following should be noted:

- Informative meetings were held at the Istituto per gli Studi di Politica Internazionale (ISPI) (Institute for International Political Studies) in Milan as part of the proposals of the Summer School, Winter School and Master in International Affairs, which led to specific guidance interviews for internship and civil service activities
- group and individual guidance sessions were also organised in synergy with the other FOCSIV NGOs of Lombardy for 25 volunteers, as well as one webinar of guidance to civil service for 10 volunteers
- as part of the civil service volunteer recruitment plan, various parishes were contacted and participation in the Career Day of the Università Cattolica del Sacro Cuore in Milan

As far as **Selection** is concerned:

- 352 curricula were evaluated (95 for the civil service position, 136 for the role of aid worker, 22 people were introduced in international cooperation, 99 led to different paths) and 55 interviews were held;

- Interviews held for the selection of aid workers, against 136 CVs received: 45 for the role of project leader in 'Development of a sustainable dairy supply chain in Kiambu County (MilKy)'; 26 for the role of project leader in 'DOT-OLIVE-Lebanon'; 16 for the role of project leader in 'Fight against climate change through low impact agricultural activities in the districts of Mongu and Limulunga'; 49 for the role of project leader in 'Cultivating the future. Models of eco-friendly



- agricultural supply chains for the arid areas of Kenya'
- 22 young people were selected for civil service abroad and in Italy with CELIM, following the evaluation of 65 CVs from which 31 candidates were chosen and given at least three interviews.
- drafting of the CELIM project for the national call for Universal Civil Service due for 2020 for 22 civil service posts both abroad and in Italy
- The selection service was also provided to the missionary office of Milan for lay missionaries
- Collaboration with Joint Association for the selection of one person from Lithuania for the European Volunteer Service activity; the volunteer from Portugal concluded her service during the year.

As far as **Training** is concerned:

- Well-established training packages for young people in civil service and departing aid workers, and end-of-service verification sessions for expatriate staff

5. COMMUNICATION AND FUND-RAISING ACTIVITIES

5.1 COMMUNICATION

The inclusion in the team, from February, of a new person, a journalist who manages the information about the activities in progress through the website, social networks, newsletters and magazines, has made it possible to generate quality content more frequently and to resume press office activities. The decision to change the donor data management software has allowed for an easier management of communications with the same and has led to cost savings: while the programme is open source, we take advantage of the assistance of Nuvola Solidale, a project by 01 Trade Srl, which thus becomes the data processing manager. The data controller remains CELIM, in the person of its Legal Representative.

5.1.1 Transparency

The fifth Social Report relating to the year of activity 2018 was drawn up: all the data were published on the CELIM website and on the Open-cooperazione.it ItaliaNonProfit.it portals, to show the association's willingness desire to be increasingly transparent and to promote its accountability.

The loans received from the Public Administrations were also made public, as required by law and within the time limits provided (Law n.124 of 04/08/2017 – article 1, paragraphs 125-129).

5.1 Online communication

a) Website

- 18,331 sessions > 25,944
- 13,286 active users > 18,970
- 42,109 page views

The 'News' section is now enriched daily with updates, insights and testimonials. Given the intense activity of the Press Office, the new section «What they say about us» was added.

b) Social Network

- Facebook: from 2,435 to 2,830 likes
- Twitter: from 699 to 733 followers



- Instagram: from 292 to 478 followers
- Youtube: from 53 to 59 subscribers
- LinkedIn: from 256 to 538 connections

c) Newsletter

Sent every three weeks to the mailing list (2,500 contacts).

5.1.3 Paper communication

Ad Lucem Magazine

The new Managing Editor is the journalist Enrico Casale. The magazine, which is still sent six-monthly in paper format or pdf format to members, donors and to all stakeholders who request it, aims to describe in greater detail some CELIM's interventions abroad and in Italy.

Mailing

At alternating intervals with respect to the magazine, a letter is sent to active donors (about 800) and to all subscribers to the mailing list, as an update on the progress of a specific project and to raise funds for the same.

5.1.4 Press Office

CELIM and its projects were mentioned in 23 articles that appeared in magazines and on websites as well as in two radio interviews.

5.2 CAMPAIGNS

5.2.1. 5 x 1000

The results of the 2017 5x1000 campaign were made public: the choices (from 276 in 2016 to 264 signatories) and the monetary consideration (total amount from 16,959 euros in 2016 to 15,290 euros) are still in slight decline.

5.2.2 Dona un sorRISO (Donate a smile) - all year round

For the first year, CELIM broke away from the Focsiv campaign Abbiamo riso per una cosa seria (We laughed for a serious thing) to manage it in complete autonomy. Produced by the Lombardy company Antica Riseria Tarantola della Bruciata in Albairate, the Carnaroli rice of the new campaign is a biological, biodynamic 0-km 0 product grown without the use of chemicals. Thanks to dozens of volunteers and the support of over 100 parishes and a dozen corporate CRALs, 11,250 1 kg packages were distributed and a collection of 62,482 euros gross was made. The funds were allocated to 286 young people, women and men with disabilities in Zambia [DisAbility project p.13]



5.2.3 Abbiamo Fatto l'Uovo (We Made the Egg) - April

Now run independently from the campaign of the same name conceived by the Focsiv federated NGOs in Brescia that we joined for the first time in 2017, the Easter campaign resulted in the distribution of 600 fair-trade eggs and the collection of 5,100 euros gross. The offers were allocated to the # tu6scuola [p.19] project, to prevent and combat early school leaving and drop out through an integrated educational model.

