

SOCIAL REPORT 2020



CELIM
Impact to Change



*20 projects and services
realized
in Italy and abroad*



*15,850 beneficiaries
with whom
we have been working*



*91 cents for every euro
received spent to
implement activities*



*66 years
of commitment
for a fairer world*

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WHO WE ARE

Impact to change

WE INTRODUCE OURSELVES

Our identity card

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CELIM is a Non-Governmental Organisation for International Cooperation and a Non-Profit Organisation for Social Utility in accordance with Law n.125/2014.

We are:

- registered in the list of civil society organisations pursuant to art. 26 of Law 125 of 11/08/2014 with no. 2016/337/000152/2
- registered with the European Commission - International Cooperation and Development with EuropAid ID IT-2007-DWL-2711528533 and LEF ID 6000165222
- registered with the register of ONLUS at the Revenue Office (27/1/2015)
- registered with the Provincial (Milan) and Regional

(Lombardy) Register of Associations

- registered with the Municipality of Milan Zone 1

We operate in Italy, mainly in the territory of the metropolitan city of Milan, in Africa (in Kenya, Mozambique, Zambia), in the Balkans (in Albania, Kosovo and Macedonia) and in the Middle East (in Lebanon). Details in the chapter 'What we did' from page 21.

Article 2 of the **Statutes** (dated 16/4/2016 registered on 13/5/2016 in Milan) defines the values and objectives pursued:

- «The Association intends to pursue a concrete and effective action aimed to build an ethical and united humanity, a concrete action against poverty in the world as well as its major causes. CELIM Ass., inspired by the evangelic tradition, intends to research and promote social, cultural, political, environmental and economic conditions for a complete self-realization of every human being, belonging to any religion, condition or race.»
- «The Association pursues aims of international solidarity only. It deals with health and social assistance, education and training, empowerment, human rights and environment. It has no political aims and does not pursue any goal for the sake of gain.»

Details on our mission and values in the following pages.

Article 3 of the Statutes states that the Association “shall not pursue activities other than those mentioned, with the exception of those directly related to them”. For more details, see page 7.

Impact to change

Promoting lasting progress of individual communities

Our interventions are targeted and are the result of a careful analysis of available resources and local situation. Their effects are permanent and live on with the community, continuously changing it and being transformed with it.

COMMUNITY

Sharing self-determination processes and training

Training interventions are aimed at starting professions and economic activities which are sustainable over the long term, and which are supported with interventions of microcredit and functional literacy.

Our staff always works in synergy with reputable local operators and organizations: the goal is to train personnel so that, at the end of the intervention, they are able to manage independently launched projects.

COMPETENCE

Interventions of fixed duration

Projects always have a specific timeframe, although CELIM keeps on monitoring them over time.

CHANGE

The roots that guide our choices

Family

Since the early 80s CELIM has been promoting international volunteering for families and young couples, as well as individuals. It is no coincidence that among the returning lay missionaries are many members of the "Family Community".

Partnership, self-sustainability and autonomy

In the countries where we are present we collaborate with local partners, supporting them in the implementation of activities and with the aim of creating the conditions to build a future in total autonomy.



The link with the Diocese of Milan

CELIM was founded in 1954 as a spontaneous association movement within Milan's Diocesan world in support of missionary activity in the southern hemisphere; while fully respecting the Association's strategic choices, the Diocese of Milan still plays an important role.

An 'artisanal' approach to co-operation

Our volunteers combine experience and skills with passion and a spirit of service, while respecting the cultures they encounter. We call them the 'artisans of development' because through specific and spontaneous acts they bring a real, significant improvement to the living conditions of many people.

What we do

During 2020 we carried out the following activities as required by Article 3 of our Statute:

- **promotion of international voluntary service** as a tool for establishing a real exchange with the peoples and communities in developing and emerging countries > page 19 - Our volunteers, paragraph dedicated to the young people in the European Voluntary Service; page 20- White Elms
- implementation, in these countries, of **development cooperation activities** aimed at achieving objectives of social justice, economic improvement and respect for human rights > pages 21/29 - What we did
- **sending qualified people with a strong motivation** for international solidarity to carry out cooperation activities > page 30 - Staff services
- **interventions** in developing countries, and when deemed appropriate according to their **emergency situations** (famine, refugees, natural disasters), on the weakest groups of the population affected > page 27 - Withstanding climate change, in Mozambique
- **education for development, interculturalism and peace**, realized mainly by promoting the cultures of those living in developing and emerging countries and by providing information on the dynamics of international relations and, in particular, those between the North and the South of the world > page 24 - Education for a global citizenship

- the **promotion**, among kids and school-age children, **of an education to a world community** as well as the awareness towards a growing multiculturalism and social solidarity > page 24 - Education for a global citizenship; and School and community services
- interest in the phenomenon of migrations and the possible implementation of activities and/or **initiatives that involve the foreign communities** present in the area > page 24 - School and community services
- promotion of processes and analysis of activities of sustainable development in Italy and abroad > not achieved

There were also activities carried out “in a secondary and instrumental manner” as required by Article 4 of the Statute:

- **sales activities** of ethnic handicrafts and fair trade products > page 32/35 - Promotional campaigns, fundraising, events
- development of **sustainable entrepreneurial and management activities** thanks to the donations received for this purpose > page 25 - Olga's The Italian Corner, in Zambia
- **fundraising activities** through means that are appropriate and ethically compliant with the Statute > page 32/35 - Promotional campaigns, fundraising, events; pag 36/37 - Collaborations



The Sustainable Development Goals included in the 2030 Agenda and approved by the United Nations are the result of the Millennium Development Goals and represent the common targets for a series of important development issues. These goals are used to define the main areas of focus for each of our activities, as requested by many funders.



in Italy



Our little world in the world

There are 69 members in the CELIM [Register of Members](#), 7 of whom are honorary:



42

(7 honorary)

69 members



27

(3 honorary)

Due to the ban on gatherings to prevent covid-19 infections, the annual [Assembly of Members](#) was held in live streaming on 3rd July 2020 with the participation of 34 voting members and 4 non-voting observers.

Since 2018, the [Board of Directors](#) has been composed by 10 members, including the President. 9 are elected by the Assembly and one is appointed by the Archbishop of Milan to represent him.

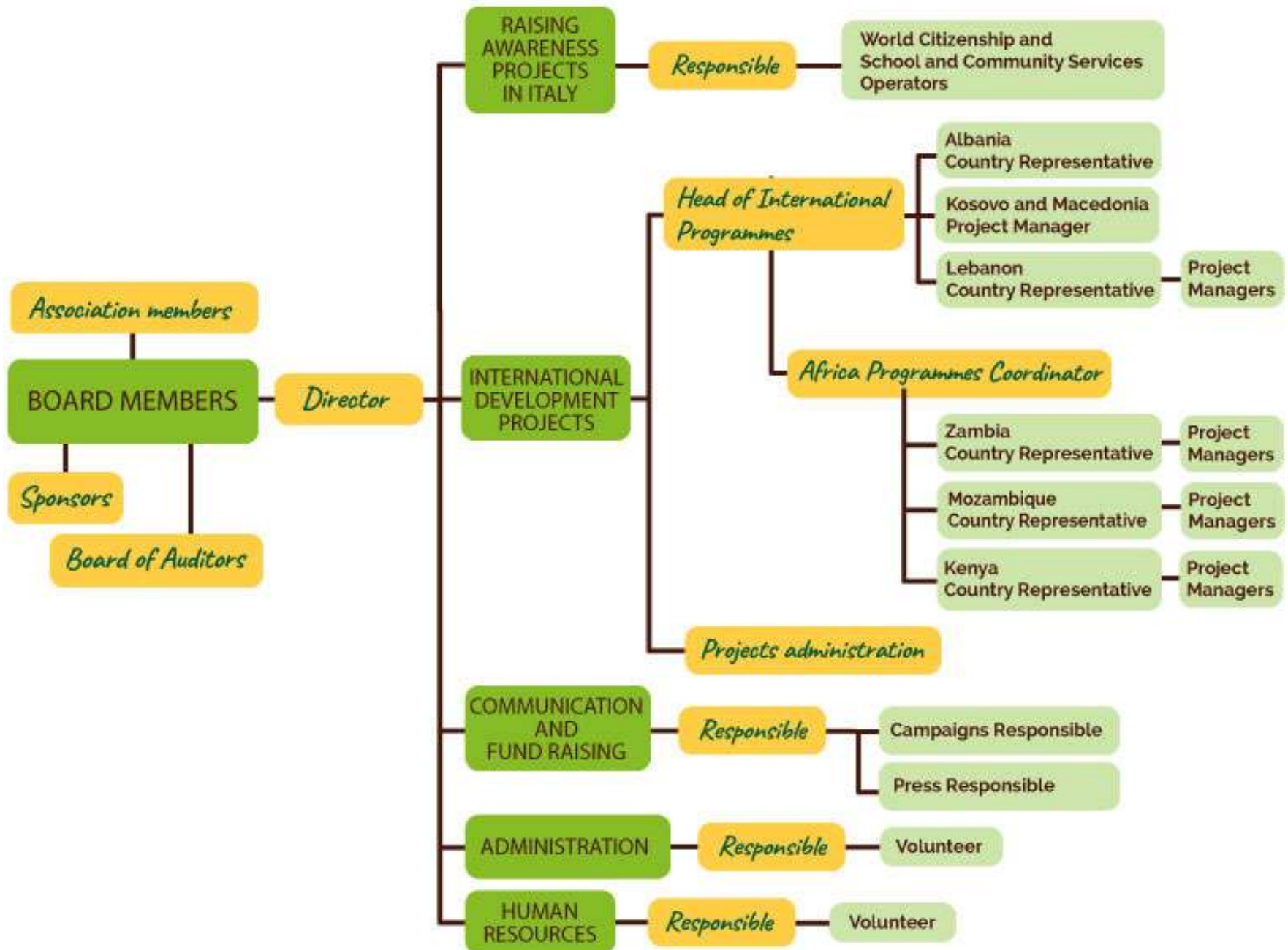
According to the Statute (art. 8), the members remain in office for three years, they can be re-elected and they are volunteers.

Since the 4th of May 2015, the Board of Directors has been composed as follows:

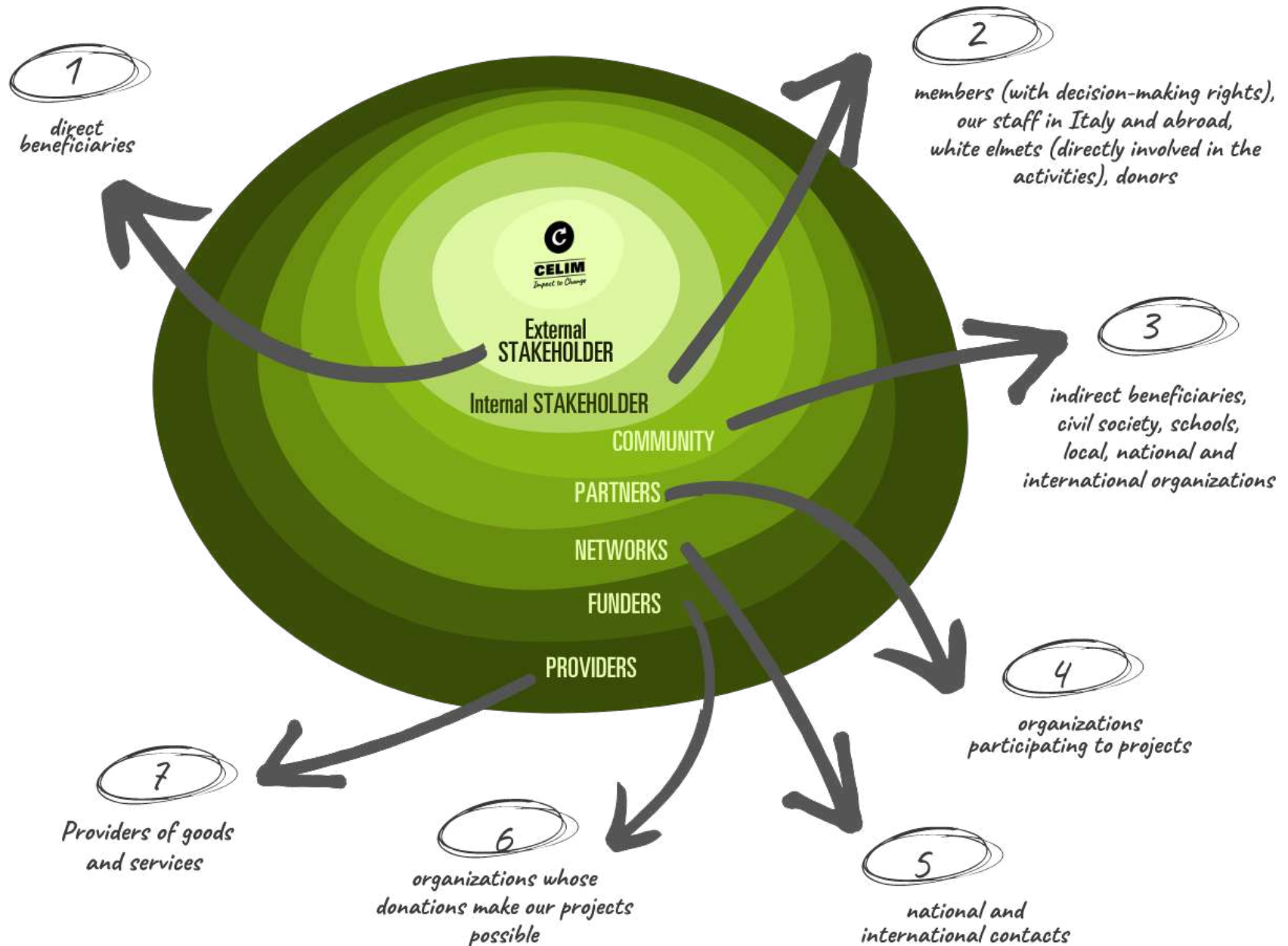
- The President and the legal representative of the Association - [Andrea Pierangelo Campoleoni](#)
- The Vice President - [Daniele Conti](#)
- The Treasurer - [Paolo Chiaramonti](#)
- The Secretary - [Mario Prennushi](#)
- The Councillors - [Giancarlo Abate Daga](#), [Davide Boniardi](#), [Umberto Castagna](#), [Lidia Diappi](#) (since 2018), [Marco Trovato](#) (since 2018)
- The Archbishop's Delegate - [don Maurizio Zago](#) (since 2019)

The Board of Directors met 10 times during the year.

The group of [Guarantors](#) is composed by important figures from the academic, ecclesiastical, entrepreneurial and social worlds who all share the values and support the activities of CELIM: [prof. Laura Balbo](#), [eng. Giulio Boati](#), [prof. Francesco Cesarini](#), [dr. Mario Crovetto](#), [dr. Michele Garufi](#), [Mons. Giovanni Giudici](#), [dr. Andrea Granelli](#), [dr. Peter Heilbron](#), [Mons. Peppino Maffi](#), [dr. Guido Peregalli](#), [Mons. Luigi Testore](#).



Who we are working for and with



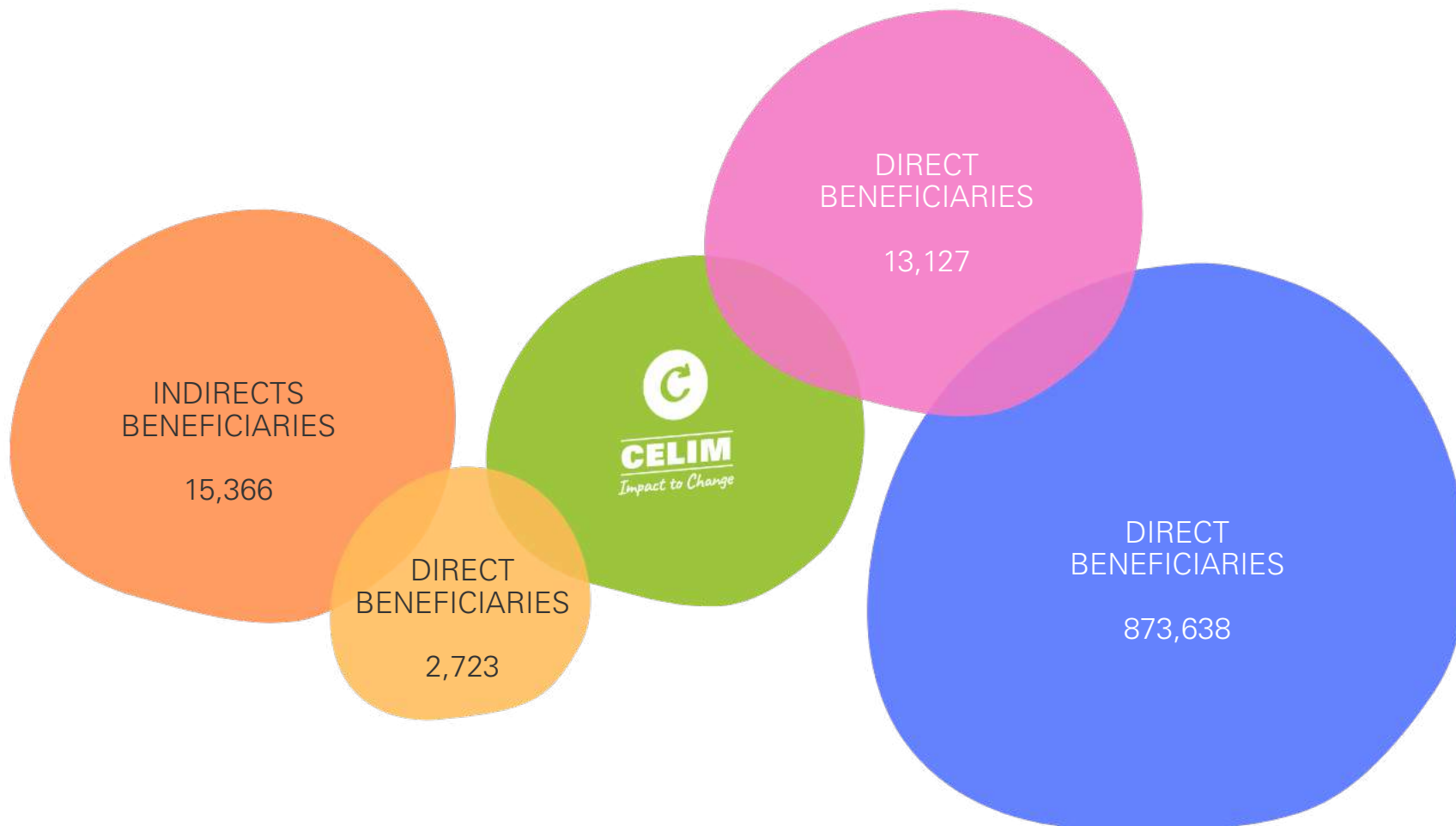
BENEFICIARIES



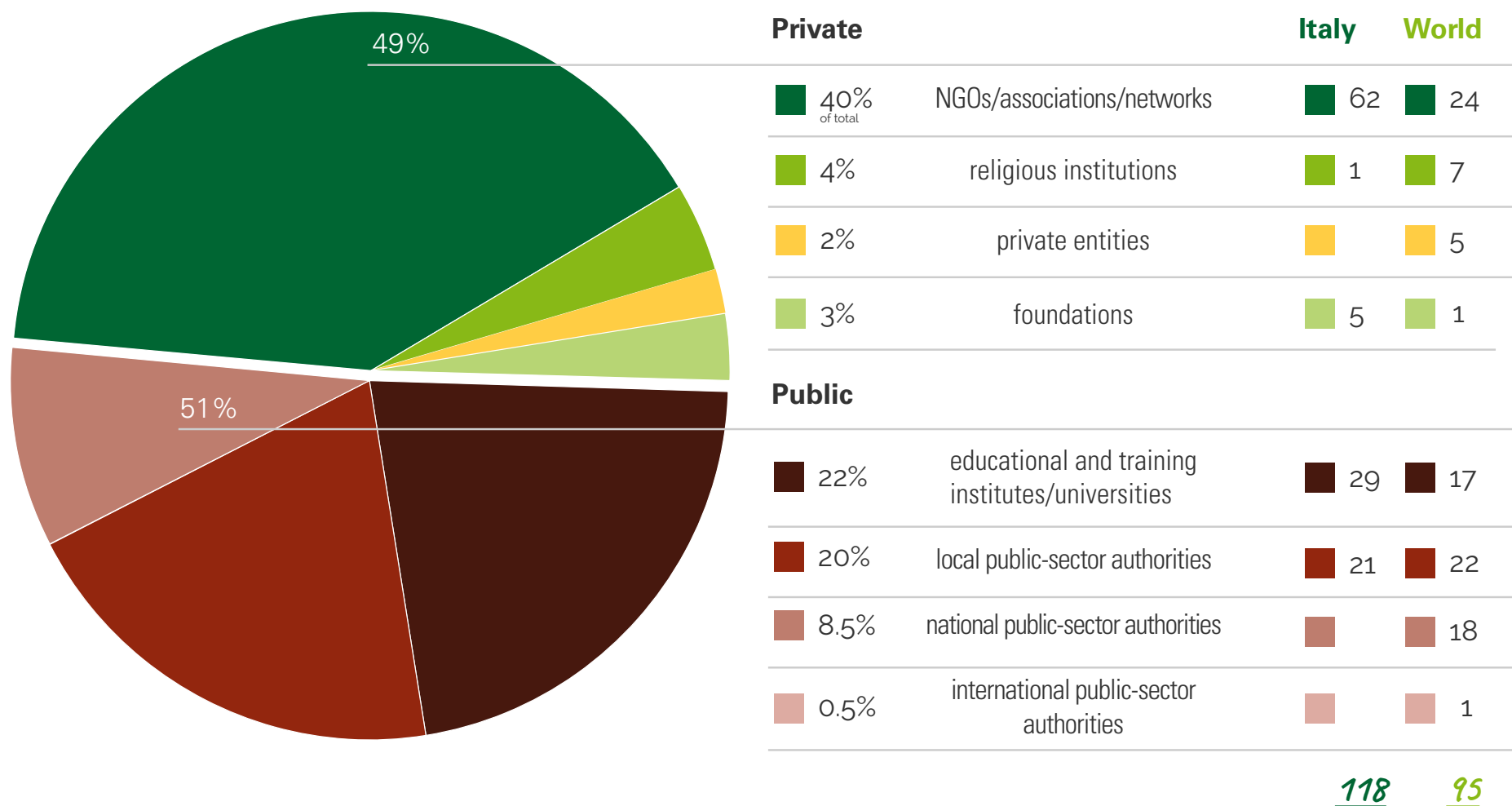
in Italy - 18,089



around the World - 886,765

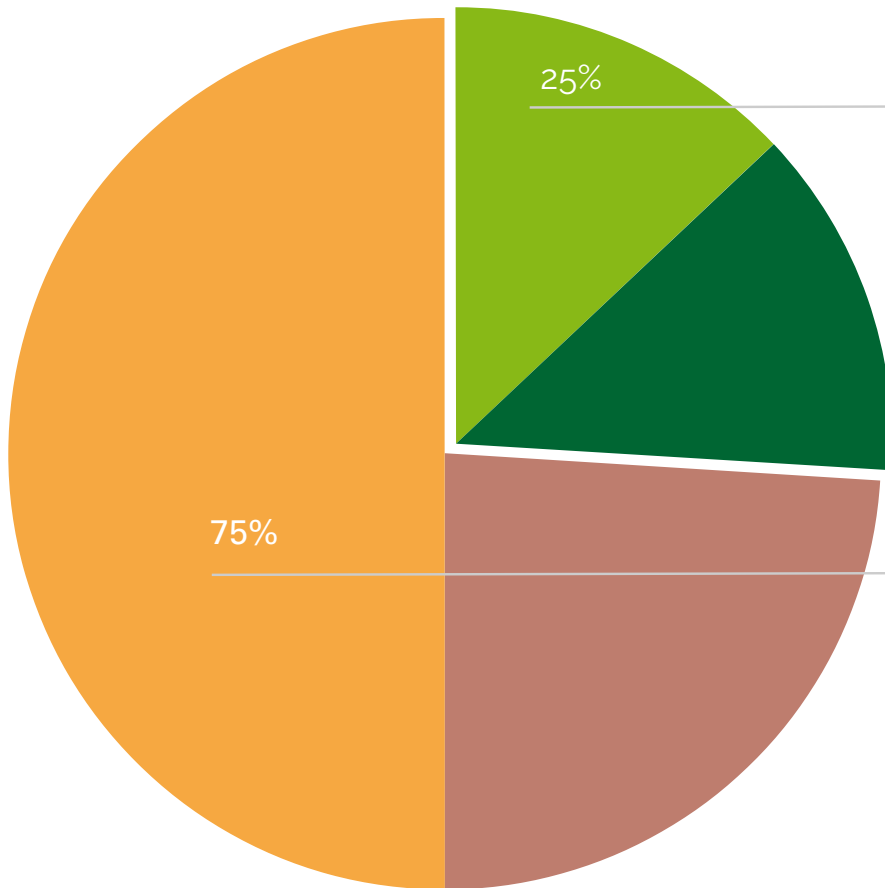


PARTNERS



Compared to last year, there has been an increase in the share of public partners (from 45% to 51%) and a decrease in the share of the private ones (from 55% to 49%). In particular, there has been an increase in the share of both the schools with which we collaborate in Italy and national government bodies that participate in the projects we manage abroad. In absolute numbers, there has also been an increase in the number of other NGOs, associations and networks we work with, both in Italy and abroad.