Furthermore, being the laboratory that produces the eggs, Dolci Saperi, a project of the Associazione Variopinto, part of the cost of the campaign paid by CELIM was used to support their activities in Rwanda.

5.2.4 Panettoni solidali (Fair trade panettone) - November/December

For the fourth year, CELIM distributed panettone, produced by the Dolci Saperi artisan laboratory using fair trade ingredients and packaged in colorful African fabrics. 879 panettone were distributed and €8,790 gross were collected to support environmentally friendly crops in Zambia, alternative energy in Kenya, separate waste collection in Albania, proper waste disposal in Lebanon and training on issues related to respect for nature in Italy.

EVENTS AND FUND-RAISING

5.3.1 Online donation

Through the HelpFreely platform, CELIM receives funds when our 'heroes' (users who have chosen us as the non-profit organization for the allocation of funds) make online transactions on the sites participating in the initiative. Through the Benevity platform CELIM receives funds whenever

employees of registered companies around the world choose to make a donation to one of our included projects. The two portals donated 340 euros.

5.3.2 Crowdfunding

For the first year, three of our followers opened a fundraiser on Facebook for their birthday raising a total of 325 euros.

5.3.3 Wedding favours

Two couples chose to celebrate their wedding with our handcrafted bowls produced in Albania and fair trade confetti, choosing to allocate the donation to the DisAbility project in Zambia [p.13]

5.3.3 Fair-trade gifts



35 Solidarity Purchase Groups chose to join our campaigns by supporting the purchase of our products (rice, eggs and panettone) among their members.

The company Fratelli Marchesi chose to donate the share usually allocated to Christmas gifts to help disabled young people, boys and girls in Zambia [DisAbility project p.13]. Notice of their choice was given to their employees, collaborators and customers through our ecard, specially created for CELIM by the illustrator G&Sans.

The 'Shop' section on the site recorded a significant increase in attention thanks to the connection to external sites, including corporate and intranet sites: significant traffic came from the Italia non profit portal (369 users reached our page from their section of fair trade gifts).

The traditional Temporary shop 'Karibu!' was also quite successful. Set up during the Christmas period in the centre of Milan, the shop proposed

handicrafts from the countries where we work, as well as social and fair trade products from organisation with which we collaborate [see details at the next point].

5.3.5 Events

Concert – Milan's Orchestra Sinfonica di Milano Giuseppe Verdi e Parma's Filarmonica Arturo Toscanini - 26th May

After a year-long 'pause', the music of Orchestra Verdi is back as a vehicle of solidarity. On Sunday 26th May at 16.00 a concert was held at Milan's Auditorium Fondazione Cariplo, already scheduled for the current Symphonic Season, with music by Dmitrij Šostakovič (concert for violin and orchestra No. 1 in A minor op. 77) and Richard Strauss (An Alpine Symphony, op. 64). Parma's Filarmonica Arturo Toscanini played alongside laVerdi under the direction of Jader Bignamini. Thanks to the collaboration with Orchestra Verdi we were given some tickets at a reduced price, which we made available to the public at the market price, donating the difference (3,440 euros) to the DisAbility project in Zambia [p.13].

Dinner in prison – 25th October, 15th and 23rd November

The three evenings organised at the InGalera restaurant, inside the Bollate prison, were attended by 113 people (the first dinner was sold out). This event was in support of both Italian inmates (the restaurant is managed by Cooperativa ABC, which employs inmates from the Detention Centre that hosts the restaurant) and Zambian inmates: the 4,000 euros raised were allocated to the 'Second chance' project.



KARIBU! The itinerant gift market – 25th November/23rd December

The traditional Christmas fair trade Temporary shop was set up in an unused room in the centre of Milan, privately owned for which we were granted life tenancy. The proceeds (about 4,000 euros) were used to support our activities in Italy and abroad. Thanks to collaborations with the fair trade cooperative EquoMercato, the associations Variomondo, Scarceranda, Liberamente and the Fondazione Mission Bambini we were able to expand our offer to the public and, above all, help other charities.

5.3.6 Companies

Our presence was consolidated through promotional and fundraising banquets within eight corporate CRALs in Milan and its hinterland. A company chose our electronic greeting cards [point 5.3.4]

5.3.7 Collaborations with other associations

For some years, two organisations have been playing their part in bringing about real change in local communities and in their practical training:

- the association AMICI CELIM supports our NGO's educational activities through projects promoting volunteering, especially among young people and families: in collaboration with the association Locanda di Gerico, it has carried out activities with pre-adolescents in the Bovisasca district; in collaboration with Cav, it has carried out global citizenship education activities with five Milanese secondary schools
- the Bethesda association organized a fundraiser during the Christmas period to support the Trapped Women project in Lebanon [p.5]

Finally, this year too CELIM decided to rely, when possible, on suppliers with social purposes: in addition to an account with Banca Popolare Etica, shipments to donors are managed by the Francis Today social cooperative, which promotes social inclusion through the work of disadvantaged people, and there are various collaborations on the occasion of the Christmas *temporary shop* [see point 5.3.5].

6. ASSOCIATION LIFE

April Shareholders' meeting

The association's Annual meeting took place on 11th May 2019 with a total number of 35 voting members. On this occasion, in the presence of the Notary Guido Peregalli, the new statute was approved which incorporates the new legislation of the Non-profit Sector.

6.2 Meetings of the Board of Governors

The association's Board of Governors met 11 times throughout the year.