FUNDERS



Private

12.5%
of total

religious institutions

Italy

World



1

12.5%

NGOs/associations/networks



1



private financing entities/
foundations



companies



Public



local public-sector authorities



25%

national public-sector authorities



1

1

50%

international public-sector
authorities



4

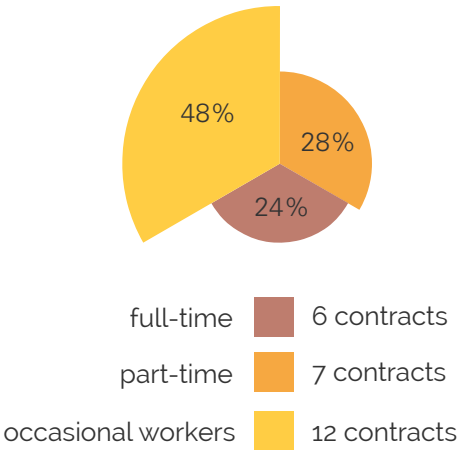
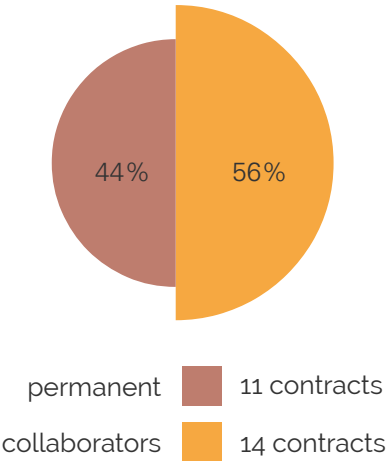
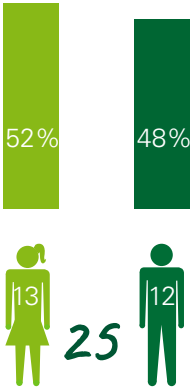
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Compared to last year, we did not receive funding from any foundations or private funding bodies, nor from local government institutions; the only national government institution is the Italian Agency for Development Cooperation, both in Italy and abroad. It is evident that the decrease in the share of funders is due to the increasing competition, especially at national level.

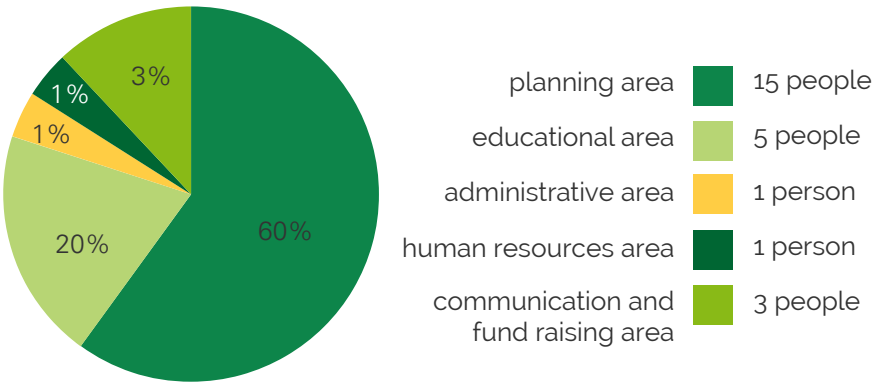
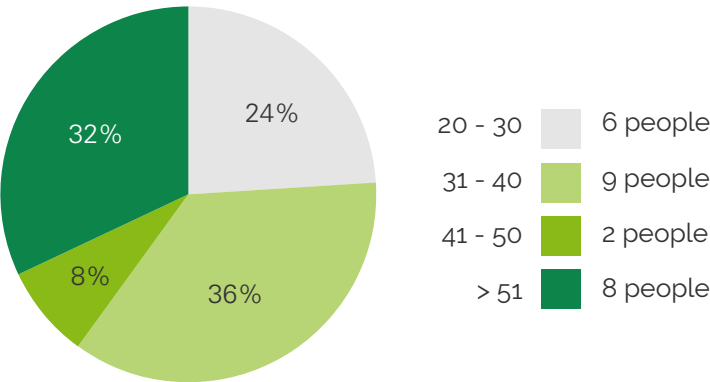
Valuable human resources

STAFF IN ITALY



Highest gross salary:
2,463 €
(permanent contract,
full-time, 1° level,
24 years 6 months
length of contract)

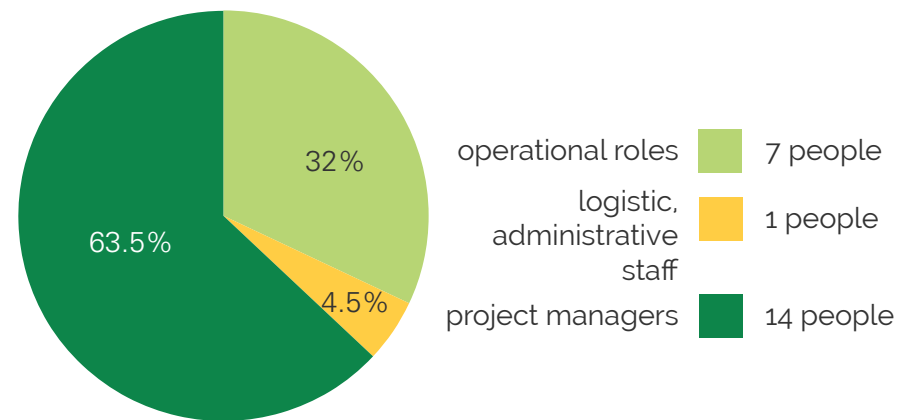
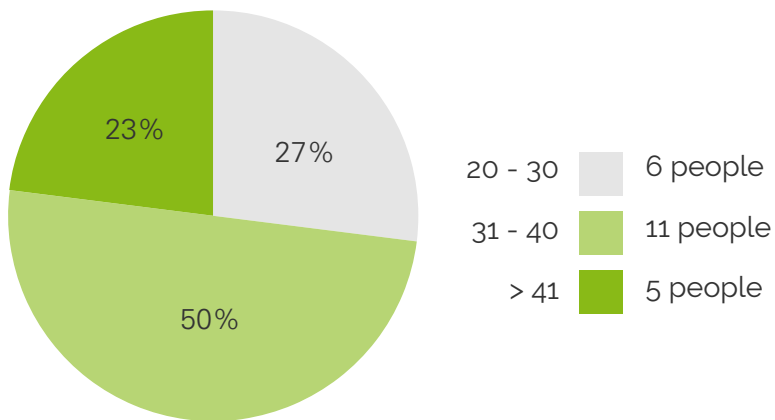
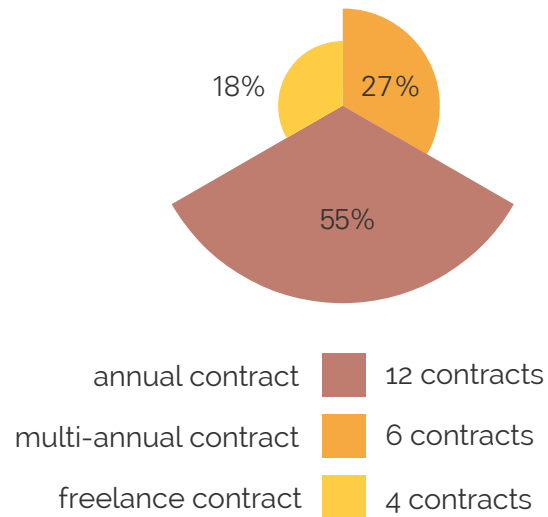
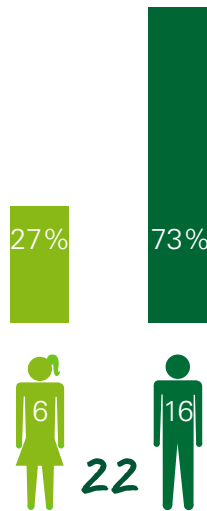
Lowest gross salary:
1,142 €
(permanent contract,
part-time, 4° level,
2 years length of contract)



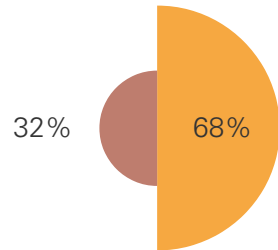
The staff is divided into: 2 contractors (a journalist responsible for the communication and an expert in the planning area) and 12 occasional workers (10 in the project management area and 2 in the educational area).

STAFF ABROAD

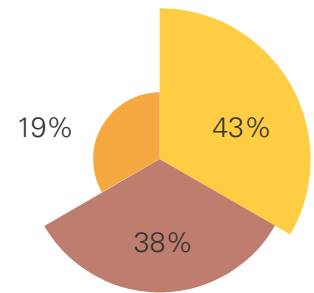
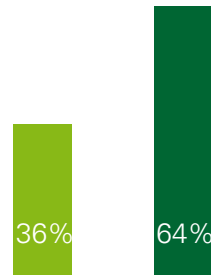
EXPATRIATED STAFF



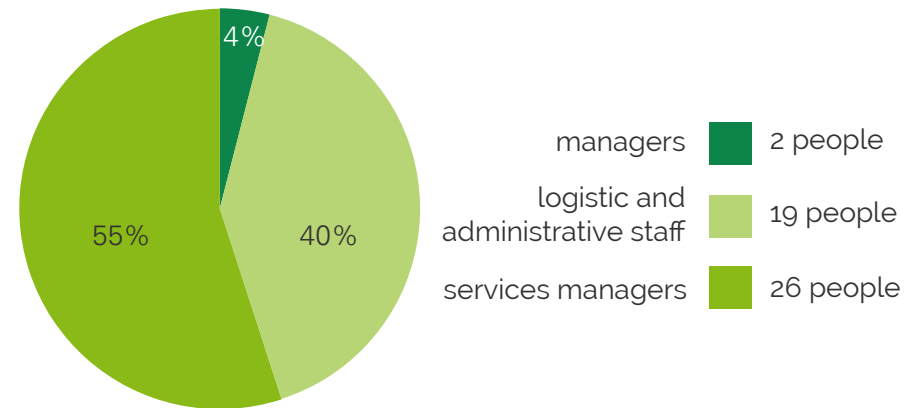
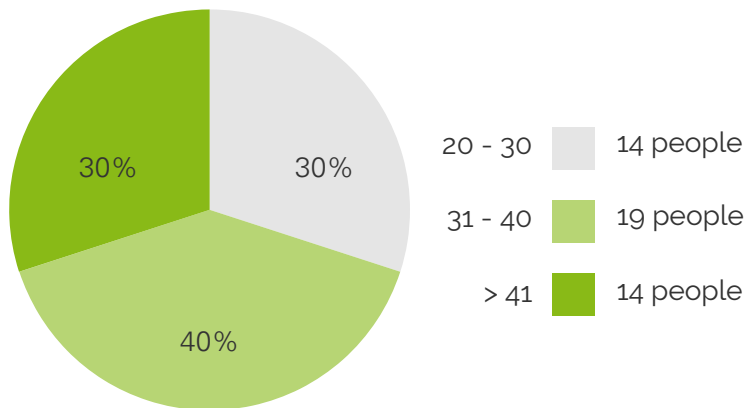
LOCAL STAFF



expatriated staff 22 people
local staff 47 people



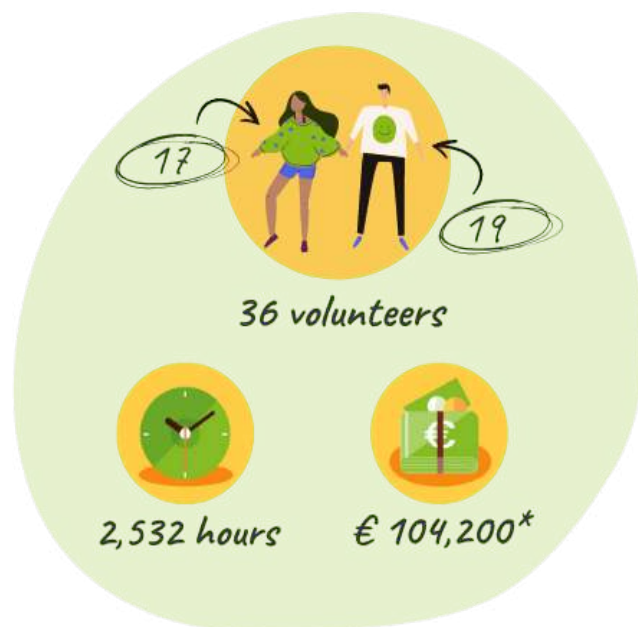
annual contract 18 contracts
multi-annual contract 9 contracts
contratto occasionale 20 contracts



Humanity and competence at the service of others

Our greatest resources are our volunteers, who put their time and skills at the disposal of our activities.

The board of directors, by statute, is composed of people who work for the Association without being remunerated [page 10]; some other volunteers help us in the office, in Italy or abroad, allowing us to carry out our work more effectively in terms of planning and reporting; others support us in educational activities or in informative or fundraising activities. All are equally important to us and we believe everyone receives in exchange an enriching life experience.



*Benevolent work estimated according to the value per hours/days established by the Ministry of Foreign Affairs

Most of the volunteers are occasional and are involved in promotional and fundraising activities, especially within the “Dona un SorRiso” [page 32] campaign: in this year of pandemic, their number has drastically decreased as almost all of the fundraising events were cancelled and those that resumed after the lockdown registered a much lower turnout. Therefore, if in 2019 there were 52 volunteers in this area (for a total of 76), in 2020 there were only 16; the number of volunteer hours also dropped from 6,263 to 2,532 with 36 active volunteers.

Despite this, the benevolent contribution generated was higher (it was 102,330€ in 2019) as a result of the continued commitment of two trainees in the area of Cooperation Projects from the Politecnico of Milan, carried out partly in Italy and partly in Macedonia during 6 months.

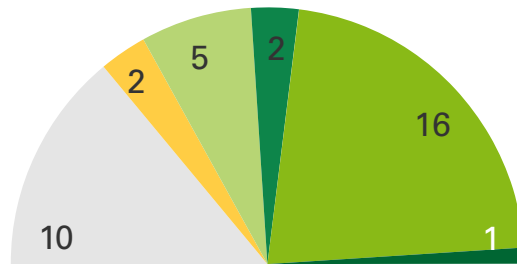
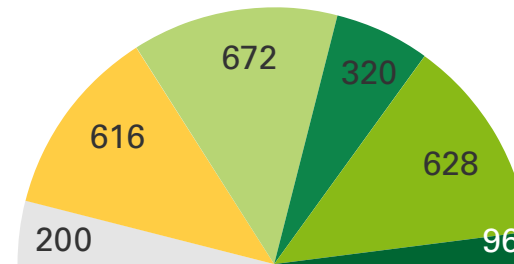
We would like to mention the contribution of a Lithuanian young woman in the European Voluntary Service, who was mainly involved in the educational sector in Italy, and who for personal reasons ended her service early.

The [European Voluntary Service](#) is an international voluntary service experience financed by the European Commission, intended for young people aged 17-30 and with a duration varying from 2 weeks to 12 months. Since 2014, CELIM is an accredited host organisation in association with “Joint”.

Those undergoing Universal Civil Service are not counted among the Volunteers [page 20].

We would like to point out that, in agreement with the competent Court, we accepted one person to carry out [work of public utility](#) by supporting us in the Communication and Fundraising sector (from February to November) and another one to carry out her probationary period by supporting us in the Global Citizenship Education sector (from February to June).

Finally, we would like to commemorate here [Paolo Bergamini](#), who passed away in January. He was one of our most devoted volunteers, who, since the early 2000s, had been involved in the accounting of a number of projects.

Volunteers per working area*Volunteers per working hours*

WHITE HELMETS

Young people in Universal Civil Service



FOCSIV and its members, including us at CELIM, offer young people between the age of 18 and 29 a 12-month experience of personal and professional growth as well as of civil commitment financed by the Department for Youth Policies and Universal Civil Service. When abroad, volunteers work as White Helmets in areas of social conflict with the key task of preventing situations of human, cultural and economic hardship; when in Italy, they have the opportunity to learn about local problems and conduct activities to raise awareness.

CELIM has been an accredited civil service organisation since 2003.

During the year, out of the 10 young volunteers expected in Italy, 9 joined in May; abroad, out of the 14 expected, 2 started in Albania in August and 7 in Zambia at the end of October. The reason of the different starting dates was due to comply to different health needs and regulations of the various countries and to guarantee the safety of our volunteers.








The pandemic also caused the delay of the 2020 call for applications, which only came out on 21 December.





WHAT WE DID

Activities in Italy and abroad

SDG (PRIORITY INTERVENTION AREA)	COUNTRY	PROJECT	DIRECT BENEFICIARIES	INDIRECT BENEFICIARIES	COST
 2			3,253	794,599	473,955
	Lebanon	Quality oil and olives	587	0	210,870
	Mozambique	Support development in Zambezia	696	599,599	182,407
	Zambia	Low impact agriculture	1,970	195,000	80,678
 4			2,723	15,366	105,294
	Italy	2 Education of global citizenship projects	2,185	11,400	37,780
	Italy	3 Education and training services	538	3,966	67,514
 8			3,681	14,060	526,659
	Zambia	Olga's - The Italian corner	7	150	3,324
	Kenya	Milky: Kenya's white gold	2,820	10,500	221,604
	Kenya	Farming the future	674	3,370	98,979
	Kosovo	Work and entrepreneurship	180	40	202,752
 10			1,330	9,462	422,324
	Lebanon	Trapped women	1,024	8,872	399,919
	Zambia	Disability	306	590	20,905
	Turkey*	Amal Turkey			1,500
 11			2,761	31,139	604,615
	Macedonia	Promoting the inclusion of the Roma	767	22,429	332,776
	Mozambique	Withstanding climate change	1,994	8,710	271,839
 15			650	16,086	414,863
	Albania	Conservation of protected areas	650	16,086	414,863
	Albania	VaLore Green e Blue CoAL-Ition			
 16			1,452	8,292	367,446
	Zambia	The second chance	1,452	8,292	367,446
TOTAL			15,850	889,004	2,915,156

*Investment for
direct beneficiary*

€ / 

=

€ 184

The Sustainable Development Goals, contained in the 2030 Agenda of the United Nations, represent the common targets for a series of important development issues. As requested by many funders, we decided to adopt such goals to define the main areas of intervention of the activities we carry out.

* The "Amal Turkey" project operationally ended in 2019, but the figure refers to what was finally spent in 2020.

End hunger, achieve food security and improved nutrition and promote sustainable agriculture

Investing in small-scale farmers is the way to ensure food security, improve nutrition and, at the same time, eradicate poverty by generating sufficient incomes.

The second goal calls for «doubling the agricultural productivity and income of small-scale food producers (...) also through secure and fair access to land, additional productive resources, knowledge, financial services, and markets” and “increasing investments (...) in rural infrastructure, agricultural research and training, and technological development (...) in order to improve agricultural productivity in developing countries.»

In Mozambique ([Farming the future in Zambezia](#)) and Zambia ([Slow-impact agriculture](#)), we have promoted a resilient development of agriculture. This represents a new way of conceiving agriculture as a tool to respond to climate change, reduce the impact on the environment, encourage the growth and diversification of production, fight poverty, and increase the income of farming families.

We have created infrastructure and provided training courses on production and processing techniques, distributed tools, plants and seeds. This has allowed small farmers, fishermen and beekeepers to improve and expand their production, which has guaranteed them adequate nutrition throughout the year along with a solid source of income.

We have also started to work in Lebanon ([Quality oil and olives](#)) where large quantities of poor-quality oil are produced and its waste is dumped into the environment: an unsustainable environmental situation that generates little income.



Mozambique



Zambia



Lebanon

Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

CELIM works for «the fair and high quality completion of primary and secondary education leading to adequate and tangible learning outcomes», in particular supports minors in vulnerable situations, in order to give them the opportunity to gain access to cultural and social resources necessary for their personal and social fulfilment.

The [#tu6scuola](#) project has given concrete answers to the causes of early school leaving, through a model of active teaching that supports children throughout their growth.

The project [La mia scuola è differente](#) has implemented actions to address the low level of education among minors, by helping students develop technological, scientific and cultural skills that are essential for their life and their future.

Through [Green School](#) and [Odiare non è uno sport](#) we respectively aimed at enabling a new environmental awareness and at promoting respect for others and for the differences on social networks as well as in the world of sport.

An education that aims to raise individuals who become aware and respectful of the human and natural context in which they live.

The educators have involved students, teachers and families in the planning and sharing of experiences and resources, also through the digital education. They have tried to reach each student with new approaches and innovative ideas with the aim of addressing the serious pandemic situation in a constructive way and also in view of the global challenges of the future.



Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all

A sustainable economic growth requires the creation of dignified working opportunities and conditions that stimulates the economy and that, at the same time, doesn't harm the environment. At CELIM we support the most discriminated groups - women and young people - in their access to the working environment, through vocational training or loan availability, by putting them in contact with companies or helping them entering the official labour market.

In Kenya (**Milky**), we work to develop a dairy chain that is self-sufficient and of high quality (the training provided has improved the knowledge and skills of farmers and about a hundred of them have been employed in the official market of milk sales). It also aimed at protecting the environment (by promoting the production of clean energy, the reforestation to offset CO2 emissions and the proper management of water resources).

With the **Laikipia** project, we have trained farmers according to the principles of permaculture, with the aim of designing and maintaining man-made landscapes so that they can both meet the needs of the population and, at the same time, preserve the ecosystem.

In Zambia, the **Olga's-the Italian Corner** (an accommodation that supports the education of vulnerable young people at the Youth Community Training Centre) continues to be supported through voluntary activities and small fundraising events, especially to cope with the crisis of the tourism sector caused by the pandemic.

In Kosovo (**Work and Entrepreneurship**), where the level of unemployment among young people is very high, we supported the implementation of professional training and self-entrepreneurship activities, with particular attention to female-led start-ups.



Kenya



Kenya



Kosovo

Reduce inequality within and among countries

The fight against poverty starts with an inclusive economic growth that ensures equal opportunities for men and women, access to social services, education and other basic services.

In Zambia, we worked in the area of disability (**Disability**). The aim was to improve the education provided, ensuring high quality teaching, adequate facilities and qualified teachers, in order to increase future employment opportunities and to provide an adequate healthcare support. We tried to fight against the social stigma that affects people with disabilities through conferences and meetings in different neighbourhoods.

In Lebanon (**Trapped women**), women who have migrated to find better economic conditions, are victims of the kafala, a legal system that ties them to their employer, who often retains their documents, denies them a lawful salary, and often abuses them sexually and verbally. We have assisted these women throughout their journey back from Lebanon (by reinforcing the support service, protecting and returning them to three shelters, improving the hygienic and sanitary conditions of the detention centre, providing psychological, medical and legal assistance) until their return to Ethiopia (by facilitating their reintegration into the labour market).

During the lockdown, we also helped women who were forced to live on the streets because they had been kicked out of their working families, by providing them with shelter, food and psychological assistance.



Zambia



Lebanon

Make cities and human settlements inclusive, safe, resilient and sustainable

The development of large urban areas has fostered a social and economic progress, but it has also contributed to a situation of degradation because of the lack of basic services and adequate housing, declining infrastructure and pollution. Goal n. 11 aims to reduce the ecological footprint of cities.

In Macedonia, in order to ensure «adequate, safe and affordable housing and basic services (...) especially for the most vulnerable people», a census of Vinica's Roma population has been initiated (*Promoting the inclusion of the roma*): having them registered at the civil registry is a precondition for gaining access to health and social services (school, housing, etc.).

In Mozambique, in two areas of the central province of Zambezia (*Withstanding climate change*), we have been working to implement there the government's regional development plans. These plans are aimed at strengthening the ability of three thousand farmers and their families to adapt to climate change, by improving their skills to manage risk and to react to emergencies (such as floods and droughts). The goal is to prevent major losses of goods and crops, and consequently to stabilise and improve the economic conditions of the beneficiaries. We have implemented measures to improve the agricultural production and at the same time we have promoted the expansion and development of new supply chains, which in turn has ensured a diversified production. The actions taken on the ground were carried out in parallel with training sessions aimed at learning about capacity building, credit promotion, distribution of productive resources as well as at involving women, who became key actors in the process of resilient development.



Protect, restore and promote sustainable use of terrestrial ecosystems , sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss

Protecting the biodiversity and combating the desertification caused by both human activities and climate change means preserving and using our ecosystems in a sustainable way. It is necessary to «take effective and immediate actions to reduce the deterioration of natural environments and to halt the destruction of biodiversity» in a sustainable context.

In Albania, through three interconnected projects (Conservation of protected areas, Enhancement of natural areas e NaturAlbania), we have worked to optimise the way in which protected natural areas are run, to reduce environmental impact and damage, and to improve sustainable tourism.

Since joining Natura 2000, which is the main EU framework to preserve biodiversity and one of the criteria for the country's admission to the EU, Albania has created national parks and nature reserves. To support them, we have promoted the training of park rangers and of ministerial and municipal officials, defined local plans for waste collection, distributed waste and compost bins, organised information and training sessions for citizens and students, and worked with local companies to replace sources of traditional energy with renewable ones.

This is improving the quality of the environment for the whole community and the preservation of biodiversity.

Nature can be leveraged as a resource for communities, so in this context, we have worked to promote sustainable tourism activities that not only leverage the unspoiled environment of southern Albania, but also promote the country's history and culture.



Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

Peaceful and inclusive societies, created through universal access to justice and relying on accountable and effective institutions, are the foundation of a sustainable development. In Zambia, home to the worst prisons in Africa (25,000 prisoners forced to live in spaces designed for 8,000, die from lack of water, food and care), we work on reintegrating ex-prisoners into society (*The second chance*).

We have focused on supporting ex-prisoners to reduce recidivism: today, three out of ten offenders are arrested and sentenced again within six months of release because they have no alternative. Therefore, in the last three years, we have set up educational programmes in seven prisons, renovated buildings and classrooms, helped inmates to take professional exams (by mentoring them and providing them with teaching materials), promoted trainings for prison staff, and lobbied the relevant institutions at local and national level. We have also promoted micro-entrepreneurial activities: prisoners who have served their sentences and attended professional training courses have been given kits to start their own businesses.

Supporting education, training and employment for inmates has significantly reduced the recidivism rate (from 27% to 4.7% over the three years of the project). Activities to raise awareness and combat stigma have contributed to their better reintegration into society.

All of this with the ultimate goal of contributing to a peaceful, fair and inclusive society.



A journey that requires guidance



INFORMATION AND GUIDANCE ON COOPERATION

- Informative sessions at ISPI (Institute for International Political Studies of Milan) organized as part of the Summer and Winter Schools programs and the Master in International Affairs that led to specific follow-up sessions.
- Because of the pandemic, all activities took place online: two webinars were held on “Working in International Cooperation in the Era of Covid-19” and one on “Time Management in the Uncertain Era of Covid-19. Lessons learned from working in international cooperation” in which 31 people participated and which resulted in 8 individual interviews.

SELECTION

- A total of 335 CVs were evaluated (83 for the civil service position, 113 for the co-operator position; 30 people introduced to international cooperation, 109 interested in other areas) and a total of 43 interviews were carried out.
- Total interviews carried out for the selection of co-operators for the 113 CVs received: 54 for the role of project leader in “ACAP-Albania”; 34 for the role of project leader in “DOT-OLIVE-Lebanon”; 25 for the role of Administrative Manager at our headquarters in Milan.
- Collaboration with the “Joint” Association to select 1 candidate for the European Voluntary Service [page 19].

TRAINING

The training for co-operators and volunteers who took part to the Universal Civil Service (2019 call for applications) was conducted online before its start [page 20]. In contrast, the review sessions at the end of the service for those who took part to the SCU from the previous call (2018) were held in person in February, when the pandemic had not been announced yet.

Telling a story of change

online

Website

- sessions: from 25,944 to 28,072
- active users: from 18,970 to 21,406
- page visualizations: from 42,109 to 57,425

Social networks

- Facebook: from 2.830 to 3.077 Like to the Page
- Twitter: from 733 to 747 followers
- Instagram: from 478 to 579 followers
- Youtube: from 59 to 83 subscriptions
- LinkedIn: from 538 to 949 links

Newsletter

It is sent every three weeks to a distribution list containing approximately 3,800 contacts.

Social Report

This document responds to the need, even more than the duty, to transparently share the information and documentation of the activities we perform, and tries to assess their social impact. In respect of the environment, we do not print it but we publish it on our website and on the main portals for [transparency](#) and [accountability](#) (OpenCooperazione and ItaliaNonProfit).

As required by law, we also publish the [funding](#) we receive from public authorities.

paper

The AdLucem magazine

The magazine, sent twice a year in hard copy or pdf to members, active donors and all stakeholders who request it (about 750 contacts between individuals, groups and organisations), describes in greater detail some of CELIM's interventions abroad and in Italy.

Mailing

In rotation with the magazine, also a letter is sent by post to the above contacts and by email to the entire mailing list providing updates on the progress of a specific project and to raise funds for it.

Press Office

This activity resulted in two radio interviews, 16 articles, 10 events and fundraising campaigns.



How we advocate for change



promotional campaigns

Abbiamo fatto l'uovo

Since 2017 we have been offering handcrafted Easter eggs containing solidarity surprises in exchange for donations to support an educational project in Italy. Unfortunately the «We laid an egg» campaign suffered from the lockdown more than other activities: we distributed only 127 eggs, compared to the 600 of the previous year. The funds raised went to the «Green School» in Lombardy. In addition, as the distributor - an artisanal bakery called Dolci Saperi- is part of a project of the Variopinto Association, a share of the cost of the campaign went to support their activities in Rwanda.

Dona un sorRiso

Since 2019, we have been offering 1 kg packs of Carnaroli rice in return for donations to support a humanitarian project abroad. This rice is produced by the Antica Riseria Tarantola della Bruciata company in Albairate, near Milan, and is therefore local, organic, biodynamic and chemical-free. Because of the lockdown, the ban on gatherings and the impossibility of holding fundraising events in their farms, this year the «Dona un sorRiso» campaign suffered a drastic drop: we distributed only 6,471 packs against the over 11,000 of the previous year, and the funds raised went to the «Milky» in Kenya. The donations from parishes and individual was in any case remarkable.

The Panettone of solidarity

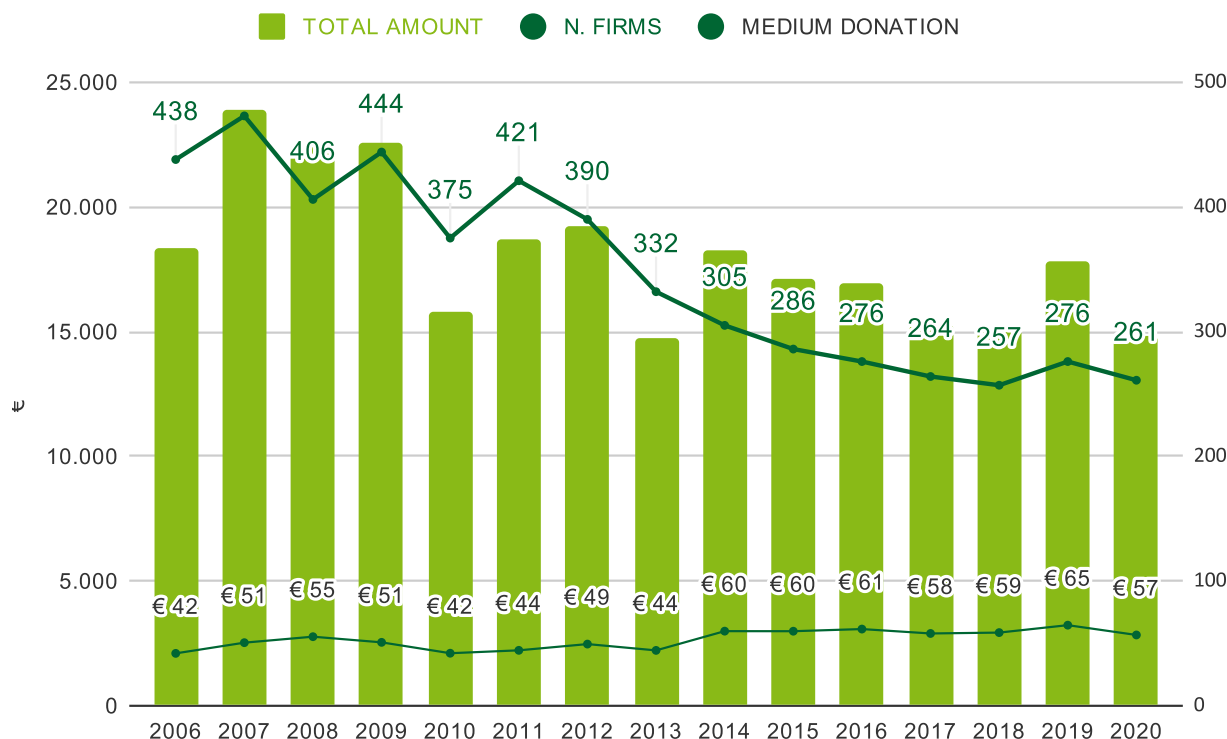
The Christmas campaign, on the other hand, did not suffer from the effect of the pandemic: 1,110 panettoni were distributed, against almost 900 of the previous year, and funds were raised for the project «Farming the future in Zambezia» in Mozambique. Most of the panettoni were purchased from the artisan bakery Dolci Saperi and were made with fair trade ingredients and packaged in colourful African fabrics.

5 x 1000 (an Italian tax contribution scheme)

Because of the pandemic, many non-profit organisations have suffered a sharp drop in their income as donations have been given mainly to support the medical and scientific research. In order to support these organisations, the Government has granted funds from the 5x1000 campaign for two years (2018 and 2019). During the first year, the number of signatures and their financial contribution remained almost unchanged, while in the second year, there has been a visible increase in both the number of people who chose to allocate their 5x1000 to CELIM (+7%) as well as their contribution, reversing the trend of the recent years.



33



Dacci oggi il nostro pane quotidiano - Together for the last ones

The pandemic has affected everyone, but not all equally: the most obvious result is the worsening of disparities, as it became even more difficult for some people to have access to adequate treatments, food or to a safe place to live. For this reason, our association Focsiv and the Caritas Italiana have joined forces to support initiatives in favour of 'the last ones'. CELIM has joined the campaign "Give us this day our daily bread" and decided to raise funds to support employment, and therefore income generation, in Mozambique [[«Farming the future in Zambezia»](#)].



Fund raisings

Crowdfunding and external fundraising platforms

- **HelpFreely**: it is a platform linked to e-commerce sites through which people - who have chosen CELIM as the non-profit organisation to donate funds to support us simply by making online purchases. Over the years though, the number of these "heroes" has not increased, and fewer and fewer users remember to activate the application or carry out transactions on the affiliated websites.
- **Benevity**: we receive funds from employees of companies all over the world that are registered with this platform. This year we have supported two Milan-based companies committed to fighting the spread of covid-19 [*], cooperation projects and the purchase of hygienic and sanitary materials to safely carry out activities with young people in Italy («Attività educative in sicurezza»).
- **Donate your energy**: 5 users choose their electricity supplier via the platform, generating in this way a donation in favour of CELIM.
- **Facebook**: three followers opened a fundraising campaign for the birthday, and we proposed the «Attività educative in sicurezza» campaign.

*We report the activation of 4 fundraising events launched by CELIM but in favour of other projects to support the fight against the spread of covid-19. More details on page 36- Being part of the change.

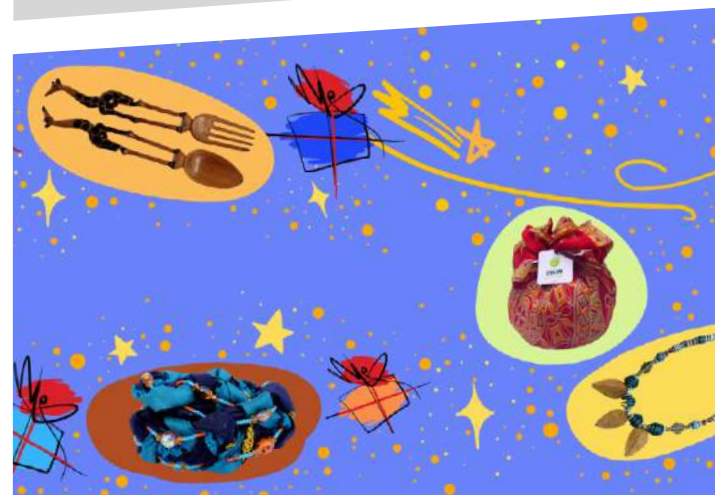
Solidarity gifts

Because of the pandemic and the cancellation of almost all ceremonies, there were no requests for gifts.

This year, we could not even set up the traditional Christmas temporary shop, so we decided to invest in the creation of a real e-commerce site where we offered handicrafts from the countries where we operate. In particular, for the first time we offered washable masks sewn by inmates as part of the «**Second chance**» project in Zambia.

This new channel received a total of 463 views, led to 35 new contacts and raised funds for institutional activities in Italy and abroad.

Some products have also been presented on the section "Solidarity Gifts" of the *ItaliaNonProfit* portal and on the website *Soci in rete* of Banca Etica.





CRAL, GAS and other companies

35

- 33 Groups for Solidarity Purchasing and companies, professional firms, banks and cooperatives (8 overall) have chosen to support us by purchasing Easter eggs and Panettoni.
- Only two Company Recreational Clubs joined our Christmas campaign: the restrictions imposed by companies on allowing people from outside to access their premises as well as their choice, whenever possible, to have employees working remotely made it impossible to set up stalls inside their offices.
- The company **Frigerio Food Ingredients** chose to support our activities with a donation during Christmas. The section **Amazon Web Service** supported the campaign «Attività educative in sicurezza» by donating 25 bottles of hand sanitizer, 2,000 surgical masks and 25 boxes of antiseptic wipes: one part of the material donated was kept for educators and volunteers involved in activities with children, and another one was delivered to 3 schools with which we work.

events

Concert - Le stagioni del mondo - Orchestra Sinfonica di Milano Giuseppe Verdi, Ensemble laBarocca- 16 October, 16 pm

The only event organised in the short timeframe when the Auditorium Fondazione Cariplo in Milan was able to reopen its doors to the public, was the traditional charity concert by the Verd Orchestra. The combination and performance of Vivaldi's "Le quattro Stagioni" and Piazzolla's "Las cuatro estaciones portenas" was a great success among the 56 people that participated (for CELIM), a smaller number compared to what we are used to, because of the restrictions and fears caused by the pandemic.

The 10-year collaboration with the Orchestra allowed us to have some tickets available at a reduced cost to raise funds for the «**Trapped women**» in Lebanon.

Informative webinars

During the lockdown and afterwards, we organised a number of free online meetings to raise awareness of the current social and health situation in some of the countries in which we operate, through the stories of the journalist Enrico Casale and the testimony of volunteers in the field: on 28/04 we held «Zambia at the time of Covid-19», on 12/05 «Lebanon, between the economic crisis and the coronavirus epidemic», on 2/05 «Albania, a bet for a sustainable future».

Being part of the change

There are several organisations that have decided to participate with us in bringing about real change in local communities:

- for over thirty years, **Bethesda association** has been supporting CELIM's activities: this year, after a well-attended meeting via Zoom on 22 November with the former co-operator who ran the «DisAbility», project, the young members of the association organised a fundraising event over Christmas in the apartment in Via Cannero in Milan, where its headquarters are, to support their disabled and vulnerable peers in Zambia.
- the cultural association **7 Mila Miglia Lontano** decided to support two of our projects in Africa through two stages of the 'H2O Planet' project, with which it intends to carry out, by 2026, some documentary trips along the coasts of the planet. Through the images and stories of photographers, video makers, journalists, biologists and passionate travellers, these trips aimed at investigating the condition of waters and the relationship that people have with this fundamental resource. Unfortunately, with the outbreak of the pandemic, the trip to Zambia ended before its time and the one to Mozambique never started. However, an online auction was set up with photos from previous trips, which allowed to raise funds for the projects that would have been affected by those trips.
- a **Parrish** decided to deepen the relationship established with CELIM through the «Dona un sorRiso» campaign: on 20 October, upon their request, we organised a meeting in Lainate to talk about cooperation, missionary works and our projects in Africa.

In addition, whenever possible, we rely on providers with a social purpose:

- we have a bank account with **Banca Popolare Etica**
- shipments to donors are handled by the **Social cooperative Francis**



Today, which promotes the social inclusion of disadvantaged people through work

- especially during the Christmas period, collaborations with other non-profit organisations in the Milan area (**Variomondo**, **Scarceranda** and **La Strada**) allow us to expand the range of products we can offer to the public and at the same time help other valuable social activities.

Last but not least, we launched five fundraising events in aid of other organisations:

- **Caritas Anatolia**, which managed humanitarian aid and reconstruction works after the earthquake that struck the Turkish region at the end of January
- **La casa del sole** and **Una mano alla vita**, two small-to medium-sized charities in the Milan area that are excluded from the large-scale fundraising campaigns because of their size, were helped to contain the spread of Covid-19 among staff and patients thanks to the purchase of protective and sanitising materials
- **Apmed**, an association working in Togo, which bought food and seeds for the inhabitants of some villages heavily affected by the lockdown
- **Olga's - The Italian Corner** in Zambia, which, with the collapse of tourism due to the pandemic, was at risk of not being able to continue its activities and not even being able to pay severance pay to its redundant employees.



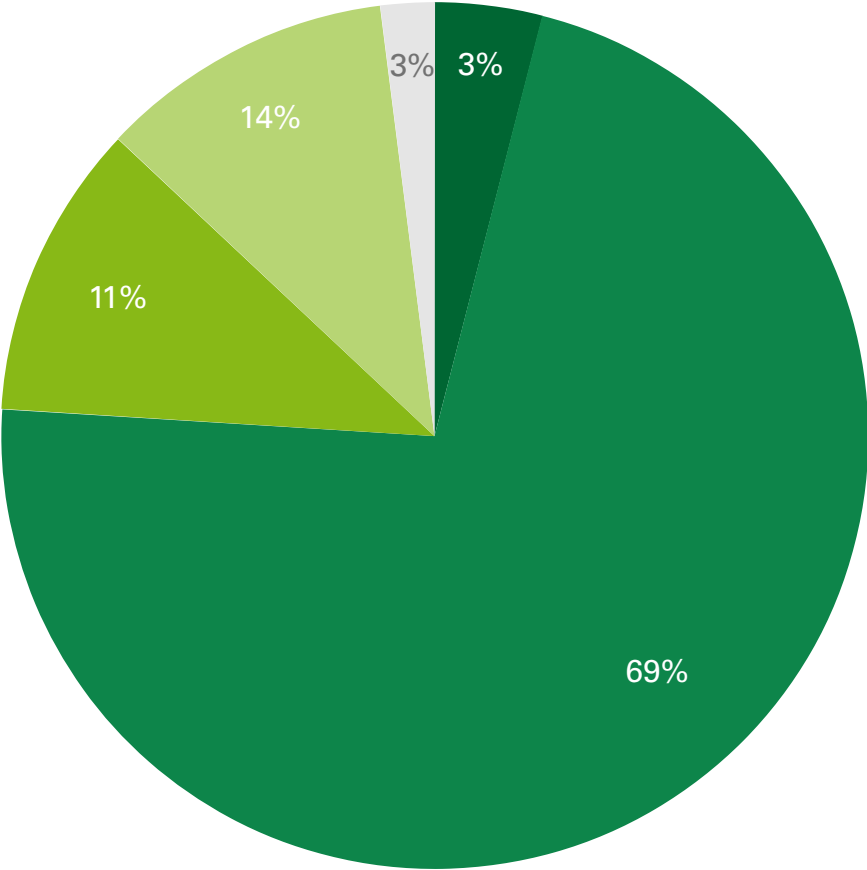


OUR RESOURCES

Here are the numbers: our transparency

Financial resources

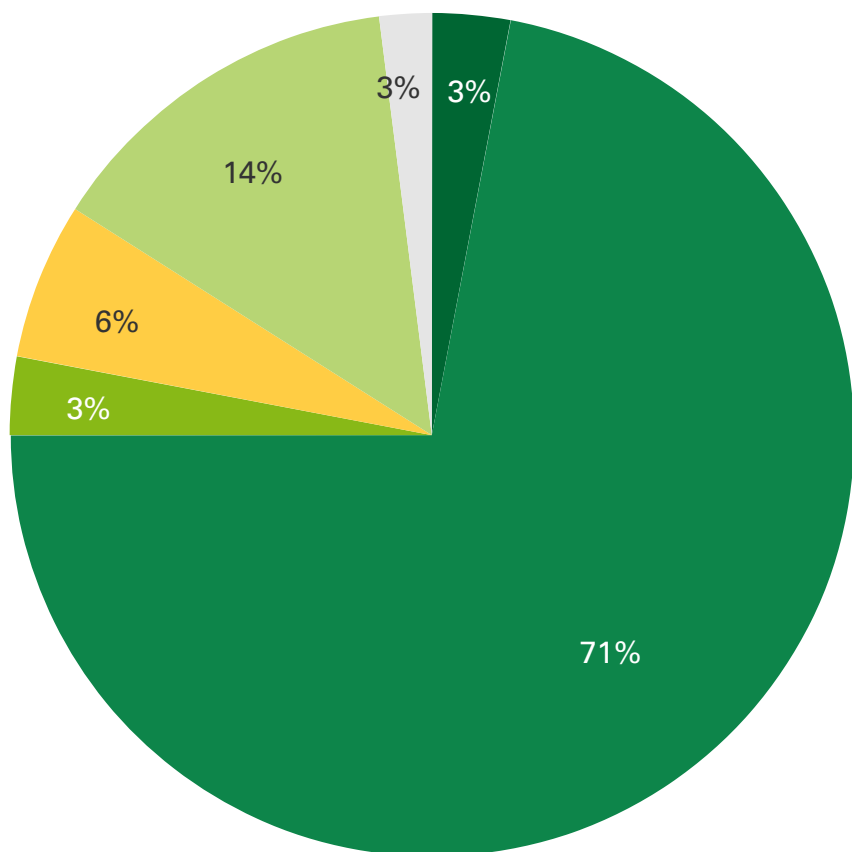
INCOME: 3,996,919 €



	2020	2019
contribution for educational projects in Italy	€ 106,292	€ 184,919
contribution for cooperation projects	€ 2,766,953	€ 3,006,153
communication and fund raising activities	€ 446,762	€ 451,979
services to third parties	€ 572,712	€ 450,911
in-kind contribution (voluntary)	€ 104,200	€ 102,330

- Contributions for projects are explained on page 15 - Funders
- The income from fundraising and self-financing activities include: 5 x 1000, donations from private individuals, donations from events and campaigns, membership fees
- The income for services to third parties refers to the funding of the activities offered to: the Caritas Ambrosiana, the Caritas Italiana, the Managing Agency of the Chirundu Hospital, the Archdiocese of Milan.
- The in-kind contribution includes the charitable work guaranteed by volunteers [page 19]

EXPENSES: 3,996,420 €



	2020	2019
educational projects in Italy	€ 105,294	€ 183,186
cooperation projects	€ 2,836,253	€ 3,048,888
communication and fund raising activities	€ 110,438	€ 143,947
structure	€ 258,528	€ 261,007
membership fees	€ 8,993	€ 6,022
services to third parties	€ 572,714	€ 450,911
volunteers	€ 104,200	€ 102,330

- Project expenses do not include the costs of the staff in Italy, but they refer to all those expenses associated with the implementation of these projects, including the staff abroad
- Charges for communication and fundraising activities also include the salary of dedicated staff
- Fixed costs include: utilities, supplies, auditing and wages of the members dedicated to the coordination of projects and people. Since 2016, we have been benefitting from a loan for use contract
- The membership fees paid are for membership in: Focsiv, CoLomba, Ong2.0
- Services to third parties refer to the activities offered to: the Caritas Ambrosiana, the Caritas Italiana, the Managing Agency of Chirundu Hospital, the Archdiocese of Milan
- The in-kind contribution includes the charitable work guaranteed by volunteers [page 19]

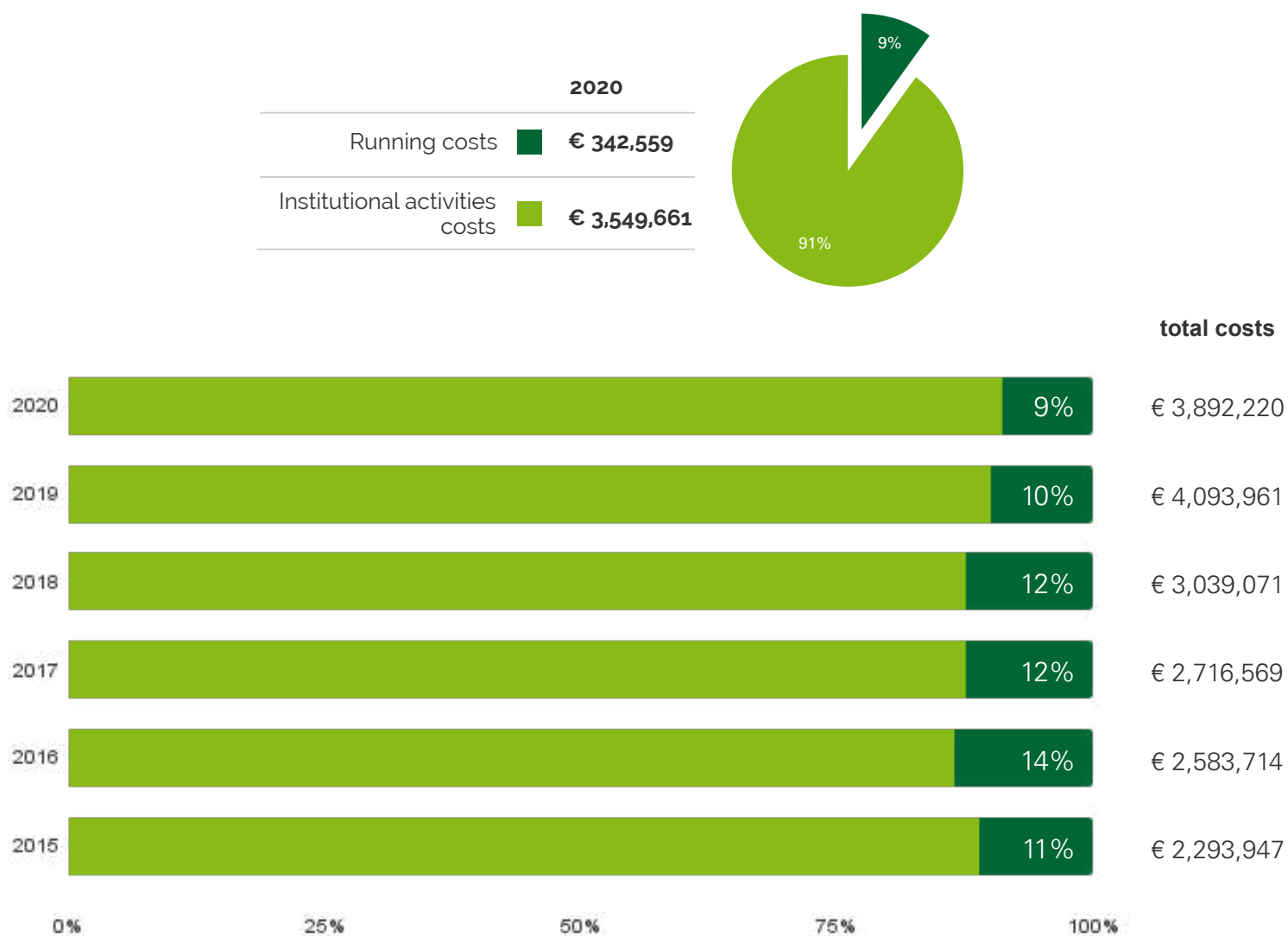
The breakdown of expenses is the same in percentage terms as in the previous year, which demonstrates a certain consistency in the type of activities we carry out.

OUR STRUCTURAL COSTS EFFICIENCY

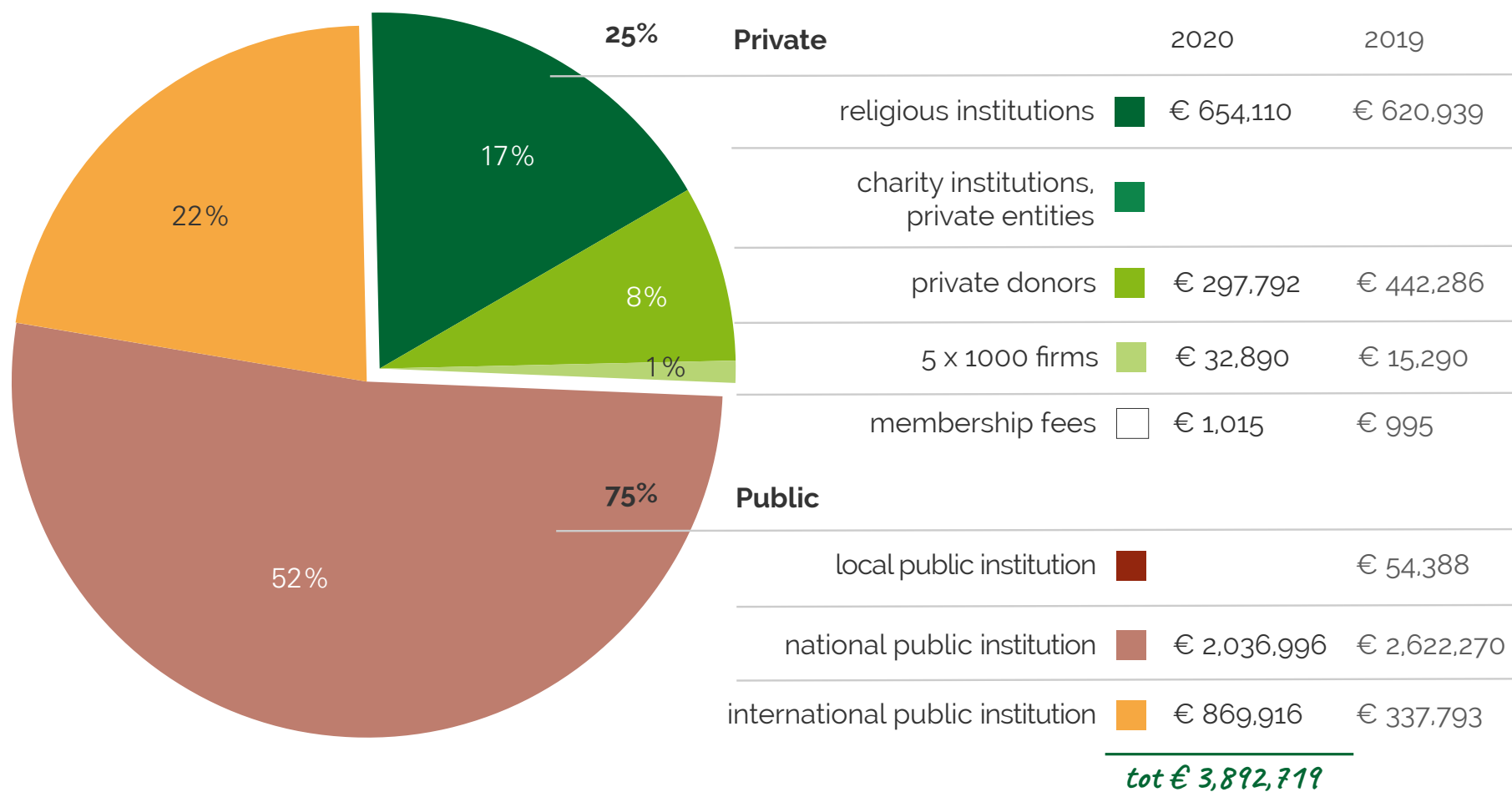
In 2020, for each euro collected, **91 cents** were used to carry out the activities and 9 cents were used to cover our structural costs.

We consider as **institutional activities** i cooperation projects abroad and the educational ones in Italy, the services carried out on behalf of third parties and the voluntary work. **Structural costs** include the costs of the office in Milan, promotional activities, fundraising events and membership fees to networks and federations.

Non-monetary contributions, for a total amount of € 104,200, are excluded from the calculation [page 19].

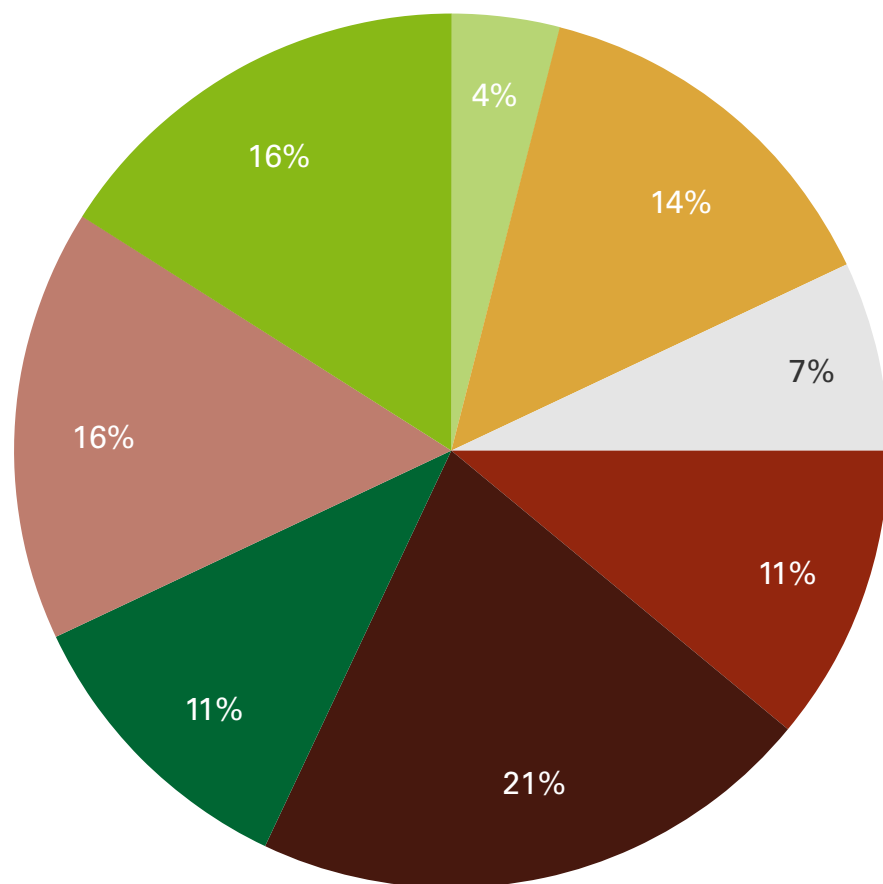


DIVERSIFICATION OF OUR FUNDING SOURCES



- As explained on page 22, non-monetary contributions add up to a total of € 104,200; our monetary income is therefore € 3,892,719
- The pandemic has had an impact on donations received from private individuals; also for this reason, the Government has granted funds from the 5x1000 campaign for two years (2018 and 2019)
- Religious bodies that have funded us: CEI (the Italian Episcopal Conference), the Archdiocese of Milan, the Caritas Ambrosiana, the Caritas Italiana
- National public institutions that have funded us: AICS (the Italian Agency for Development Cooperation), the Ministry of the Interior for the National Civil Service
- International public institutions that have funded us: the European Delegations in Kosovo, Macedonia and Zambia, IADSA (Italian-Albanian Development Cooperation Programme)

INVESTMENT BY GEOGRAPHICAL AREA



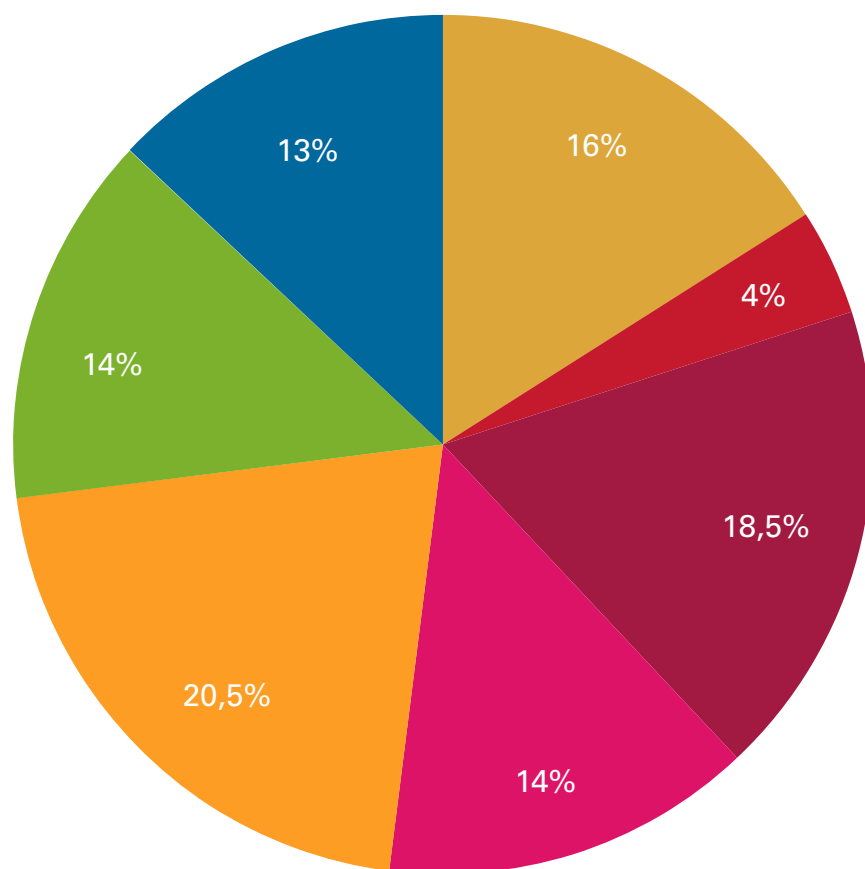
Italy	5 projects and services	€ 105,294
Albania	3 projects	€ 414,863
Kosovo	1 project	€ 202,752
Macedonia	1 project	€ 332,776
Lebanon	2 projects	€ 610,789
Kenya	2 projects	€ 320,583
Mozambique	2 projects	€ 454,246
Zambia	4 projects	€ 472,353
*Turkey		€ 1,500

tot € 2,915,156

Here and on the next page, where we describe the investments done according to the most urgent areas of intervention, we take into considerations the expenses allocated to the implementation of the projects in the area of the international cooperation and of the global citizenship education, not the services carried out on behalf of third parties nor the voluntary work.

**€1,500 refer to the money spent in 2020 for a project in Turkey, despite the fact that it was considered operationally completed in 2019

INVESTMENT BY PRIORITY AREA



SDGs



Zero hunger



3 projects



€ 473.955



Quality education



5 projects
and services



€ 105,294



Decent work and
economic growth



4 projects



€ 542,252



Riduce
inequalities



2 projects



€ 422,324



Sustainable cities
and communities



2 projects



€ 604,615



Life on land



3 projects



€ 399,270



Peace, justice and
strong institutions



1 project



€ 367,446

tot € 2,915,156

As in the previous page, we only take into considerations the expenses allocated to the implementation of the projects in the area of the international cooperation and of the global citizenship education, not the services carried out on behalf of third parties nor the voluntary work.

*The total costs of € 1,500 spent in Turkey in 2020 (for the “Amal Turchia” project which was considered operationally completed in 2019) were counted in the SDG 11 (Reducing inequalities), which was part of the project’s goal.

Ce.L.I.M. - ONLUS (Centro Laici Italiani per le Missioni)

REVENUES AND COSTS 2020

REVENUES	31/12/2020	31/12/2019	COSTS	31/12/2020	31/12/2019
1) FROM TYPICAL ACTIVITIES			1) FROM TYPICAL ACTIVITIES		
1.1) Third party projects	572.712	450.911	1.1) Third party projects	572.714	450.911
1.2) Education and public awareness	106.292	184.919	1.2) Education and public awareness	105.294	183.186
1.3) Recruitment and training	12.150	31.135	1.3) Recruitment and training	35.400	41.917
1.4) Own projects	43.281	92.117	1.4) Own projects	87.720	95.924
1.5) Italian Catholic Church projects	81.398	170.028	1.5) Italian Catholic Church projects	82.178	170.028
1.6) Italian Agency for Cooperation projects	1.794.391	2.406.216	1.6) Italian Agency for Cooperation projects	1.794.391	2.444.953
1.7) European Union projects	847.884	337.793	1.7) European Union projects	871.964	337.983
Total	3.458.108	3.673.118	Total	3.549.661	3.724.902
2) FROM NON-TYPICAL ACTIVITIES			2) GENERAL SUPPORT		
2.1) Basic services	262.285	207.875	2.1) Basic services	219.520	202.903
2.2) Communication and fund raising	158.684	195.168	2.2) Communication and fund raising	110.438	143.947
2.3) Contingent revenues	11.951	14.306	2.3) Contingent costs	8.310	17.349
2.4) Voluntary services	104.200	102.330	2.4) Voluntary services	104.200	102.330
Total	537.120	519.679	Total	442.468	466.529
3) FINANCIAL			3) FINANCIAL		
3.1) Interests		5	3.1) Bank, post and financial costs	4.291	4.860
3.2) Per proventi da titoli iscritti nell'attivo	1.692	3.490	Total	4.291	4.860
Total	1.692	3.495			
			TOTAL COSTS	3.996.420	4.196.291
			OPERATING RESULT	500	
TOTAL REVENUES	3.996.918	4.196.291	TOTAL BALANCE	3.996.919	4.196.291

The current financial statement is true and is fair representation of bookkeeping.

Milan, 12th April 2021

Andrea Pierangelo Campoleoni
President



ATTACHED

ASSETS		31/12/2020	31/12/2019
B) Fixed assets			
I. Intangible		31.650	31.650
- depreciation funds	-	22.727	18.717
- devaluation funds		-	-
		<u>8.923</u>	<u>12.933</u>
II. Tangible		11.550	11.550
- depreciation funds	-	6.060	3.750
- devaluation funds		-	-
		<u>5.490</u>	<u>7.800</u>
III. Financial		516	516
- depreciation funds		-	-
		<u>516</u>	<u>516</u>
Total fixed assets		14.929	21.249
C) Current assets			
II. Credits			
1) Towards donors			
- short term		2.573.725	2.312.607
- long term		1.881.928	2.881.567
		<u>4.455.653</u>	<u>5.194.174</u>
5) Towards others			
- short term		31.203	23.459
- long term		-	-
		<u>31.203</u>	<u>23.459</u>
Total credits		4.486.856	5.217.633
III. Financial resources		75.000	132.098
IV. Liquidity		1.744.881	2.124.754
Total current assets		1.819.881	2.256.852
D) Active accruals and rediscounts		440	682
Total assets		6.322.106	7.496.416

LIABILITES	31/12/2020	31/12/2019
A) Net capital worth		
III: Free		
1 Endowment fund	50.000	50.000
2 Projects fund	120.961	120.961
3 Fisca year management result	500	
Total net capital worth	171.461	170.961
C) Severance paymet fund	134.809	119.598
D) Liabilities		
Suppliers and donors		
- short term	3.414.097	2.395.999
- long term	1.873.947	4.047.052
	<u>5.288.044</u>	<u>6.443.051</u>
Taxes		
- short term	2.897	5.168
- long term	-	-
	<u>2.897</u>	<u>5.168</u>
Social security		
- short term	23.813	20.963
- long term	-	-
	<u>23.813</u>	<u>20.963</u>
Others		
- short term	38.515	406.490
- long term	662.387	329.911
	<u>700.903</u>	<u>736.401</u>
Total liabilities	6.015.657	7.205.583
E) Accruals and rediscounts	180	274
Total liabilities	6.322.106	7.496.416

The current financial statement is true and is fair representation of bookkeeping.

Milan, 12th April 2021

Andrea Pierangelo Campoleoni

President



Report of the Independent Auditor

Opinion

To the Board of Directors

Of Ce.L.I.M. – Centro Laici Italiani per le Missioni - Onlus

Report on the Financial Statements

Opinion

We have audited the Financial Statements as per December 31st, 2020 of Ce.L.I.M. – Centro Laici Italiani per le Missioni - Onlus, which comprise the Balance Sheet, the Income Statement., and Supplementary Notes as per 31st December 2020.

In our opinion, the Financial Statements as per December 31st, 2020 of Ce.L.I.M. – Centro Laici Italiani per le Missioni - Onlus give a true and fair view of the financial position, of the profit and loss, and of the results of its operations in accordance with the Italian Principles for the preparation of Financial Statements.

Basis of Opinion

We conducted our audit in accordance with International Auditing Standards (ISA Italia).

Our responsibilities under those standards are further described in the “Auditor’s Responsibilities for the Audit of the Financial Statements section of our report.

We are independent of the Association within the meaning of and according to the Italian rules, ethical and independence principles applicable to the audit of the Financial Statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other aspects

This report is not issued according to law, because Ce.L.I.M. – Centro Laici Italiani per le Missioni - Onlus in the financial year as per 31st December 2020 was not obliged to legal auditing.



Management responsibility for the Financial Statements

Management is responsible for the preparation of the Financial Statements, which give a true and fair view of the financial position in accordance with the Italian law, and according to the law for such internal control as management determines is necessary to enable the preparation of Financial Statements that are free from material misstatement due to fraud or error.

Management is responsible for the evaluation of the Association's ability to continue as a going concern and, in the preparation of the Financial Statements for the correctness of use of the going concern basis of accounting and for an appropriate disclosure.

Management uses the going concern basis of accounting for the preparation of the Financial Statements, unless Management either evaluated the existence of the conditions for the Association's liquidation or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibility for the Audit of the Financial Statements

The objectives of our audit are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Auditing Principles (ISA Italia) will always detect a material misstatement, when it exists.

Misstatements can arise from frauds or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decision of users taken on the basis of these Financial Statements.

As part of an audit in accordance with international auditing principles (ISA Italia), we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for



the purpose of expressing an opinion on the effectiveness of the Association's internal control.

- evaluate the appropriateness of accounting principles used and the reasonableness of accounting estimates and related disclosures made by management.
- conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to date of our Association's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Milan, April 26, 2021

Sirevi Italia s.r.l.

Giuseppe Zermini
Partner

"This report has been translated into the English language from the original which was issued in accordance with Italian legislation, for the convenience of international readers".

Our social report can be viewed
and downloaded from websites:

CELIM

www.celim.it/en

OPEN COOPERAZIONE

www.open-cooperazione.it

ITALIA NON PROFIT

www.italianonprofit.it



How to support CELIM

Everyone can contribute to CELIM's commitment by making a donation, by choosing us as provider for gifts for special occasions or by deciding to give a concrete hand to the activities that are taking place in Italy in order to raise funds and/or to promote an open culture of dialogue and exchange.

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IBAN **IT49H0521601631000000018081**
 - bank cheque to CELIM ONLUS
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 - online by credit card at www.celim.it/en
- online purchases: register on Helpfreely.org > <http://helpfree.ly/j10035> >
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Impact to Change

The pictures on the cover page and on the chapters of the CELIM 2020 Social Report were taken as part of the project «The second chance» (Rehabilitation and reintegration of ex-prisoners for sustainable development - CSO-LA/2018/403-537): tailoring courses for prisoners became an opportunity to produce washable masks to contrast the spread of covid-19 in correctional centres and nearby communities. The masks are also available at www.impact-to-change.celim.it